

REPORT TITLE	Children's Services Performance Report
DATE OF MEETING	8th November 2021
REPORT AUTHORS	Kelly Headley, Performance and Improvement Manager Andy Dempsey, Director of Partnerships and Strategy
REASON FOR PRESENTING REPORT	<p>The purpose of this report is to provide Children's Services Leadership Team with an overview of performance against key metrics for September 2021. It highlights areas of good performance and those in which further improvement is needed. The report is intended as a high-level summary of key activity from contact through to permanence to enable Senior Leadership to understand and address key drivers of/barriers to improved performance.</p> <p>Child level interventions (for missing or overdue visits etc) will continue to be actioned through the locality performance surgeries, with information available to Managers through daily web reporting. This report will also form the basis of reporting to Corporate Leadership, Improvement Board and Overview and Scrutiny Committee.</p> <p>Note: Stretch targets were implemented in April. As a consequence, some measures that were previously meeting target are currently within tolerance or worse than target. This reflects the leadership's objective of continuing to increase the standards that we set for the children of Gloucestershire.</p>
REPORTING PERIOD	The data provided in this report represents a mature cut of performance data for September 2021 .
OVERVIEW	<p>High contact demand throughout 2021/22 and a spike in Red rated contacts in September may be impacting our ability to make contact decisions in a timely way. Performance across all of these acute measures significantly below target.</p> <p>There was also a significant increase this month in the number of referrals to Social Care. Initial visiting timeliness may have been impacted by this, although response to children progressing under Section 47 was good. However, it is evident that there are other factors affecting initial visiting performance which has been in decline since March.</p> <p>Overall, three-fifths of our performance measures achieve either Good (above 80%, with a good proportion in the mid-high 80%'s) or Outstanding performance (above 90%, with the greater proportion of the latter in the mid-high 90%'s). This is an improvement compared with last month. As a consequence, the majority of children being supported, protected or cared for in Gloucestershire are receiving a positive level of service across a broad range of measures.</p> <p>Continuing strengths include a reduction in the proportion of children being re-referred to Social Care, seeing Children in Need, subject to protection and in our care, as well as keeping in touch with Care Leavers and seeing our Older Care Leavers. Timely ongoing reviews of Children in Need and those subject to protection and in our care are further strengths. This ensures we are regularly considering how well we are managing and reducing risk, progressing work that makes a difference and sustaining our focus on achieving good outcomes for the child.</p> <p>We have robust oversight of our Foster Carers through up-to-date DBS and medical checks. While the majority of supervisions, unannounced visits and annual reviews for Foster Carers are timely, performance could be further improved. Improvement activity over recent months has also reduced the proportion of children returning to care and those in care accommodated under a Section 20 agreement. We also have a better understanding of the availability of in-house Foster placements resulting in the high utilisation of this capacity.</p>

Timeliness of initial child protection conferences decreased significantly for a second month. We need to speak to more children who go missing and do so in a timelier manner. Urgent performance improvement is needed for each of these measures..

The greater majority of children in care have evidence of the IROs footprint on their case notes in the last 6 months. Our IRO's need to more frequently contact and see our children in care. We also need to see more of our younger Care Leavers. More children subject to protection plans aged 5 years and over were seen alone in September but further improvement is needed.

Putting CiN plans in place, particularly for those children stepping down from a protection plan, and initial reviews for Children in Need need to be timelier. We continue to see significant fluctuations in the proportion of children returning to a protection plan; over time we have higher levels of repeat protection work than our peer comparators.

There are continuing whole system pressures impacting the timeliness of health assessments for children in care and the pace of completing pre and court proceedings. Improvement in the performance of timely dental checks for children in care plateaued last month and declined marginally in September.

Pathway planning for children in care needs to improve following a decline in performance since May. More work is needed to support Care Leavers to find education, training and employment opportunities and see Higher Education as an option.

In September, 68% of workers were responsible for 18 children or fewer and 97.2% had 25 children or fewer. This is an improvement from August (66%) and potential evidence of the positive impact of recent action by senior leadership although workforce stability and caseloads remain areas for improvement.

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Performance Summary

Contact, Referral and Assessment

- ES.01 Contact demand remained high in September. In the 3 previous financial years, the number of contacts received monthly, on average, was between 2,200-2,500. Since March when children returned to school following the third lockdown, contacts have been exceptionally high, with the monthly average in 2021/22 rising to 2,900. Around 40% of incoming demand continues to close following initial contact, with half of these contacts receiving advice, guidance and support at the point of contact.
- ES.02 Initial and end to end contact decisions were timely for around 80% of children in September. There was a significant increase in the number of contacts rated as Red this month (210 compared to a monthly average of 70 Sep-20 to Aug-21). Timeliness of decision making for these children remained similar to August and is too low (71%). Performance for each of these measures is significantly worse than target.
- ES.03 Utilisation of the Neglect toolkit at contact continues to be low. Of the 179 contacts relating to Neglect from professional referral sources, neglect toolkits were completed for 4 children (2%). This issue needs further exploration to understand barriers impacting the use of the toolkit.
- ES.04 While contact demand has been high throughout 2021/22, the number of referrals received into Social Care by assessment teams had been slightly lower than in 2019/20. However, in September, referrals increased significantly (967), up more than 35% compared with the average level of referrals received monthly in 2019/20. Referrals from Police saw a 90% increase compared to the same time last year, while referrals from Social Work and Early Help professionals were up almost 45%. The number of referrals from schools was similar to the same time last year.
- ES.05 Timeliness of initial visits declined again in September; performance has dropped 20% points since February (65%). Visiting for children progressing under Section 47 continues to experience substantial fluctuation and, while timeliness increased to better than target in September, performance is insecure and needs stabilisation. Overall, visits for more than 100 children were overdue in September, while almost 200 children are awaiting an initial visit which was outside of timescale. Timeliness of initial visits across all localities was worse than target, ranging from 52% to 79%.
- ES.06 The referral for around 10% of children referred in September was closed without them being seen. Children whose referral is closed without a visit taking place continue to experience a higher chance of being re-referred than those children who are seen (on average 29% compared to 18%). Decisions for just over half of children closed without being seen were timely (55%) compared to 83% at the same time last year.
- ES.07 The proportion of children re-referred in September remained similar to August (21%). This is slightly better than target and our peer group, albeit against a much higher number of referrals overall. Just over 200 children were re-referred in September, compared to 140 in August (22%). The level of re-referrals over a 12-month period is improving with Tewkesbury performing within tolerance of target and Cheltenham and Stroud seeing further reductions which is narrowing the gap towards tolerance of target.
- ES.08 Timeliness of completion of single assessments improved slightly in September and returned to within tolerance of target. However, the performance trend indicates that there are challenges in maintaining a within tolerance position. Performance in Cotswolds declined for the third month from 92% in June to 61% in September.

Timeliness in the remainder of localities is within tolerance or better than target, with the exception of Cheltenham where performance is only marginally worse than tolerance. Over half of assessments continue to conclude with no requirement for a Social Care service (57%).

ES.09 The number of ongoing assessments increased in September (1,372) and is now at a similar level to February 2020 (1,376). There are 123 children for whom the completion of their assessment is overdue, including 14 children whose assessment has been ongoing for more than 90 working days.

Early Help

ES.10 One-third of the work undertaken by Targeted Support is in support of children open to a Social Care intervention. Almost two-fifths of the children receiving targeted support work have had a previous Early Help episode within the last 12 months. Further work is needed to understand whether this is following work undertaken by Early Help or due to repeat Social Care work that is receiving support from the Early Help service. Timeliness of initial visits to children requiring targeted support work increased in September but remains very low, with less than a quarter of visits within timescale. Work is underway to disaggregate reporting so that there is a clearer picture as to where performance issues may arise during the allocation and visiting process. Children and Family Centres do not apply the same practice standards as Family Support Teams. This raises questions about inequality of service for children and families depending on who is providing support to them.

ES.11 Just over half of assessments were completed within timescale in September.

ES.12 A significant proportion of episodes for families receiving advice, guidance and support (32%) or targeted support (20%) continue to be closed due to non-engagement or withdrawal of consent.

Children in Need

ES.13 Two-thirds of Children in Need starting a plan in September had a plan in place in a timely way. Pace of plan development following step down from a protection plan or care is impacting performance and may affect sustaining change with children and families. This needs improvement.

ES.14 We continue to see and work with the greater majority of our Children in Need regularly. Timeliness of visits in throughout 2020 fluctuated between tolerance and better than target, with 6 of 12 months meeting the set performance standard. Throughout 2021, performance has consistently remained within tolerance of target and grip is needed to narrow the small gap to meet target.

ES.15 Almost 80% of Children in Need have had a timely review; performance has been worse than target throughout 2021. Timeliness of initial reviews is impacting performance overall (60%).

Child Protection

ES.16 There was a dip in the pace of strategy discussions for the second month, resulting in performance declining from better than to worse than target over the last two months. Timeliness of S47 enquiries improved but work is needed to ensure consistent levels of performance are maintained. There has been a significant drop in the performance of timeliness of initial child protection conferences, down 30% points since July. Response to risk needs to improve to ensure children receive the support and protection they need quickly.

