

Activity	Responsible Team	Location	Referral process	Partners
Supporting Complex care at home	Care Navigators	Gloucester, Cheltenham, Forest of Dean	Multi Disciplinary Team & Referral to Care Navigator inbox	Gloucester Home Care (Lead)
Supporting South Cots Frailty	Care Navigators	South Cotswolds	Multi Disciplinary Team & Referral to Care Navigator inbox	Gloucester Home Care (Lead)
Admission avoidance Emergency Department	Hospital Discharge Assessment Team	Gloucester Royal Hospital Cheltenham General Hospital	Direct and Duty Line	Gloucester Hospital Foundation Trust (Lead), Gloucester Home Care
Support ward staff with discharge decisions and complex patient / family circumstances	Hospital Discharge Assessment Team	Gloucester Royal Hospital Cheltenham General Hospital	Referrals daily via Hospital Discharge Assessment Team Front Hub	Gloucester Hospital Foundation Trust (Lead)
Safeguarding S42 and adult to be supported under Self Neglect Guidance	Hospital Discharge Assessment Team	Gloucester Royal Hospital Shire Hall	Referrals daily From GCC Safeguarding Hub to Hospital Discharge Assessment Team Front Hub	Gloucester Hospital Foundation Trust GCC Safeguarding Hub
Admission advice and discharge feedback	Hospital Discharge Assessment Team	Gloucester Royal Hospital Shire Hall	Referrals daily GCC Localities to Hospital Discharge Assessment Team Front Hub	GCC Localities
Supporting people identified with difficult home circumstances (Hoarding, deep cleans)	Care Navigators	Shire Hall	Referral to Care Navigator inbox and Hospital Discharge Assessment	Gloucester Hospital Foundation Trust (Lead)

			Team Front Hub add to Care Records	
Supporting people to identify care when no wish to involve Social Care	Care Navigators	Shire Hall	Referral to Care Navigator inbox and Hospital Discharge Assessment Team Front Hub add to Care Records	Gloucester Hospital Foundation Trust (Lead) Housing
Assess and Progress discharge from Discharge to Assess bed	Hospital Discharge Assessment Team	Shire Hall outreaching to Care Homes	Outcome of Transfer of Care Bureau decision notified to Hospital Discharge Assessment Team (Front Hub) Hospital Discharge Assessment Team manage a Discharge to Assess pending list Via Brokerage: Care Records notification at point of admission to bed	South West Ambulance Service Trust Gloucester Hospital Foundation Trust Gloucester Home Care Primary Care (GP)
Progress discharge and identify appropriate pathways from acute Hospitals via Transfer of Care Bureau	Hospital Discharge Assessment Team	Shire Hall in reaching virtually	Referrals daily via Hospital Discharge Assessment Team Front Hub	Gloucester Home Care Gloucester Hospital Foundation Trust Urgent and Emergency Care
Assess and Progress discharge from Great Western Court	Hospital Discharge Assessment Team	Shire Hall in reaching into Great Western Court	Great Western Court Multi Disciplinary Team Via Brokerage LAS notification to Hospital	Gloucester Hospital Foundation Trust Primary Care South West Ambulance Service Trust

			Discharge Assessment Team at point of admission	Gloucester Home Care
Assess and progress discharge from Charlton Lane, including referral to S117 panel	Hospital Discharge Assessment Team	Charlton Lane	Referrals daily via Hospital Discharge Assessment Team Front Hub	Gloucester Home Care
Support Continuing Health Care process Decision Support Tools, Decision Support Tools on review, Decision Support Tool on review of fast Track. Continuing Health Care Complex Discharges from specialist hospitals, Brain Injury Reablement Unit and Salisbury	Hospital Discharge Assessment Team (Continuing Healthcare Team)	Shire Hall	Referrals daily via Hospital Discharge Assessment Team Front Hub	Integrated Care Board Continuing Health Care Team
Supporting early discharge for people with temp issues around accommodation	Hospital Discharge Assessment Team Care Navigators	Shire Hall	Referral via Clapham Court panel and Hospital Discharge Assessment Team Front Hub add to Care Records	Gloucester Hospital Foundation Trust Gloucester Home Care Housing Gloucester City Homes
Assessing and progressing discharges from Community Hospitals	Adult Social Care locality Teams Stroud Forest	Adult Social Care localities Stroud Forest	Referrals daily via Hospital Discharge Assessment Team Front Hub	Gloucester Home Care

	Cotswolds Tewksbury	Cotswolds Tewksbury In reaching into Community Hospitals		
OFFERS AND PLANNED EXPANSIONS OF SERVICES	DECISIONS AND ACTIONS THAT IMPACT ON SCHEMES	ACTIONS TO ACHIEVE OBJECTIVES		
Offer of placing a Temp Team of Practitioners into GRH to support with identifying patients with no pathway determination.	Discussed with flow leads and informed that Multi Disciplinary Team was being set up by Gloucester Hospital Foundation Trust to support this, and that Adult Social Care would be invited to take part.	Nothing further actioned as no further contact with regards Multi Disciplinary Team.		
Fully costed plans submitted with reference recruiting to and running a weekend bridging service, to ensure vacant beds were available to avoid Monday pressures due to	Plans submitted via Adult Social Care director to Integrated Care Board. Integrated Care Board discounted scheme as they didn't want to start any further new schemes.	Discharges still poor over weekend on normal service weekend.		

lack of discharges over the weekend		
Extend Emergency Department admission avoidance to Cheltenham. (physical presence)	Unable to achieve due to unavailability of Home Assessment Team staffing to cover Cheltenham.	Trying to implement again as Home Assessment Team presence is to resume.
Extend presence on Wards to support with discharge conversations and decisions.	Unable to achieve due to difficulties with recruitment of social workers, additional Discharge to Assess beds being purchased that require staffing.	Larger presence still needed, will review if and when recruitment improves and Discharge to Assess Discharge to Assess beds reduce.
Extend presence on Wards to support with discharge conversations and decisions.	Unable to achieve as the accommodation available is not suitable for additional staff presence.	Additional staffing still required. Will review once suitable accommodation is available.
Extend Emergency Department admission avoidance to cover weekends (7 day service).	Unable to achieve this due to recruitment difficulties.	Extended service still required. Will review recruitment process to

		achieve increase in staffing.
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