

Key points from the Scrutiny report

The CQC assurance framework is new and covers the full extent of our responsibilities under the Care Act, Mental Capacity Act and Mental Health Act

- How councils work with people
- How councils provide support
- How councils ensure safety
- Leadership

We are preparing through oversight by our Transformation board, supported by an Assurance steering board, which is focusing on

- Self-assessment (how are we doing)
- Data (how do we know)
- Improvement planning (what are we doing to improve)
- Communications and engagement

We are using guidance produced by the LGA and are part of ADASS regional support networks

We know that:

- The assurance regime will change our culture
- Capacity and capability in using data will need to be developed
- We need to improve how we seek feedback from people with lived experience
- We have good evidence of a strengths based approach in front line practice
- Our partnership arrangements are strong in many areas and where they are not we are taking action to improve them.

We are using our preparedness for CQC Assurance as a lever to develop our strategic approach to quality assurance, improvement, prioritisation and transformation. There will be four areas of focus:

- Data strategy
- Improvement strategy
- Prioritisation approach for our Transformation programme
- Development of a local account or annual report for adult social care

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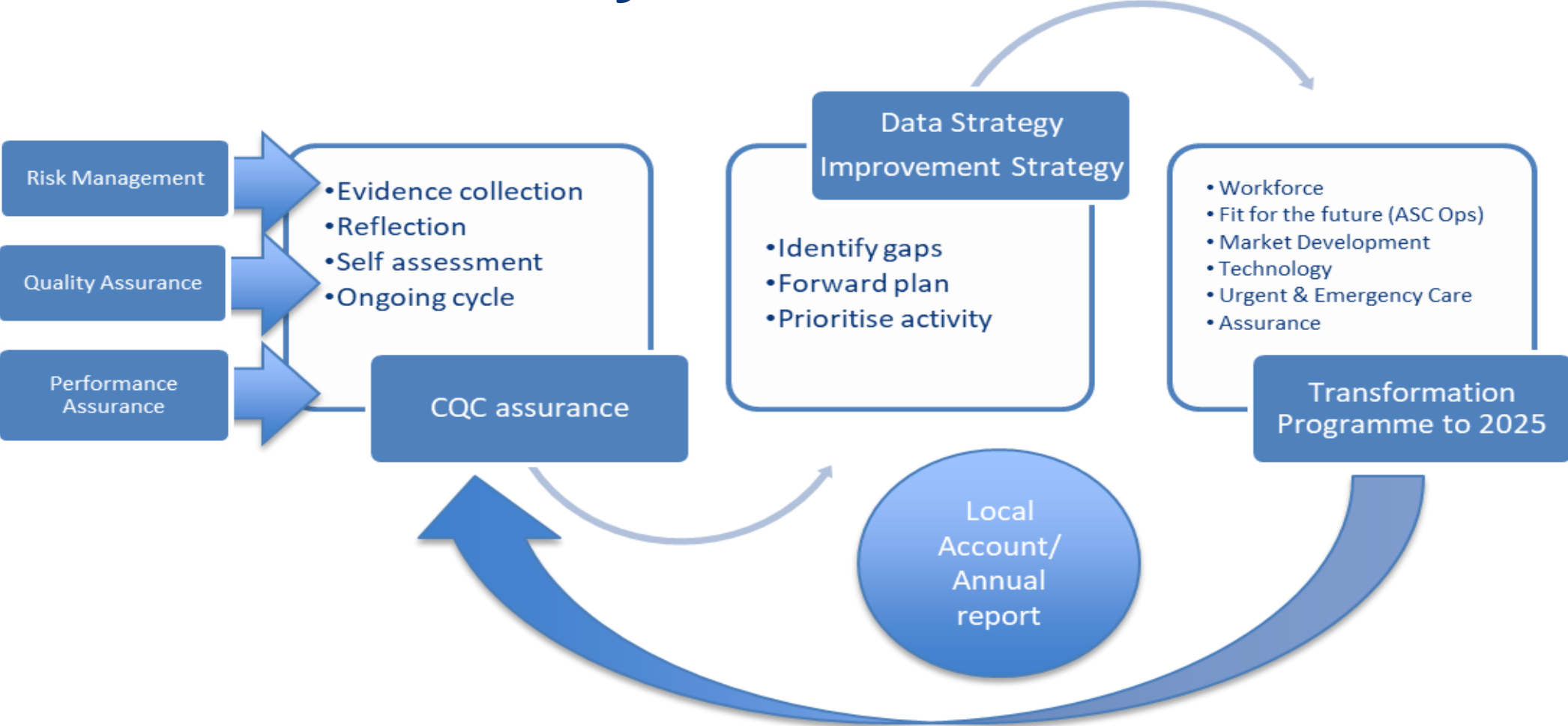
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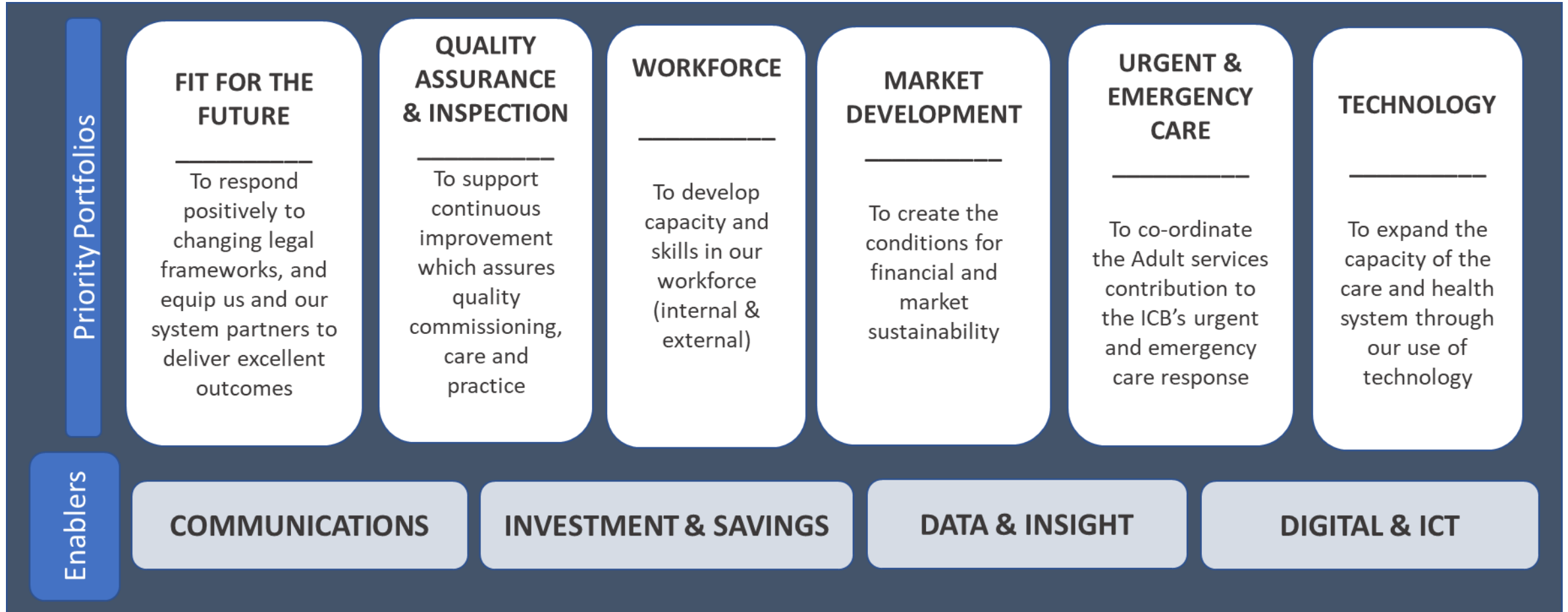
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How our assurance cycle will work



Adults Transformation – how we improve



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The CQC timeline – an update

April to September 2023

From 1 April, review data and published documentary evidence across all local authorities.

Focus on themes in these 2 quality statements:

- Care provision, integration and continuity
- Assessing needs

Look at themes and insight on:

- access
- commissioning
- market shaping
- workforce
- personalisation

Individual local authority level data will not be published.

First element towards full assessment of the 2 quality statements.

Constitutes first steps in developing judgements for individual authorities.

Provide valuable context and an opportunity to benchmark data.

CQC will start a limited number of pilot assessments from April. These will cover up to 5 local authorities between April and September 2023.

September to December 2023

Initial formal assessment for all local authorities to establish a starting point.

Starts in September, aim to carry out up to 20 assessments to December.

Will work with the local authorities and others on the best way to publish

Early 2024 onwards

Carry out further formal assessments from early 2024 onwards and report on our findings.

Publication of individual ratings of local authorities following pilots and assessments.

Intend to work with local authorities and DHSC to inform how to publish findings and ratings.

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