- ES.17 Neglect is cited as a factor in the current category of abuse in three-fifths of cases for children subject to a protection plan. A Neglect Toolkit has been completed for just over one-fifth of these children, a slight reduction over the last two months. There were 44 children made subject to a protection plan in September where Neglect was a factor; the toolkit had not been completed for any of these children.
- ES.18 There was an increase in made subject to a second or subsequent protection plan in September (31%). Performance fluctuates from month to month but overall in Quarter 2 was 27.4% against a target of 25%. Repeat protection planning remains worse than the peer comparator average (23.3%).
- ES.19 The majority of children subject to a protection plan were seen in a timely way in September. There was improvement in the timeliness of seeing children subject to a protection plan alone, although performance still remains some way from target.
- ES.20 The vast majority of children subject to a protection plan had an up-to-date review.
- ES.21 The number of children subject to a protection plan for more than two years remains relatively low (23 children); pre or court proceedings are underway for half of these children.

Children in Care

- ES.22 Around one-fifth of children in care are accommodated under a Section 20 arrangement. This has followed an improving trend reducing from 26.8% in January to 21.1% in September (211 children down to 176 children). We continue to accommodate a higher proportion of children under a Section 20 arrangement than nationally but have narrowed the gap from 10% points to 4% points since the beginning of 2021. Proceedings are underway for a low proportion of these children in order to secure permanence arrangements (20%).
- ES.23 There have been more than 800 children in care at the end of each month since May. At the end of September there were 834 children in care. This compares to an average of 778 in 2020/21 and 727 in 2019/20. Over a quarter of our children in our care are living in placements out of County (27%). However, there has been a small reducing trend in the proportion of children in care accommodated out of County and more than 20 miles from home (22.9% in May down to 20.9%) resulting in performance moving from a worse than target position to better than target and in line with nationally (21.0%). Almost all of available in-house foster placement capacity is currently being utilised. A review is being undertaken of the 17% of placements that are currently unavailable.
- ES.24 The vast majority of our children in care had a timely statutory visit, assessment and review.
- ES.25 The greater majority of children had their views represented at their review either by attending or via an Advocate, IRO or other media. A high proportion of children also have evidence of the IROs footprint on their case notes in the last 6 months, although performance has declined from a better than target to worse than target position since April, down from 98% to 90%. Both contact and visiting by IROs for children in care need to increase. Two-thirds of children in care aged 5 years and over have had contact with their IRO in the last 6 months (65%). For 5-11-year olds, it is considered particularly important that contact with their IRO is face to face. Just over a quarter of children in this age group have been visited by their IRO in the last six months (27%).
- ES.26 Pathway planning for children in care has been below target for more than a year with performance following a declining trend since May; this needs improvement. Timeliness of developing initial pathway plans for children who are reaching the appropriate age or have come into care is impacting performance, although we are now also beginning to see some reviews becoming overdue in recent months.

ES.27 The majority of children in care have an up-to-date health check but performance has been worse than target throughout 2021 and is broadly static. Timeliness of review health assessments is impacting performance overall. The proportion of children in care aged 2 or older with an up to date dental assessment had followed an increasing trend since March but dipped slightly in September, leaving performance still almost 10% points away from target. Timeliness of dental checks needs to improve in Gloucester, Cheltenham and Gloucester North 11-25 teams which are responsible for almost half of the children overdue. A good proportion of children in care aged 4-17 had an up to date Strengths and Difficulties Questionnaire (SDQ). We are seeing an increasing number of children who have and SDQ score of 17 or above which indicates that emotional wellbeing is a cause for concern (250 up from 204 children at the same time last year).

ES.28 **Note:** the short and long-term placement stability reporting has been slightly revised in order to align with the DfE definitions and ensure our reporting is accurate when making national/peer comparisons. With regard to short-term placement stability, any young people aged 18 who remain in care have been removed from the calculation. In addition, the placement code changes when an unregulated placement has been assessed and has become regulated. Changes to the placement code were previously counted as a placement move rather than a change of placement status. With regard to long term stability, where the plan is for a child to be adopted, the time spent in a placement awaiting matching is now added to the time a child lives with the family that they have been matched with for adoption because the change is a planned one.

There have been small incremental improvements in short-term placement stability since July (17.9% down to 16.2%. Performance remains a challenge and is worse than target (13%) and peer comparators (11%). Two-thirds of children who have been in care for 2.5 years or more are experiencing placement stability (66%). This is slightly better than target but remains just below our peer group (68%).

ES.29 The greater majority of our Foster Carers have had a timely annual review. Timeliness of DBS and medical checks remained high for the overwhelming majority of Foster Carers. 90% of our Foster Carers have had a timely unannounced visit, however, performance has decreased from 96% in June, moving from a better than target position to worse than target. Timeliness of Foster Carer supervisions improved in September but is still 10% points worse than target. Continued work to improve performance is needed in order to ensure that timely support, development and advice is provided for Foster Carers and that there is assurance in terms of quality of care and risk.

ES.30 Just over a quarter of school-aged children in care are education out of County, 8% have had a school move during the first month of the academic year and 3% have had a fixed-term exclusion. School moves and fixed-term exclusions are slightly higher than at the same time last year (7% and 1% respectively). 82% of children have good attendance so far this academic year (more than 90% of school days attended). 6.3% of children have reduced attendance levels as the result of absence due to illness.

Children Leaving Care

ES.31 We have been in touch with the greater majority of our Care Leavers in the last 6 months and see our older Care Leavers in a timely way. There continues to be a significant disparity in contact performance for our younger care leavers aged 16-18 years (82%) compared with the almost universal levels of contact that we have had with care leavers aged 19 and above.(98.8%). We also continue to need to see more of younger Care Leavers (70%). A small number of Care Leavers have not been seen since before the pandemic, with the last recorded visit between October 2018 and February 2020 (8 Care Leavers).

ES.32 A good proportion of Care Leavers have an up-to-date pathway plan.

ES.33 The greater majority of our care leavers live in suitable accommodation with performance improving to within tolerance of target for the first time in six months. However, performance for our younger Care Leavers is again lower than for older Care Leavers (82% compared 94% for Care Leavers aged 19 years and above).

ES.34 More than half of our Care Leavers are in some form of education, employment or training but this is significantly below the aspirations of our Care Leavers. A lower proportion of our Care Leavers are in Higher Education than in the South West and Nationally.

Missing Children and Child Exploitation

ES.35 Completion of return interviews continued to follow a declining trend, from 85% in March and better than target to 51% in September. Timeliness of return interviews remains low; performance declines when refreshed for the previous month (Aug-21 48%) indicating significant drift.

ES.36 Timeliness of seeing children rated them as at Moderate or Significant risk of exploitation following an initial screening tool being completed continues to need improvement (47%).

Legal Proceedings

ES.37 Overdue pre-proceedings reduced in September, down from 96 children to 28 children. Timeliness of completion of pre and court proceedings in low: 56% and 34% respectively completed within 26 weeks so far in 2021.

Workforce

ES.38 Caseload levels improved slightly for the second month. However, the proportion of Social Workers with a caseload in line with our target of 18 children or fewer remains low (68%). The vast majority of workers continue to hold 25 children or fewer (97.2%); this is within tolerance of target.

ES.39 The overwhelming majority of children had an allocated Social Worker and had had some activity recorded on their case file within relevant timescales at the end of September.

ES.40 While the majority of children had a timely supervision recorded, evidencing practice oversight, performance remains low 15% points below target. This is a critical area of work for Team Managers to support progress and risk management for children and improvement is needed.

ES.41 Around 85% of children had fewer than 3 Social Workers in the last 6 months. Stability of Social Worker for our children in care remains low and declining and is worse than other authorities rated as Inadequate.

KEY

	Better than or within tolerance of target
	Worse than target but not significantly so and/or not for a significant period
	Significantly worse than target and/or off target for a significant period
White with red/green text to indicate	
• positive/negative : no target set	
• positive/negative direction of travel	

