

Quarter 3 2022/23

Purpose of the report

To provide a strategic overview of the Council's performance for Quarter 3 2022/23.







The following scorecards are enclosed:

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Prepared by the Performance and Improvement Team




Key to Symbols

Reporting Basis	
Year to Date	Performance accumulated over the year
Rolling Year	Average performance over a 12 month period
Annual	Performance measured once a year
Latest Quarter	Performance this quarter
Snapshot	Performance at a particular point in time
Forecast	Predicted position at the end of the year

Measure Symbols	
	Performance Better than Target
	Performance Worse than Target
	Performance significantly worse than Target
	No information
	Missing Target
	No Value
Bigger is Better	A bigger value for this measure is good
Smaller is Better	A smaller value for this measure is good
Plan is best	Where it is better for performance to be on target rather than above or below

Risk	Impact/Consequence				
	1 Insignificant	2 Minor	3 Moderate	4 Major	5 Critical
Highly Likely (5)	5	10	15	20	25
Likely (4)	4	8	12	16	20
Possible (3)	3	6	9	12	15
Unlikely (2)	2	4	6	8	10
Remote (1)	1	2	3	4	5

Risk Rating
(calculated by multiplying the Impact with the Likelihood of each risk)

Risk Symbols	
	Risk Value Increasing
	Risk Value Decreasing
	No Change

Level of Risk	Score
Low	1 - 6
Moderate	7 - 12
High	13 - 25

Transforming Children's Services

Children's Social Care



Quality Assurance

	Good Performance High/Low	Reporting Basis	Dec-21	Mar-22	Jun-22	Sep-22	Actual Dec-22	Target Dec-22		Comments	Comparator Group
% of audits judged as good or better	Bigger is Better	Latest Quarter	31.0%	37.0%	40.0%	34.0%	47.0%	50.0%	▲	Performance was at a 12-month best in quarter 3. In-month, case audits rated Good or Better met target in November, with performance increasing to 58% in December.	n/a
% of Children open to Social Care with 2 or fewer Social Workers in 6 months	Bigger is Better	Snapshot	84.4%	84.2%	85.9%	86.5%	85.1%	90.0%	▲	While performance is fractionally below tolerance of target at the end of quarter 3, performance is steady considering the significant churn that some locality teams have experienced in recent months.	n/a

Contact Activity

	Good Performance High/Low	Reporting Basis	Dec-21	Mar-22	Jun-22	Sep-22	Actual Dec-22	Target Dec-22		Comments	Comparator Group
% of referrals to Social Care that are re-referrals within 12 months	Smaller is Better	Latest Quarter	23.8%	25.5%	24.3%	26.2%	26.9%	21.5%	▲	Re-referrals have followed a small increasing trend over the last year, up from 23.8% in Quarter 3 2021/22 to 26.9% in Quarter 3 2022/23 (574 children to 615 children).	20.1%
% of Initial Decisions made within 24 hours for all contacts	Bigger is Better	Latest Quarter	71.9%	70.6%	67.1%	68.1%	71.5%	90.0%	▲	Timeliness of initial decisions following contact improved slightly for the second quarter (71.5% up from 67.1% in Quarter 1). Timeliness of end-to-end decision making also saw improvement over the last two quarters (70.8% up from 67.9%). Both measures remain significantly worse than target (90%). Contact demand reduced from around 8,700 in Quarter 2 to just under 8,500 contacts in Quarter 3. However, demand remains high compared to Quarter 2 2020/21 when timeliness of decision making was 92.4% and incoming demand was around 6,700 contacts. Decision making for contacts rated as Red (risk to the child is evident and a 4 hr decision is required) was better than target for the second quarter.	n/a
% Initial visits in time	Bigger is Better	Latest Quarter	75.3%	71.1%	72.8%	68.5%	66.9%	85.0%	▲	Timeliness of initial visits declined in Quarter 3, with two-thirds of children seen following referral within timescale. Quarterly performance has followed a declining trend, down from 88% in March 2020 and is at a 3-year low. Performance across all localities was worse than target, with timeliness ranging from 46% to 76%.	n/a

