

Quarter 3 2022/23

Purpose of the report

To provide a strategic overview of the Council's performance for Quarter 3 2022/23.







The following scorecards are enclosed:

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Prepared by the Performance and Improvement Team




Key to Symbols

Reporting Basis	
Year to Date	Performance accumulated over the year
Rolling Year	Average performance over a 12 month period
Annual	Performance measured once a year
Latest Quarter	Performance this quarter
Snapshot	Performance at a particular point in time
Forecast	Predicted position at the end of the year

Measure Symbols	
	Performance Better than Target
	Performance Worse than Target
	Performance significantly worse than Target
	No information
	Missing Target
	No Value
Bigger is Better	A bigger value for this measure is good
Smaller is Better	A smaller value for this measure is good
Plan is best	Where it is better for performance to be on target rather than above or below

Risk	Impact/Consequence				
	1 Insignificant	2 Minor	3 Moderate	4 Major	5 Critical
Highly Likely (5)	5	10	15	20	25
Likely (4)	4	8	12	16	20
Possible (3)	3	6	9	12	15
Unlikely (2)	2	4	6	8	10
Remote (1)	1	2	3	4	5

Risk Rating
(calculated by multiplying the Impact with the Likelihood of each risk)

Risk Symbols	
	Risk Value Increasing
	Risk Value Decreasing
	No Change

Level of Risk	Score
Low	1 - 6
Moderate	7 - 12
High	13 - 25

Transforming Gloucestershire Fire and Rescue Service



Response

	Good Performance High/Low	Reporting Basis	Dec-21	Mar-22	Jun-22	Sep-22	Actual Dec-22	Target Dec-22	Comments	Comparator Group
Average Response times to dwelling fires	Smaller is Better	Latest Quarter	7.03	9.14	9.17	9.17	9.55	9.00	▲ The average response time was higher in December (11 minutes 6 seconds) compared to October and November (9 minutes 4 seconds and 9 minutes 2 seconds). This can be attributed to higher numbers of dwelling fires in December (45, compared to 25 in October and 32 in November) and to delays in responding due to poor weather in December impacting On-Call turnout time, traffic due to road closures and staffing issues.	8.54

Prevention

	Good Performance High/Low	Reporting Basis	Dec-21	Mar-22	Jun-22	Sep-22	Actual Dec-22	Target Dec-22	Comments	Comparator Group
% of Safe and Well visits undertaken to those in high risk groups	Bigger is Better	Latest Quarter	78.4%	79.0%	80.0%	82.0%	86.2%	75.0%	★ This is the result of effective campaign and information sharing work with the Safeguarding Adults Board and Fire Safety Sub-Group, which has raised awareness of the people most at risk of fire and improved the targeting of requests for safe and well.	69.0%
Rate of Safe and Well visits undertaken per 1,000 population	Bigger is Better	Latest Quarter	0.89	0.89	0.94	0.93	0.87	2.35	▲ Performance continues to be significantly below target and comparable group. 559 visits were completed.	1.30
Number of Accidental Dwelling Fires	Smaller is Better	Latest Quarter	74	60	68	73	70	55	▲ There has been a slight decrease in accidental dwelling fires this quarter, down 4% from Quarter 2 and 1% compared with the same period last year. Data provided by ORH has identified areas of the county most at risk of dwelling fires and this will enable the team to target campaigns to the areas which need it most.	n/a

Protection

	Good Performance High/Low	Reporting Basis	Dec-21	Mar-22	Jun-22	Sep-22	Actual Dec-22	Target Dec-22	Comments	Comparator Group
% of 7.2d premises within required frequency	Bigger is Better	Latest Quarter	68.8%	88.9%	93.0%	75.0%	82.0%	100.0%	▲ Of the premises receiving a 7.2 d inspection in Quarter 3, 82% of inspections were reported as being within required frequency, an improvement compared to the previous quarter (75%). Performance remains worse than target	n/a
% of Annual Risk Based Inspection Plan Programme of work completed within timeframes	Bigger is Better	Latest Quarter			19.0%	45.0%	64.0%	75.0%	▲ Annually GFRS have a Risk Based Inspection Programme (RBIP) which incorporates the highest risk premises identified through their risk profile work. 1196 premises (figure amended from 1,452 in Quarter 2) require inspection during 2022/23. Performance remains worse than target, with 768 premises inspected so far since April 2022	n/a