	Meeting of better than target
	Within tolerance of target
	Worse than target

PERFORMANCE DASHBOARD BY THEMATIC AREA

Response to Risk

RAG	Measure	Performance Overview - by performance level	Performance Group	D.o.T.	Trend	Change Since Last Month	Distance from Target	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Target
	% of Initial contact decisions made within 24 hours	Continued decline resulting in performance now 10% points below target level. Rate of decline slowing but needs turning around.	2 - declining	↓	6th month, down 14% points since March	-1.0%	-9.9%	92.7%	66.8%	68.3%	64.7%	64.1%	78.9%	93.6%	92.9%	88.2%	84.2%	82.6%	81.1%	80.1%	90%
	% of end-to-end contact decisions made within 48 hours	Off target for more than 12 months, significantly worse than target	3 - in-month improvement	↑		6.0%	-17.0%	85.0%	77.0%	75.0%	71.0%	68.0%	78.5%	82.0%	86.0%	81.0%	84.0%	75.0%	72.0%	78.0%	95%
	% of decisions for Red rated contacts made within 4 hours	Performance insecure with substantial peaks and troughs month to month, significantly off target. Highest demand levels in two years (up 200% on 12-month average) but performance maintained at same levels as last month	3 - fluctuating	↓		-2.8%	-19.0%	93.5%	84.1%	84.4%	81.3%	80.6%	81.5%	95.7%	90.9%	85.0%	82.5%	98.2%	73.8%	71.0%	90%
	% of Initial visits that were within timescale (All)	Performance better than target for majority of 2020 but has been significantly worse than target for majority of 2021 and following a declining trend	3 - declining	↓	Down 20% points since Feb	-1.6%	-20.2%	87.8%	87.0%	84.7%	75.0%	80.6%	85.3%	81.7%	83.9%	76.5%	78.4%	78.1%	66.4%	64.8%	85%
	% of Initial visits that were within 5 w.days of referral (S17)	Performance better than target for majority of 2020 but has been significantly worse than target for majority of 2021 and following a declining trend	3 - declining	↓	4th month, overall down 24% points since Feb	-3.5%	-21.6%	87.0%	88.0%	84.0%	75.0%	81.0%	87.0%	83.0%	83.2%	77.8%	77.8%	77.6%	66.9%	63.4%	85%
	% of Initial visits that were within 2 w.days of contact (S47)	Performance insecure with substantial peaks and troughs month to month, needs stabilisation to secure consistent better than target performance	2 - fluctuating	↑		33.3%	2.5%	91.0%	79.0%	87.0%	73.0%	74.0%	70.0%	67.0%	96.3%	64.1%	92.3%	87.2%	54.2%	87.5%	85%
	% of Strategy Discussions that took place within 5 w.days	Within tolerance of better than target for a good proportion of the last 12 months but difficulty in maintaining grip with no more than two consecutive months at better than target achieved and fluctuations to below target performance in recent months	2 - fluctuating	→		-0.3%	-4.7%	79.0%	89.0%	90.5%	88.2%	90.5%	93.4%	87.0%	86.0%	79.5%	83.2%	90.5%	85.6%	85.3%	90%
	% of S47 enquiries that were completed within 15 w.days of start of enquiry	Performance within tolerance or better than target for more than 12 months but grip needed to avoid drops of 10% points every 2-3 months	1 - in month improvement	↑		6.5%	2.2%	92.5%	93.2%	90.5%	89.8%	87.6%	94.9%	92.8%	86.9%	97.6%	91.1%	93.8%	85.6%	92.2%	90%
	% of ICPCs that took place within 15 w.days of start of S47 enquiry	6 month better than target performance has seen significant drops in Aug/Sep. Needs grip to avoid a return to low, off target trend seen in the second half of 2019/20	3 - declining	↓	2nd month, down 30% points since July	-16.0%	-21.9%	83.5%	79.5%	92.2%	93.8%	65.2%	83.6%	88.0%	90.6%	92.3%	84.6%	88.2%	74.2%	58.1%	80%
	% of children with a missing episode(s) who have had at least 1 return interview	Majority within tolerance and better than target performance Nov-Jun, significant declining trend Jul-Sep	3 - declining	↓	4th month	-20.8%	-31.4%	75.8%	66.7%	80.0%	85.5%	80.6%	80.0%	84.6%	76.1%	80.3%	79.2%	74.6%	71.4%	50.6%	82%
	% of return interviews which took place with 72 hours of the missing episode	Performance for the previous month drops once refreshed indicating drift in completing return interviews. This decline has worsened in Aug-Sep to below 50% timeliness compared to 69% in Jun and 74% at the same time last year	3 - declining	↑		10.0%	-22.5%	74.0%	71.0%	77.0%	74.0%	70.0%	67.0%	69.0%	55.0%	61.0%	69.0%	49.0%	47.5%	57.5%	80%
	% of children in care who have had a missing episode(s) in the last 12 months	Broadly static, not impacting in this area	3 - static	→		-0.7%	3.4%	15.2%	15.4%	14.5%	15.0%	14.6%	14.5%	14.3%	15.0%	15.3%	15.5%	15.0%	15.1%	14.4%	11%

Seeing Children

RAG	Measure	Performance Overview - by performance level	Performance Group	D.o.T.	Trend	Change Since Last Month	Distance from Target	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Target
	% of Children in Need seen within the last 20 w.days	Performance within tolerance of target for majority of 12 months and broadly static, needs grip to narrow small gap to target	1 - static	↓		-1.7%	-3.0%	93.1%	92.6%	95.6%	92.6%	91.4%	92.5%	92.1%	92.4%	91.1%	91.0%	90.4%	91.7%	90.0%	93%
	% of children subject to a CPP seen within the last 10 w.days	Performance within tolerance of target for majority of 12 months, needs increased grip to meet target required	1 - maintained in-month	→		0.9%	-2.0%	93.7%	90.9%	90.9%	88.3%	90.3%	94.1%	91.9%	90.6%	92.8%	88.2%	84.7%	90.1%	91.0%	93%
	% of children in care with an up-to-date Statutory visit	Performance was better than target in the 4 months to the end of 2020 but has been within tolerance throughout 2021 and has been static within +/- 1-2% points for 9 months, needs additional grip to make the small push to target levels	1 - static	→		0.2%	-1.2%	95.8%	96.3%	95.6%	96.6%	90.3%	93.6%	92.0%	92.3%	92.9%	93.1%	94.4%	93.6%	93.8%	95%
	% of care leavers in touch with their Social Worker in the last 6 months	Performance within tolerance of target for majority of 12 months, needs increased grip to meet target required	1 - improving	↑		1.9%	-0.9%	92.4%	93.1%	94.8%	95.5%	95.9%	93.0%	93.0%	90.2%	91.5%	92.6%	93.1%	92.2%	94.1%	95%
	% of younger care leavers seen within last 2 mths (16-20 years)	Low, significantly off target performance for more than 12 months	3 - in-month improvement	↑		3.1%	-20.5%	71.7%	73.2%	68.8%	65.8%	59.5%	47.5%	59.8%	64.6%	64.6%	71.3%	70.0%	66.4%	69.5%	90%

	% of older care leavers seen within the last 6 months (21 years and over)	Performance had been improving over 6 months and steady for 3 months but some slippage in September	1 - declining	↓		-3.0%	2.7%	84.5%	89.3%	88.7%	89.0%	87.2%	86.3%	83.9%	82.9%	88.2%	95.0%	95.6%	95.7%	92.7%	90%
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Child's Voice

RAG	Measure	Performance Overview - by performance level	Performance Group	D.o.T.	Trend	Change Since Last Month	Distance from target	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Target
	% of children subject to CPP aged 5 and over seen alone within the last 20 w.days	Improved in-month and is similar to performance levels seen between Mar-Jun but remains some distance from target	2 - in-month improvement	↑		6.8%	-11.7%	76.8%	85.5%	79.8%	74.8%	70.6%	78.3%	83.8%	84.1%	85.1%	85.7%	81.8%	76.5%	83.3%	95%
	% of children subject to CPP aged 8 and over completing a My Views form for their conference	Static, low and off target for more than 12 months	3 - static	↓	Mid-60's performance for 6th month	-2.2%	-14.9%		60.1%	62.9%	57.1%	50.8%	54.5%	70.7%	65.3%	65.3%	65.3%	64.1%	67.3%	65.1%	80%
	% of children in care aged 5-17 participation in their review	Better than target performance dropped to within tolerance and then worse than target in Jul/Aug, in-month improvement has returned performance to within tolerance, needs grip to return to achieving target	1 - in-month improvement	↑		2.4%	-3.2%										99.0%	96.8%	92.4%	94.8%	98%
	% of children in care with an IRO casenote recorded in the last 6 months	Better than target performance has declined to within tolerance and now worse than target over the last 3 months, needs grip to prevent further decline, risk of slippage into performance group 2	1 - declining	↓	4th month, down 8% points since April	-3.0%	-5.0%	92.0%	92.0%	93.0%	94.0%	94.0%	93.0%	97.0%	98.0%	97.0%	96.0%	93.0%	93.0%	90.0%	95%
Low	% of children aged 5 years and over where their IRO has been in touch in the last 6 mths	Incremental improvements since Feb but pace of change is slow and there was a small decline in Sep. Performance remains low	3 - improving	↓		-1.2%								52.9%	57.8%	60.0%	62.8%	63.3%	65.8%	66.0%	64.8%
V. Low	% of children aged 5-11 years seen by their IRO in the last 6 months	Improving trend Feb-Jul but gains beginning to be eroded in the last two months. Performance remains very low, impact needed to fundamentally shift performance levels	3 - declining	↓	2nd month	-1.5%								20.5%	22.4%	23.7%	21.2%	27.2%	30.1%	28.4%	26.9%

