

Quarter 4 2022/23

Purpose of the report

To provide a strategic overview of the Council's performance for Quarter 4 2022/23.

The following scorecards are enclosed:

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Prepared by the Performance and Improvement Team

Key to Symbols

Reporting Basis	
Year to Date	Performance accumulated over the year
Rolling Year	Average performance over a 12 month period
Annual	Performance measured once a year
Latest Quarter	Performance this quarter
Snapshot	Performance at a particular point in time
Forecast	Predicted position at the end of the year

Measure Symbols	
	Performance Better than Target
	Performance Worse than Target
	Performance significantly worse than Target
	No information
	Missing Target
	No Value
Bigger is Better	A bigger value for this measure is good
Smaller is Better	A smaller value for this measure is good
Plan is best	Where it is better for performance to be on target rather than above or below

Risk	Impact/Consequence				
	1 Insignificant	2 Minor	3 Moderate	4 Major	5 Critical
Highly Likely (5)	5	10	15	20	25
Likely (4)	4	8	12	16	20
Possible (3)	3	6	9	12	15
Unlikely (2)	2	4	6	8	10
Remote (1)	1	2	3	4	5

Risk Rating
(calculated by multiplying the Impact with the Likelihood of each risk)

Risk Symbols	
	Risk Value Increasing
	Risk Value Decreasing
	No Change

Level of Risk	Score
Low	1 - 6
Moderate	7 - 12
High	13 - 25

Transforming Gloucestershire Fire and Rescue Service



Response

	Good Performance High/Low	Reporting Basis	Mar-22	Jun-22	Sep-22	Dec-22	Actual Mar-23	Target Mar-23	Comments	Comparator Group
Average Response times to dwelling fires	Smaller is Better	Latest Quarter	9.14	9.17	9.17	9.55	10.31	9.00	▲ Timeliness of responding to all attended accidental dwelling fires has followed an increasing trend over the last year (9 minutes 14 seconds in Quarter 4 2021/22). Timeliness has worsened from a within tolerance of the target position at the same time last year to worse than target this quarter. Response times to the majority of the fires attended by Wholetime firefighters were within target time (9 minutes) (79%), while only 12% of fires responded to by On-Call firefighters were within target time. The overall result of this means that just under half of the dwelling fire incidents in Quarter 4 had a response time that was worse than the target in Quarter 4 (44%).	8.54

Prevention

	Good Performance High/Low	Reporting Basis	Mar-22	Jun-22	Sep-22	Dec-22	Actual Mar-23	Target Mar-23	Comments	Comparator Group
% of Safe and Well visits undertaken to those in high risk groups	Bigger is Better	Latest Quarter	79.0%	80.0%	82.0%	86.2%	86.1%	75.0%	★ We continue to complete a high proportion of Safe and Well visits to the most vulnerable in our county. Performance levels are better than the same time last year (79%).	69.0%
Rate of Safe and Well visits undertaken per 1,000 population	Bigger is Better	Latest Quarter	0.89	0.94	0.93	0.87	1.10	2.35	▲ We completed a higher rate of Safe and Well visits per 1,000 population than last quarter (1.1 per 1,000 population, 706 visits compared to 0.87 per 1,000 population, 559 visits). Performance remains below target (2.35 per 1,000 population - 1,500 visits per quarter) and the comparator group average (1.30). The target is being reviewed for 2023/24 and will be based on comparator benchmarking.	1.30
Number of Accidental Dwelling Fires	Smaller is Better	Latest Quarter	60	68	73	70	55	56	★ There has been a decrease in accidental dwelling fires this quarter, down 21% from Quarter 3 (70) and 8% compared with the same period last year (60). Achieving a year-on-year reduction in accidental dwelling fires continues to remain a challenge but is better than target this quarter (55.6).	n/a

Protection

	Good Performance High/Low	Reporting Basis	Mar-22	Jun-22	Sep-22	Dec-22	Actual Mar-23	Target Mar-23	Comments	Comparator Group
% of 7.2d premises within required frequency	Bigger is Better	Latest Quarter	88.9%	93.0%	75.0%	82.0%	100.0%	100.0%	★ Of the premises receiving a 7.2 d inspection (visit to a premise to learn about the area and prevent injury or death to firefighters if an incident was to occur at the location) in Quarter 4, all inspections were reported as being within required frequency (100%, 31 visits). This is an improvement compared with last quarter (82%, 28 out of 34) and meets target.	n/a
% of Annual Risk Based Inspection Plan Programme of work completed within timeframes	Bigger is Better	Latest Quarter		19.0%	45.0%	64.0%	84.6%	100.0%	▲ Annually, a Risk Based Inspection Programme (RBIP) is undertaken which incorporates the highest risk premises identified through risk profile work. Delivery of the programme has not met target this year, with 1012 premises inspected since April 2022 (84.6% against a target of 100%)	n/a