Assessment, Planning and Review

RAG	Measure	Performance Overview - by performance level	Performance Group	D.o.T.	Trend	Change Since Last Month	Distance from target	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Target
	% of Single Assessments completed within 45 w.days	Performance fluctuating between within tolerance and worse than target, struggling to sustain improvements and move performance through to meeting required target	2 - fluctuating	↑		2.9%	-3.8%	81.7%	83.5%	82.3%	83.5%	86.7%	86.2%	79.8%	78.8%	80.5%	82.9%	86.0%	80.3%	83.2%	87%
	% of children in care with an up-to-date annual assessment	Performance within tolerance of target for majority of 12 months, static within 1-2 % points for 8 months, needs additional grip to make the small push to target levels	1 - static	→	3rd month	-0.6%	-3.9%	94.0%	92.6%	92.2%	90.1%	86.6%	91.2%	90.6%	90.8%	92.4%	93.0%	92.8%	91.7%	91.1%	95%
	% of Children in Need with a plan in place within 10 w.days of assessment completion or step down	Low performance compounded by fluctuations, need to stabilise to support a fundamental shift towards target	3 - fluctuating	↑		2.9%	-28.0%					60.6%	52.0%	54.5%	69.6%	51.5%	65.9%	72.5%	64.1%	67.0%	95%
	% of children in care aged 16 years and 3 months or over with an up-to-date Pathway plan	Performance in May was narrowly outside of tolerance of target but a declining trend now means this is significantly below target	3 - declining	↓	4th month, down 15% points since June	-6.5%	-22.3%	82.0%	83.3%	82.8%	82.0%	80.6%	78.8%	82.0%	81.6%	83.1%	83.0%	79.6%	74.2%	67.7%	90%
	% of care leavers with an up-to-date Pathway plan	Performance improved to within tolerance of target but plateaued for 4 months, needs increased grip to meet target required	2 - plateaued	↓		-1.1%	-2.5%	88.0%	85.1%	82.5%	76.8%	74.9%	78.7%	78.2%	75.2%	79.8%	86.7%	87.0%	88.6%	87.5%	90%
	% of Children in Need with an up-to-date review (snapshot, overall)	Initial reviews impacting performance	3 - declining	↑	Overall declining trend since March	1.7%	-11.3%					83.0%	82.7%	84.1%	83.4%	81.9%	81.8%	77.9%	77.0%	78.7%	90%
	% of Children in Need whose Initial CiN Review completed in-month was timely	Declining performance, significantly off target throughout 2021	3 - declining	↓	Down 18% points since May	-5.8%	-30.2%					72.1%	71.1%	69.1%	71.1%	77.9%	68.1%	63.2%	65.6%	59.8%	90%
	% of Children in Need whose subsequent CiN Review completed in-month was timely		1 - strong	↓	2nd month	-2.0%	7.1%					99.0%	91.5%	95.7%	99.3%	97.6%	95.6%	100.0%	99.1%	97.1%	90%
	% of children subject to a protection plan with an up-to-date review	Performance high and better than target for 12 months	1 - strong, consistent	↓	Ongoing strong trend	-1.4%	1.6%	95.9%	100.0%	99.1%	100.0%	100.0%	100.0%	99.6%	97.0%	98.5%	98.2%	100.0%	100.0%	98.6%	97%
	% of children in care with an up-to-date review	100% for majority of 12 months, within tolerance performance in more recent months	1 - strong	↑		1.7%	-0.8%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.3%	100.0%	97.5%	99.2%	100%
	% of Children in Need on a plan for less than 12 months (excl CIN on short breaks)		1 - strong, consistent	→		0.8%	6.1%	94.0%	94.0%	94.0%	94.0%	93.0%	93.0%	93.0%	94.0%	95.0%	95.0%	95.2%	95.3%	96.1%	90%
	% of children subject to a CPP for more than 2 years	Static, half of children in proceedings	2 - static	→	4th month	0.1%	1.1%	2.1%	2.7%	3.1%	3.1%	2.6%	2.8%	2.2%	2.7%	2.7%	3.2%	3.1%	3.1%	3.1%	2%

Repeat Work

RAG	Measure	Performance Overview - by performance level	Performance Group	D.o.T.	Trend	Change Since Last Month	Distance from target	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Target
Green	Repeat referrals in-month (previous referral start within 12-mths of current referral start)	Better than target for 4 of 5 months and slightly better than peer group, need to maintain a consistent trend and reduce repeat work slightly further to solidly secure strong performance	1 - positive	➔		-0.5%	-1.1%	30.7%	26.4%	31.5%	29.8%	31.8%	28.3%	27.4%	29.0%	21.7%	22.5%	30.5%	21.9%	21.4%	22.5%
Red	% of CP plans starting in month that are second/subsequent plans	Performance insecure with substantial peaks and troughs month to month. Overall, Quarter 2 performance is worse than but not significantly off target at 27.4%	2 - fluctuating	⬆️		13.6%	5.8%	17.7%	37.7%	26.6%	13.5%	16.5%	23.4%	42.0%	29.4%	15.3%	39.5%	33.8%	17.1%	30.8%	25%
Green	% of children entering care who have been in care previously within the last 12 months	Better than target performance for the majority of 12 months	1 - strong , consistent	⬇️		-1.1%	-5.8%	0.0%	12.8%	6.9%	4.2%	0.0%	0.0%	9.7%	9.1%	2.2%	10.0%	0.0%	6.7%	5.6%	11.4%

Health and Wellbeing

RAG	Measure	Performance Overview - by performance level	Performance Group	D.o.T.	Trend	Change Since Last Month	Distance from target	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Target
Yellow	% children in care with an up-to-date health assessment (snapshot, overall)	Within tolerance performance achieved in 2020 but off target throughout 2021, broadly static within +/- 1-2 % points, need impact in this area to shift performance levels back towards target	2 - static	➔	2nd month	0.6%	-7.4%	93.8%	92.9%	90.5%	90.0%	90.0%	89.1%	87.4%	86.9%	88.7%	88.8%	86.4%	87.0%	87.6%	95%
Yellow	% children in care with an up-to-date health assessment - (snapshot, 0-4 years)	Broadly static within +/- 1-2 % points, need impact in this area to shift performance levels towards target	2 - static	➔		-0.5%	-7.0%	89.0%	85.0%	79.2%	82.3%	83.9%	83.3%	80.3%	80.5%	82.5%	87.8%	87.2%	88.5%	88.0%	95%
Yellow	% children in care with an up-to-date health assessment - (snapshot, 5 years+)	Within tolerance or better than target performance in 2020 but off target throughout 2021, broadly static within +/- 1-2 % points, need impact in this area to shift performance levels back towards target	2 - static	➔	2nd month	0.9%	-7.5%	95.0%	94.8%	93.3%	91.9%	91.4%	90.4%	88.8%	88.3%	90.0%	89.0%	86.2%	86.6%	87.5%	95%
Red	% of timely of IHAs - in-month	Low performance compounded by fluctuations, need to stabilise to support an improving trend to narrow the significant gap to target	3 - fluctuating	⬆️		5.6%	-18.8%	46.7%	72.2%	82.1%	65.2%	52.0%	84.6%	73.1%	52.6%	95.7%	63.4%	77.3%	70.6%	76.2%	95%
Red	% of timely of RHAs - in-month	Low performance compounded by fluctuations, need to stabilise to support an improving trend to narrow the significant gap to target	3 - declining	⬇️	2nd month, down 16% points since July/34% points since Sep-20	-4.8%	-64.6%	63.9%	55.1%	53.8%	54.1%	48.6%	45.6%	50.0%	16.2%	33.3%	36.7%	46.2%	35.2%	30.4%	95%
Yellow	% of children in care with and up-to-date dental check	The improving trend seen since March slowed last month and has reduced slightly in September, grip is needed to improve performance	3 - plateaued	➔		-0.6%	-8.5%	63.5%	59.1%	50.9%	47.7%	45.3%	45.0%	42.9%	53.9%	62.7%	69.6%	75.0%	77.1%	76.5%	85%
Yellow	% of children in care with an up-to-date SDQ	Minor fluctuations between within tolerance and better than target throughout 2020, dropping to minor fluctuations between tolerance and worse than target in 2021 with increasing frequency of off target performance, grip needed	3 - fluctuating	⬇️	2nd month	-1.7%	-6.1%	84.5%	84.4%	86.2%	84.4%	80.5%	80.2%	82.2%	82.9%	83.8%	79.9%	82.4%	80.6%	78.9%	85%

Stability and Permanence

RAG	Measure	Performance Overview - by performance level	Performance Group	D.o.T.	Trend	Change Since Last Month	Distance from target	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Target
Green	% of children in care Out-of-County more than 20 miles from home	Performance is holding steady and even seeing very small improvements over the last two months despite the high overall number of children in care. However, it is likely to be difficult to impact performance substantially while the current level of pressure remains on the system	1 - improving	➔	2nd month	-0.7%	-0.1%						22.0%	21.4%	21.7%	22.9%	21.9%	22.1%	21.6%	20.9%	21.0%
Green	% of children in care accommodated under S20	Incremental reductions and better than target performance seen over the last 4 months. We remain higher than national levels but have narrowed the gap from 10% to 4% points since January	1 - improving	⬇️	4th month, overall down 6% points since January	-1.6%	-3.9%	25.1%	26.4%	25.9%	26.8%	26.8%	26.3%	25.1%	25.4%	25.5%	24.5%	23.4%	22.7%	21.1%	25%
Green	Utilisation of available in-house Foster placement capacity	Performance is high but there is a significant gap between overall in-house foster care capacity and available capacity which raises questions	1 - strong	➔	3rd month, up 9% points since June	0.4%	13.6%							83.5%	87.5%	95.3%	91.3%	97.7%	98.2%	98.6%	85%
Yellow	% of children in care experiencing 3 or more placements in 12 months (All PoCs)	Small incremental improvement since April, trend needs to continue in order to narrow the gap to target and peer comparators	2 - improving	➔		-0.1%	3.2%	15.7%	16.4%	16.9%	17.9%	17.9%	17.2%	15.8%	17.9%	16.8%	15.9%	16.7%	16.3%	16.2%	13%
Green	% of children aged under 16 in care for at least 2.5 yrs who have been in the same placement for at least 2 yrs	Performance is better than target but remains lower than that seen Feb-May 21 which was in line with or better than our peer group average	2 - in-month improvement	⬆️		1.5%	1.0%	65.6%	65.4%	64.7%	64.3%	65.4%	68.0%	69.3%	69.8%	68.1%	67.0%	65.2%	64.5%	66.0%	65%

	% of care leavers in suitable accommodation	Off target performance for majority of 12 months, broadly static but improvement in Sep to within tolerance of target, impacted by performance for 16-18 year old Care Leavers	1 - in-month improvement	↑		2.9%	-4.2%	87.5%	87.0%	90.0%	90.0%	90.9%	90.0%	92.1%	90.2%	91.1%	88.9%	87.9%	87.9%	90.8%	95%
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Stability and Permanence continued

RAG	Measure	Performance Overview - by performance level	Performance Group	D.o.T.	Trend	Change Since Last Month	Distance from target	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Target	
	% of care leavers in suitable accommodation - (19-21 years)	Performance within tolerance of target for majority of 12 months but broadly plateaued, needs increased grip to meet target required	1 - improving	↑		2.0%	-0.6%	94.1%	94.2%	95.2%	93.1%	91.9%	92.8%	93.8%	93.2%	94.5%	92.4%	91.6%	92.4%	94.4%	95%	
Good	% of children with fewer than 3 Social Workers in 6 months	Improved from the 70%'s to lower mid-80%'s in March but broadly plateaued for 7 months	2 - plateaued	→		0.3%		79.3%	77.6%	78.3%	77.9%	78.6%	79.9%	82.3%	84.5%	84.6%	83.8%	83.5%	84.1%	84.4%		
Low	% of children in care with fewer than 3 Social Workers in 12 months	Low performance for more than 12 months	3 - static	↑		1.6%		63.1%	60.2%	58.6%	59.8%	59.1%	59.2%	60.4%	61.5%	61.7%	59.8%	57.6%	56.7%	58.3%		
Low	% of pre-proceedings ongoing for more than 26 weeks	Jump in performance in July eroded Aug/Sep	3 - declining	↓	2nd month, down 10% points since June	-3.6%									68.0%	71.0%	69.0%	81.0%	75.0%	71.4%		
Low	% of court proceedings ongoing for more than 26 weeks	Fluctuating low performance	3 - declining	↓	2nd month, down 12% points since June	-10.0%									67.0%	59.0%	59.0%	70.0%	68.0%	58.0%		
	% of pre-proceedings completed for more than 26 weeks (CYTD)	Broadly static within +/- 1-2 % points, performance significantly off target	3 - static	↑		2.0%	-24.0%					50.0%	62.0%	47.0%	56.0%	57.0%	58.0%	55.0%	54.0%	56.0%	80%	
	% of court proceedings completed for more than 26 weeks (CYTD)	Broadly static within +/- 1-2 % points, performance significantly off target	3 -static	↑	2nd month	1.0%	-26.0%					29.0%	30.0%	33.0%	32.0%	34.0%	31.0%	31.0%	31.0%	33.0%	34.0%	60%

Education – Children in Care and Care Leavers

RAG	Measure	Performance Overview - by performance level	Performance Group	D.o.T.	Trend	Change Since Last Month	Distance from target	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Target
	% of school aged children in care with an education placement		1 - strong, consistent			Schools closed	-2.0%	97.0%	98.0%	98.0%	98.0%	97.0%	97.0%	96.0%	97.0%	97.0%	97.0%	98.0%		98.0%	100%
	% of school aged children in care whose school place is out-of-County	Reducing trend compared with May-21 but pressure remains high	3 - improving			Schools closed	6.0%	26.0%	27.0%	29.0%	28.0%	28.0%	28.0%	27.0%	29.0%	29.0%	27.0%	27.0%		26.0%	20%
	% of school aged children in care fixed-term excluded	FEXs relatively low but worse than the same time last year	1 - good			Schools closed	-7.0%	1.0%	6.0%	8.0%	10.0%	10.0%	10.0%	12.0%	14.0%	14.0%	14.0%	15.0%		3.0%	10%
	% of school aged children in care with good attendance (more than 90% of school days attended)	Static within +/- 1-2% points following lockdown 3, significantly off target	2 - static			Schools closed	-13.0%	85.0%	83.0%	83.0%	82.0%			80.0%	81.0%	79.0%	78.0%	80.0%		82.0%	95%
	% of school aged children in care experiencing a school move	FEXs relatively low, marginally worse than the same time last year	1 - good			Schools closed		7.0%	10.0%	11.0%	12.0%	14.0%	14.0%	14.0%	17.0%	19.0%	19.0%	21.0%		8.0%	
	% of care leavers in education, employment or training	Minor fluctuations linked to the academic year, off target low performance for more than 12 months	3 - low	↑			2.5%	46.3%	48.7%	50.6%	50.0%	47.7%	48.1%	51.0%	48.6%	49.6%	45.9%	51.0%	50.6%	53.2%	75%
	% of care leavers in education, employment or training - (19-21 years)	Minor fluctuations linked to the academic year, off target low performance for more than 12 months	3 - low	↑			4.5%	48.4%	51.8%	51.5%	51.7%	51.7%	50.2%	51.7%	50.2%	48.8%	48.1%	52.9%	50.4%	54.9%	75%
	% of care leavers in Higher Education	Off target for majority of 12 months	3 – in-month improvement	→			0.9%	4.9%	5.0%	4.6%	5.0%	4.3%	2.9%	3.1%	2.6%	3.0%	3.1%	3.2%	3.0%	3.9%	5%

Management Oversight

RAG	Measure	Performance Overview - by performance level	Performance Group	D.o.T.	Trend	Change Since Last Month	Distance from target	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Target
	% of Foster Carers with an up-to-date annual review	Performance within tolerance of target and static within +/- 1-2% points for majority of 12 months, additional grip needed to narrow the small gap to target	2 - static	↓		-1.6%	-3.8%	86.6%	89.6%	91.1%	88.6%	91.1%	92.9%	89.9%	91.4%	89.1%	85.1%	86.3%	90.8%	89.2%	93%
	% of Foster Carers with an up-to-date DBS check (Main Carer)	Performance within tolerance of target for majority of 12 months but for the last 4 of 5 months has been better than target, needs to be maintained to ensure that this is a consistent trend	1 - strong	→		0.7%	0.9%	94.1%	96.5%	97.6%	96.8%	96.1%	95.3%	95.3%	96.6%	97.6%	96.3%	97.3%	97.2%	97.9%	97%

	% of Foster Carers with an up-to-date medical check (Main Carer)	While performance remains high, it has been static for 4 months within tolerance of target compared to the better than target position for the majority of Oct-20 to May-21	1 - static	↓		-1.1%	-2.3%	94.1%	97.6%	97.9%	98.2%	96.8%	96.6%	97.7%	97.3%	96.6%	95.6%	95.2%	95.8%	94.7%	97%
	% of Foster Carer who have had an unannounced visit within timescale	Decline in performance resulting in drop from better than target in June to within tolerance and now worse than target in Sep and a move into performance group 2	2 - declining	↓	3rd month, down 7% points since June	-1.3%	-5.6%	78.1%	88.0%	87.5%	90.7%	85.4%	81.5%	89.6%	93.5%	94.5%	95.5%	91.5%	90.7%	89.4%	95%
	% of Foster Carers with an up-to-date supervision	Performance returned to highest level reported in 12 months in Sep, needs further grip to narrow gap to target	2 - in-month improvement	↑		7.3%	-10.0%	66.9%	66.8%	65.1%	66.0%	67.6%	70.2%	73.8%	78.2%	79.1%	85.0%	77.7%	77.7%	85.0%	95%

Management Oversight continued

RAG	Measure	Performance Overview - by performance level	Performance Group	D.o.T.	Trend	Change Since Last Month	Distance from target	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Target
	% of children open to Social Care who have an up-to-date case supervision	A marginal increase in Sep has resulted in this measure moving back up into performance group 2 but overall the trend has been a declining one since May and performance remains significantly off target	3 - declining	→		0.9%	-14.7%	77.0%	85.3%	87.9%	84.6%	85.0%	87.1%	81.4%	85.7%	87.1%	83.8%	82.0%	79.4%	80.3%	95%
	% of children who have had activity recorded on their case file in a timely way		1 - strong, consistent	→	Consistently high	0.3%	-0.5%	99.6%	99.8%	99.2%	99.2%	99.5%	99.5%	99.2%	99.0%	99.7%	99.7%	99.6%	99.2%	99.5%	100%
	% of Social Workers with 18 or fewer Children	In-month improvement but still at some of the lowest levels seen in recent financial years	3 - improving	↑	2nd month, up 7% points	2.2%	-27.1%	77.5%	78.6%	76.9%	75.0%	78.4%	76.9%	79.2%	76.7%	72.8%	68.3%	60.9%	65.7%	67.9%	95%
	% of Social Workers with 25 or fewer Children	Small fluctuations	1 - strong	↑		1.6%	-2.8%	97.7%	96.7%	98.3%	97.9%	98.3%	98.6%	98.9%	98.9%	97.5%	97.2%	95.2%	95.6%	97.2%	100%
	% of children allocated a worker within 2 weeks		1 - strong, consistent	→	Consistently high	0.2%	-0.1%	99.9%	99.8%	99.9%	99.8%	99.9%	99.9%	99.8%	99.7%	99.8%	99.8%	99.8%	99.7%	99.9%	100%

PERFORMANCE DASHBOARD BY PERFORMANCE GROUP

Performance group 1

performance is in the 90%'s (where bigger is better)
 we have a good grip on performance and need to maintain this with the majority of indicators moving in a positive direction,
 performance in the majority of cases is better than the peer comparator average

RAG	Measure	Performance Overview - by performance level	Performance Group	D.o.T.	Trend	Change Since Last Month	Distance from target	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Target	
	% of children allocated a worker within 2 weeks		1 - strong, consistent	➔	Consistently high	0.2%	-0.1%	99.9%	99.8%	99.9%	99.8%	99.9%	99.9%	99.8%	99.7%	99.8%	99.8%	99.8%	99.7%	99.9%	100%	
	% of children who have had activity recorded on their case file in a timely way		1 - strong, consistent	➔	Consistently high	0.3%	-0.5%	99.6%	99.8%	99.2%	99.2%	99.5%	99.5%	99.2%	99.0%	99.7%	99.7%	99.6%	99.2%	99.5%	100%	
	% of children subject to a protection plan with an up-to-date review	Performance high and better than target for 12 months	1 - strong, consistent	⬇	Ongoing strong trend	-1.4%	1.6%	95.9%	100.0%	99.1%	100.0%	100.0%	100.0%	99.6%	97.0%	98.5%	98.2%	100.0%	100.0%	98.6%	97%	
	% of school aged children in care with an education placement		1 - strong, consistent			Schools closed	-2.0%	97.0%	98.0%	98.0%	98.0%	97.0%	97.0%	96.0%	97.0%	97.0%	97.0%	98.0%		98.0%	100%	
	% of Children in Need on a plan for less than 12 months (excl CIN on short breaks)		1 - strong, consistent	➔		0.8%	6.1%	94.0%	94.0%	94.0%	94.0%	93.0%	93.0%	93.0%	94.0%	95.0%	95.0%	95.2%	95.3%	96.1%	90%	
	% of children entering care who have been in care previously within the last 12 months	Better than target performance for the majority of 12 months	1 - strong, consistent	⬇		-1.1%	-5.8%	0.0%	12.8%	6.9%	4.2%	0.0%	0.0%	9.7%	9.1%	2.2%	10.0%	0.0%	6.7%	5.6%	11.4%	
	% of children in care with an up-to-date review	100% for majority of 12 months, within tolerance performance in more recent months	1 - strong	⬆		1.7%	-0.8%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.3%	100.0%	97.5%	99.2%	100%	
	Utilisation of available in-house Foster placement capacity	Performance is high but there is a significant gap between overall in-house foster care capacity and available capacity which raises questions	1 - strong	➔	3rd month, up 9% points since June	0.4%	13.6%							83.5%	87.5%	95.3%	91.3%	97.7%	98.2%	98.6%	85%	
	% of Foster Carers with an up-to-date DBS check (Main Carer)	Performance within tolerance of target for majority of 12 months but for the last 4 of 5 months has been better than target, needs to be maintained to ensure that this is a consistent trend	1 - strong	➔		0.7%	0.9%	94.1%	96.5%	97.6%	96.8%	96.1%	95.3%	95.3%	96.6%	97.6%	96.3%	97.3%	97.2%	97.9%	97%	
	% of Social Workers with 25 or fewer Children	Small fluctuations	1 - strong	⬆		1.6%	-2.8%	97.7%	96.7%	98.3%	97.9%	98.3%	98.6%	98.9%	98.9%	97.5%	97.2%	95.2%	95.6%	97.2%	100%	
	% of Children in Need whose subsequent CiN Review completed in-month was timely		1 - strong	⬇	2nd month	-2.0%	7.1%					99.0%	91.5%	95.7%	99.3%	97.6%	95.6%	100.0%	99.1%	97.1%	90%	
	Repeat referrals in-month (previous referral start within 12-mths of current referral start)	Better than target for 4 of 5 months and slightly better than peer group, need to maintain a consistent trend and reduce repeat work slightly further to solidly secure strong performance	1 - good	➔		-0.5%	-1.1%	30.7%	26.4%	31.5%	29.8%	31.8%	28.3%	27.4%	29.0%	21.7%	22.5%	30.5%	21.9%	21.4%	22.5%	
	% of school aged children in care experiencing a school move	FEXs relatively low, marginally worse than the same time last year	1 - good			Schools closed		7.0%	10.0%	11.0%	12.0%	14.0%	14.0%	14.0%	17.0%	19.0%	19.0%	21.0%		8.0%		
	% of school aged children in care fixed-term excluded	FEXs relatively low but worse than the same time last year	1 - good			Schools closed	-7.0%	1.0%	6.0%	8.0%	10.0%	10.0%	10.0%	12.0%	14.0%	14.0%	14.0%	15.0%		3.0%	10%	
	% of care leavers in suitable accommodation - (19-21 years)	Performance within tolerance of target for majority of 12 months but broadly plateaued, needs increased grip to meet target required	1 - improving	⬆		2.0%	-0.6%	94.1%	94.2%	95.2%	93.1%	91.9%	92.8%	93.8%	93.2%	94.5%	92.4%	91.6%	92.4%	94.4%	95%	
	% of care leavers in touch with their Social Worker in the last 6 months	Performance within tolerance of target for majority of 12 months, needs increased grip to meet target required	1 - improving	⬆		1.9%	-0.9%	92.4%	93.1%	94.8%	95.5%	95.9%	93.0%	93.0%	90.2%	91.5%	92.6%	93.1%	92.2%	94.1%	95%	
	% of children in care accommodated under S20	Incremental reductions and better than target performance seen over the last 4 months. We remain higher than national levels but have narrowed the gap from 10% to 4% points since January	1 - improving	⬇	4th month, overall down 6% points since January	-1.6%	-3.9%	25.1%	26.4%	25.9%	26.8%	26.8%	26.3%	25.1%	25.4%	25.5%	24.5%	23.4%	22.7%	21.1%	25%	
	% of children in care Out-of-County more than 20 miles from home	Performance is holding steady and even seeing very small improvements over the last two months despite the high overall number of children in care. However, it is likely to be difficult to impact performance substantially while the current level of pressure remains on the system	1 - improving	➔	2nd month	-0.7%	-0.1%							22.0%	21.4%	21.7%	22.9%	21.9%	22.1%	21.6%	20.9%	21.0%
	% of children in care aged 5-17 participation in their review	Better than target performance dropped to within tolerance and then worse than target in Jul/Aug, in-month improvement has returned performance to within tolerance, needs grip to return to achieving target	1 - in-month improvement	⬆		2.4%	-3.2%										99.0%	96.8%	92.4%	94.8%	98%	

RAG	Measure	Performance Overview - by performance level	Performance Group	D.o.T.	Trend	Change Since Last Month	Distance from target	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Target
	% of S47 enquiries that were completed within 15 w.days of start of enquiry	Performance within tolerance or better than target for more than 12 months but grip needed to avoid drops of 10% points every 2-3 months	1 - in-month improvement	↑		6.5%	2.2%	92.5%	93.2%	90.5%	89.8%	87.6%	94.9%	92.8%	86.9%	97.6%	91.1%	93.8%	85.6%	92.2%	90%
	% of care leavers in suitable accommodation	Off target performance for majority of 12 months, broadly static but improvement in Sep to within tolerance of target, impacted by performance for 16-18 year old Care Leavers	1 - in-month improvement	↑		2.9%	-4.2%	87.5%	87.0%	90.0%	90.0%	90.9%	90.0%	92.1%	90.2%	91.1%	88.9%	87.9%	87.9%	90.8%	95%
	% of children subject to a CPP seen within the last 10 w.days	Performance within tolerance of target for majority of 12 months, needs increased grip to meet target required	1 - maintained in-month	→		0.9%	-2.0%	93.7%	90.9%	90.9%	88.3%	90.3%	94.1%	91.9%	90.6%	92.8%	88.2%	84.7%	90.1%	91.0%	93%
	% of older care leavers seen within the last 6 months (21 years and over)	Performance had been improving over 6 months and steady for 3 months but some slippage in September	1 - declining	↓		-3.0%	2.7%	84.5%	89.3%	88.7%	89.0%	87.2%	86.3%	83.9%	82.9%	88.2%	95.0%	95.6%	95.7%	92.7%	90%
	% of children in care with an IRO casenote recorded in the last 6 months	Better than target performance has declined to within tolerance and now worse than target over the last 3 months, needs grip to prevent further decline, risk of slippage into performance group 2	1 - declining	↓	4th month, down 8% points since April	-3.0%	-5.0%	92.0%	92.0%	93.0%	94.0%	94.0%	93.0%	97.0%	98.0%	97.0%	96.0%	93.0%	93.0%	90.0%	95%
	% of Foster Carers with an up-to-date medical check (Main Carer)	While performance remains high, it has been static for 4 months within tolerance of target compared to the better than target position for the majority of Oct-20 to May-21	1 - static	↓		-1.1%	-2.3%	94.1%	97.6%	97.9%	98.2%	96.8%	96.6%	97.7%	97.3%	96.6%	95.6%	95.2%	95.8%	94.7%	97%
	% of children in care with an up-to-date Statutory visit	Performance was better than target in the 4 months to the end of 2020 but has been within tolerance throughout 2021 and has been static within +/- 1-2% points for 9 months, needs additional grip to make the small push to target levels	1 - static	→		0.2%	-1.2%	95.8%	96.3%	95.6%	96.6%	90.3%	93.6%	92.0%	92.3%	92.9%	93.1%	94.4%	93.6%	93.8%	95%
	% of children in care with an up-to-date annual assessment	Performance within tolerance of target for majority of 12 months, static within 1-2 % points for 8 months, needs additional grip to make the small push to target levels	1 - static	→	3rd month	-0.6%	-3.9%	94.0%	92.6%	92.2%	90.1%	86.6%	91.2%	90.6%	90.8%	92.4%	93.0%	92.8%	91.7%	91.1%	95%
	% of Children in Need seen within the last 20 w.days	Performance within tolerance of target for majority of 12 months and broadly static, needs grip to narrow small gap to target	1 - static	↓		-1.7%	-3.0%	93.1%	92.6%	95.6%	92.6%	91.4%	92.5%	92.1%	92.4%	91.1%	91.0%	90.4%	91.7%	90.0%	93%

Performance group 2

performance is in the 80%'s (where bigger is better) and is therefore good for the majority of children more grip is needed to move performance in a positive direction and meet the required target our peer comparators have better performance across the majority of measures but not significantly so

RAG	Measure	Performance Overview - by performance level	Performance Group	D.o.T.	Trend	Change Since Last Month	Distance from Target	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Target
	% of children in care with 3 or more placements in 12 months (All PoCs)	Small incremental improvement since April, trend needs to continue in order to narrow the gap to target and peer comparators	2 - improving	➔		-0.1%	3.2%	15.7%	16.4%	16.9%	17.9%	17.9%	17.2%	15.8%	17.9%	16.8%	15.9%	16.7%	16.3%	16.2%	13%
	% of Foster Carers with an up-to-date supervision	Performance returned to highest level reported in 12 months in Sep, needs further grip to narrow gap to target	2 - in-month improvement	⬆️		7.3%	-10.0%	66.9%	66.8%	65.1%	66.0%	67.6%	70.2%	73.8%	78.2%	79.1%	85.0%	77.7%	77.7%	85.0%	95%
	% of children subject to CPP aged 5 and over seen alone within the last 20 w.days	Improved in-month and is similar to performance levels seen between Mar-Jun but remains some distance from target	2 - in-month improvement	⬆️		6.8%	-11.7%	76.8%	85.5%	79.8%	74.8%	70.6%	78.3%	83.8%	84.1%	85.1%	85.7%	81.8%	76.5%	83.3%	95%
	% of children aged under 16 in care for at least 2.5 yrs who have been in the same placement for at least 2 yrs	Performance is better than target but remains lower than that seen Feb-May 21 which was in line with or better than our peer group average	2 - in-month improvement	⬆️		1.5%	1.0%	65.6%	65.4%	64.7%	64.3%	65.4%	68.0%	69.3%	69.8%	68.1%	67.0%	65.2%	64.5%	66.0%	65%
	% of care leavers with an up-to-date Pathway plan	Performance improved to within tolerance of target but plateaued for 4 months, needs increased grip to meet target required	2 - plateaued	⬇️		-1.1%	-2.5%	88.0%	85.1%	82.5%	76.8%	74.9%	78.7%	78.2%	75.2%	79.8%	86.7%	87.0%	88.6%	87.5%	90%
Good	% of children with fewer than 3 Social Workers in 6 months	Improved from the 70%'s to lower mid-80%'s in March but broadly plateaued for 7 months	2 - plateaued	➔		0.3%		79.3%	77.6%	78.3%	77.9%	78.6%	79.9%	82.3%	84.5%	84.6%	83.8%	83.5%	84.1%	84.4%	
	% of Strategy Discussions that took place within 5 w.days	Within tolerance/better than target for a good proportion of 12 months but difficulty in maintaining grip with no more than two consecutive months at better than target achieved and fluctuations to below target performance in recent months	2 - fluctuating	➔		-0.3%	-4.7%	79.0%	89.0%	90.5%	88.2%	90.5%	93.4%	87.0%	86.0%	79.5%	83.2%	90.5%	85.6%	85.3%	90%
	% of Initial visits that were within 2 w.days of contact (S47)	Performance insecure with substantial peaks and troughs month to month, needs stabilisation to secure consistent better than target performance	2 - fluctuating	⬆️		33.3%	2.5%	91.0%	79.0%	87.0%	73.0%	74.0%	70.0%	67.0%	96.3%	64.1%	92.3%	87.2%	54.2%	87.5%	85%
	% of Single Assessments completed within 45 w.days	Performance fluctuating between within tolerance and worse than target, struggling to sustain improvements and move performance through to meeting required target	2 - fluctuating	⬆️		2.9%	-3.8%	81.7%	83.5%	82.3%	83.5%	86.7%	86.2%	79.8%	78.8%	80.5%	82.9%	86.0%	80.3%	83.2%	87%
	% of CP plans starting in month that are second/subsequent plans	Performance insecure with substantial peaks and troughs month to month. Overall, Quarter 2 performance is worse than but not significantly off target at 27.4%	2 - fluctuating	⬆️		13.6%	5.8%	17.7%	37.7%	26.6%	13.5%	16.5%	23.4%	42.0%	29.4%	15.3%	39.5%	33.8%	17.1%	30.8%	25%
	% of Foster Carers with an up-to-date annual review	Performance within tolerance of target and static within +/- 1-2% points for majority of 12 months, additional grip needed to narrow the small gap to target	2 - static	⬇️		-1.6%	-3.8%	86.6%	89.6%	91.1%	88.6%	91.1%	92.9%	89.9%	91.4%	89.1%	85.1%	86.3%	90.8%	89.2%	93%
	% children in care with an up-to-date health assessment - (snapshot, 0-4 years)	Broadly static within +/- 1-2 % points, need impact in this area to shift performance levels towards target	2 - static	➔		-0.5%	-7.0%	89.0%	85.0%	79.2%	82.3%	83.9%	83.3%	80.3%	80.5%	82.5%	87.8%	87.2%	88.5%	88.0%	95%
	% children in care with an up-to-date health assessment (snapshot, overall)	Within tolerance performance achieved in 2020 but off target throughout 2021, broadly static within +/- 1-2 % points, need impact in this area to shift performance levels back towards target	2 - static	➔	2nd month	0.6%	-7.4%	93.8%	92.9%	90.5%	90.0%	90.0%	89.1%	87.4%	86.9%	88.7%	88.8%	86.4%	87.0%	87.6%	95%
	% children in care with an up-to-date health assessment - (snapshot, 5 years+)	Within tolerance or better than target performance in 2020 but off target throughout 2021, broadly static within +/- 1-2 % points, need impact in this area to shift performance levels back towards target	2 - static	➔	2nd month	0.9%	-7.5%	95.0%	94.8%	93.3%	91.9%	91.4%	90.4%	88.8%	88.3%	90.0%	89.0%	86.2%	86.6%	87.5%	95%
	% of school aged children in care with good attendance (more than 90% of school days attended)	Static within +/- 1-2% points following lockdown 3, significantly off target	2 - static			Schools closed	-13.0%	85.0%	83.0%	83.0%	82.0%			80.0%	81.0%	79.0%	78.0%	80.0%		82.0%	95%
	% of children subject to a CPP for more than 2 years	Static, half of children in proceedings	2 - static	➔	4th month	0.1%	1.1%	2.1%	2.7%	3.1%	3.1%	2.6%	2.8%	2.2%	2.7%	2.7%	3.2%	3.1%	3.1%	3.1%	2%
	% of Foster Carer who have had an unannounced visit within timescale	Decline in performance resulting in drop from better than target in June to within tolerance and now worse than target in Sep and a move into performance group 2	2 - declining	⬇️	3rd month, down 7% points since June	-1.3%	-5.6%	78.1%	88.0%	87.5%	90.7%	85.4%	81.5%	89.6%	93.5%	94.5%	95.5%	91.5%	90.7%	89.4%	95%
	% of children open to Social Care who have an up-to-date case supervision	A marginal increase in Sep has resulted in measure moving back into performance group 2 but overall the trend has been a declining one since May and performance remains significantly off target	2 - declining	➔		0.9%	-14.7%	77.0%	85.3%	87.9%	84.6%	85.0%	87.1%	81.4%	85.7%	87.1%	83.8%	82.0%	79.4%	80.3%	95%
	% of Initial contact decisions made within 24 hours	Continued decline resulting in performance now 10% points below target level. Rate of decline	2 - declining	⬇️	6th month, down 14% points since March	-1.0%	-9.9%	92.7%	66.8%	68.3%	64.7%	64.1%	78.9%	93.6%	92.9%	88.2%	84.2%	82.6%	81.1%	80.1%	90%

slowing but needs turning around.

Performance group 3

performance is in the 50%-70%'s (where bigger is better)
 we are under performing and struggling to impact performance
 performance is significantly worse than peer comparators for some measures

RAG	Measure	Performance Overview - by performance level	Performance Group	D.o.T.	Trend	Change Since Last Month	Distance from Target	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Target
	% of younger care leavers seen within the last 2 months (16-20 years)	Low, significantly off target performance for more than 12 months	3 - in-month improvement	↑		3.1%	-20.5%	71.7%	73.2%	68.8%	65.8%	59.5%	47.5%	59.8%	64.6%	64.6%	71.3%	70.0%	66.4%	69.5%	90%
	% of Social Workers with 18 or fewer Children	In-month improvement but still at some of the lowest levels seen in recent financial years	3 - improving	↑	2nd month, up 7% points	2.2%	-27.1%	77.5%	78.6%	76.9%	75.0%	78.4%	76.9%	79.2%	76.7%	72.8%	68.3%	60.9%	65.7%	67.9%	95%
Low	% of children aged 5 years and over where their IRO has been in touch in the last 6 mths	Incremental improvements since Feb but pace of change is slow and there was a small decline in Sep. Performance remains low	3 - improving	↓		-1.2%							52.9%	57.8%	60.0%	62.8%	63.3%	65.8%	66.0%	64.8%	
	% of school aged children in care whose school place is out-of-County	Reducing trend compared with May-21 but pressure remains high	3 - improving			Schools closed	6.0%	26.0%	27.0%	29.0%	28.0%	28.0%	28.0%	27.0%	29.0%	29.0%	27.0%	27.0%		26.0%	20%
	% of care leavers in Higher Education	Off target for majority of 12 months	3 - in-month improvement	→		0.9%	-1.1%	4.9%	5.0%	4.6%	5.0%	4.3%	2.9%	3.1%	2.6%	3.0%	3.1%	3.2%	3.0%	3.9%	5%
	% of end-to-end contact decisions made within 48 hours	Off target for more than 12 months, significantly worse than target	3 - in-month improvement	↑		6.0%	-17.0%	85.0%	77.0%	75.0%	71.0%	68.0%	78.5%	82.0%	86.0%	81.0%	84.0%	75.0%	72.0%	78.0%	95%
	% of children in care with an up-to-date SDQ	Minor fluctuations between within tolerance and better than target throughout 2020, dropping to minor fluctuations between tolerance and worse than target in 2021 with increasing frequency of off target performance, grip needed	3 - fluctuating	↓	2nd month	-1.7%	-6.1%	84.5%	84.4%	86.2%	84.4%	80.5%	80.2%	82.2%	82.9%	83.8%	79.9%	82.4%	80.6%	78.9%	85%
	% of timely of IHAs - in-month	Low performance compounded by fluctuations, need to stabilise to support an improving trend to narrow the significant gap to target	3 - fluctuating	↑		5.6%	-18.8%	46.7%	72.2%	82.1%	65.2%	52.0%	84.6%	73.1%	52.6%	95.7%	63.4%	77.3%	70.6%	76.2%	95%
	% of decisions for Red rated contacts made within 4 hours	Performance insecure with substantial peaks and troughs month to month, significantly off target. Highest demand levels in two years (up 200% on 12-month average) but performance maintained at same levels as last month	3 - fluctuating	↓		-2.8%	-19.0%	93.5%	84.1%	84.4%	81.3%	80.6%	81.5%	95.7%	90.9%	85.0%	82.5%	98.2%	73.8%	71.0%	90%
	% of Children in Need with a plan in place within 10 w.days of assessment completion or step down	Low performance compounded by fluctuations, need to stabilise to support a fundamental shift towards target	3 - fluctuating	↑		2.9%	-28.0%					60.6%	52.0%	54.5%	69.6%	51.5%	65.9%	72.5%	64.1%	67.0%	95%
	% of children in care with and up-to-date dental check	The improving trend seen since March slowed last month and has reduced slightly in September, grip is needed to improve performance	3 - plateaued	→		-0.6%	-8.5%	63.5%	59.1%	50.9%	47.7%	45.3%	45.0%	42.9%	53.9%	62.7%	69.6%	75.0%	77.1%	76.5%	85%
	% of children subject to CPP aged 8 and over completing a My Views form for their conference	Static, low and off target for more than 12 months	3 - static	↓	Mid-60's performance for 6th month	-2.2%	-14.9%		60.1%	62.9%	57.1%	50.8%	54.5%	70.7%	65.3%	65.3%	65.3%	64.1%	67.3%	65.1%	80%
Low	% of children in care with fewer than 3 Social Workers in 12 months	Low performance for more than 12 months	3 - static	↑		1.6%		63.1%	60.2%	58.6%	59.8%	59.1%	59.2%	60.4%	61.5%	61.7%	59.8%	57.6%	56.7%	58.3%	
	% of pre-proceedings completed for more than 26 weeks (CYTD)	Broadly static within +/- 1-2 % points, performance significantly off target	3 - static	↑		2.0%	-24.0%					50.0%	62.0%	47.0%	56.0%	57.0%	58.0%	55.0%	54.0%	56.0%	80%
	% of court proceedings completed for more than 26 weeks (CYTD)	Broadly static within +/- 1-2 % points, performance significantly off target	3 -static	↑	2nd month	1.0%	-26.0%					29.0%	30.0%	33.0%	32.0%	34.0%	31.0%	31.0%	33.0%	34.0%	60%
	% of children in care who have had a missing episode(s) in the last 12 months	Broadly static, not impacting in this area	3 - static	→		-0.7%	3.4%	15.2%	15.4%	14.5%	15.0%	14.6%	14.5%	14.3%	15.0%	15.3%	15.5%	15.0%	15.1%	14.4%	11%
	% of care leavers in education, employment or training - (19-21 years)	Minor fluctuations linked to the academic year, off target low performance for more than 12 months	3 - low	↑		4.5%	-20.1%	48.4%	51.8%	51.5%	51.7%	51.7%	50.2%	51.7%	50.2%	48.8%	48.1%	52.9%	50.4%	54.9%	75%
	% of care leavers in education, employment or training	Minor fluctuations linked to the academic year, off target low performance for more than 12 months	3 - low	↑		2.5%	-21.8%	46.3%	48.7%	50.6%	50.0%	47.7%	48.1%	51.0%	48.6%	49.6%	45.9%	51.0%	50.6%	53.2%	75%
	% of Children in Need with an up-to-date review (snapshot, overall)	Initial reviews impacting performance	3 - declining	↑	Overall declining trend since March	1.7%	-11.3%					83.0%	82.7%	84.1%	83.4%	81.9%	81.8%	77.9%	77.0%	78.7%	90%

Low	% of pre-proceedings ongoing for more than 26 weeks	Jump in performance in July eroded Aug/Sep	3 - declining	↓	2nd month, down 10% points since June	-3.6%									68.0%	71.0%	69.0%	81.0%	75.0%	71.4%	
	% of children in care aged 16 years and 3 months or over with an up-to-date Pathway plan	Performance in May was narrowly outside of tolerance of target but a declining trend now means this is significantly below target	3 - declining	↓	4th month, down 15% points since June	-6.5%	-22.3%	82.0%	83.3%	82.8%	82.0%	80.6%	78.8%	82.0%	81.6%	83.1%	83.0%	79.6%	74.2%	67.7%	90%
	% of Initial visits that were within timescale (All)	Performance better than target for majority of 2020 but has been significantly worse than target for majority of 2021 and following a declining trend	3 - declining	↓	Down 20% points since Feb	-1.6%	-20.2%	87.8%	87.0%	84.7%	75.0%	80.6%	85.3%	81.7%	83.9%	76.5%	78.4%	78.1%	66.4%	64.8%	85%
RAG	Measure	Performance Overview - by performance level	Performance Group	D.o.T.	Trend	Change Since Last Month	Distance from Target	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Target
	% of Initial visits that were within 5 w.days of referral (S17)	Performance better than target for majority of 2020 but has been significantly worse than target for majority of 2021 and following a declining trend	3 - declining	↓	4th month, overall down 24% points since Feb	-3.5%	-21.6%	87.0%	88.0%	84.0%	75.0%	81.0%	87.0%	83.0%	83.2%	77.8%	77.8%	77.6%	66.9%	63.4%	85%
	% of Children in Need whose Initial CiN Review completed in-month was timely	Declining performance, significantly off target throughout 2021	3 - declining	↓	Down 18% points since May	-5.8%	-30.2%					72.1%	71.1%	69.1%	71.1%	77.9%	68.1%	63.2%	65.6%	59.8%	90%
	% of ICPCs that took place within 15 w.days of start fo S47 enquiry	6 month better than target performance has seen significant drops in Aug/Sep. Needs grip to avoid a return to low, off target trend seen in the second half of 2019/20	3 - declining	↓	2nd month, down 30% points since July	-16.0%	-21.9%	83.5%	79.5%	92.2%	93.8%	65.2%	83.6%	88.0%	90.6%	92.3%	84.6%	88.2%	74.2%	58.1%	80%
Low	% of court proceedings ongoing for more than 26 weeks	Fluctuating low performance	3 - declining	↓	2nd month, down 12% points since June	-10.0%									67.0%	59.0%	59.0%	70.0%	68.0%	58.0%	
	% of return interviews which took place with 72 hours of the missing episode	Performance for the previous month drops once refreshed indicating drift in completing return interviews. This decline has worsened in Aug-Sep to below 50% timeiness compared to 69% in Jun and 74% at the same time last year	3 - declining	↑		10.0%	-22.5%	74.0%	71.0%	77.0%	74.0%	70.0%	67.0%	69.0%	55.0%	61.0%	69.0%	49.0%	47.5%	57.5%	80%
	% of children with a missing episode(s) who have had at least 1 return interview	Majority within tolerance and better than target performance Nov-Jun, significant declining trend Jul-Sep	3 - declining	↓	4th month	-20.8%	-31.4%	75.8%	66.7%	80.0%	85.5%	80.6%	80.0%	84.6%	76.1%	80.3%	79.2%	74.6%	71.4%	50.6%	82%
	% of timely of RHAs - in-month	Low performance compounded by fluctuations, need to stabilise to support an improving trend to narrow the significant gap to target	3 - declining	↓	2nd month, down 16% points since July and 34% points since Sep-20	-4.8%	-64.6%	63.9%	55.1%	53.8%	54.1%	48.6%	45.6%	50.0%	16.2%	33.3%	36.7%	46.2%	35.2%	30.4%	95%
V. Low	% of children aged 5-11 years seen by their IRO in the last 6 months	Improving trend Feb-Jul but gains beginning to be eroded in the last two months. Performance remains very low, impact needed to fundamentally shift performance levels	3 - declining	↓	2nd month	-1.5%							20.5%	22.4%	23.7%	21.2%	27.2%	30.1%	28.4%	26.9%	