Children in Need of Help & Protection

	Good Performance High/Low	Reporting Basis	Dec-21	Mar-22	Jun-22	Sep-22	Actual Dec-22	Target Dec-22		Comments	Comparator Group
% of Children in Need who have been on a plan for 12 months or more	Smaller is Better	Snapshot	3.8%	4.2%	4.2%	4.8%	6.5%	5.0%	▲	The proportion of children in need with a plan for more than 12 months has followed an increasing trend, up from 3.8% at the end of Quarter 3 2021 (89 children) to 6.5% (145 children) at the end of December 2022. The reasons for this will be explored at locality performance meetings to ensure that progress is being made for these children.	n/a
% of Single Assessments completed within 45 working days	Bigger is Better	Latest Quarter	79.6%	77.4%	80.4%	81.0%	73.6%	90.0%	▲	Assessment timeliness declined in Quarter 3 and was at a 12-month low (73.6%). This remains worse than target (90%) and the peer group average (82.4%). At a locality level, there is a significant disparity in performance, ranging from 42% to 84%.	82.4%
% of Children becoming the subject of a Child Protection Plan for a second or subsequent time	Smaller is Better	Latest Quarter	27.3%	29.5%	23.2%	42.0%	20.5%	23.5%	★	Performance has been better than target for two of three quarters this financial year. CP Chairs are applying increased rigour to determine the appropriate level at which progress and risk can be managed.	25.3%
% of Children subject to Child Protection Plans lasting 2 years or more	Smaller is Better	Snapshot	2.4%	3.3%	3.4%	3.1%	1.3%	2.0%	★	This relates to 8 children. This is the lowest number of children on plans for a protracted period since September 2018. Pre-proceedings are underway for all but one child.	1.6%

Children in Care

	Good Performance High/Low	Reporting Basis	Dec-21	Mar-22	Jun-22	Sep-22	Actual Dec-22	Target Dec-22		Comments	Comparator Group
% of Children who are fostered who are placed with the in-house fostering service	Bigger is Better	Snapshot	64.0%	68.0%	66.0%	66.0%	67.0%	70.0%	●		n/a
% of Children in Care for more than 2.5 years in the same placement for at least 2 years	Bigger is Better	Snapshot	65.6%	65.9%	64.0%	63.0%	62.3%	68.0%	▲	Ongoing declining trend from 69.3% at the end of March 2021 to a two year low of 62.3% at the end of December 2022. Dip sample of cases to be undertaken to support practice learning.	71.1%
% Children in Care (CIC) reviewed in timescales	Bigger is Better	Latest Quarter	97.4%	97.4%	94.5%	96.0%	96.0%	100.0%	●		n/a
% of Children in Care with 3 or more placements in the last 12 months	Smaller is Better	Snapshot	13.2%	12.5%	12.3%	14.1%	13.8%	12.0%	▲		9.7%
% Children in Care persistently absent	Smaller is Better	Snapshot	22.5%	23.9%	24.5%	16.4%	24.8%	5.0%	▲		31.6%
% of children who have been admitted to care within 12 months of previously being in care	Smaller is Better	Latest Quarter	7.8%	10.3%	13.6%	4.8%	6.1%	7.0%	★		11.4%

Care Experienced Young People

	Good Performance High/Low	Reporting Basis	Dec-21	Mar-22	Jun-22	Sep-22	Actual Dec-22	Target Dec-22		Comments	Comparator Group
% of Young People aged 19-21 who were looked after aged 16 who were in suitable accommodation	Bigger is Better	Snapshot	90.4%	93.8%	94.0%	90.7%	91.9%	95.0%	●	Performance for our care experienced adults (all ages) improved for the first time in three quarters (89%). However, the proportion of care experienced adults considered to live in suitable accommodation remains lower than March 2022 (93%). Performance is highest for our 19-21 year olds. For our 16-18 and Over 21 year olds, a lower proportion of people are considered to live in suitable accommodation (86% and 84% respectively).	86.1%
% of Young People aged 19-21 who were looked after aged 16 who were not in employment, education or training	Smaller is Better	Snapshot	44.9%	45.1%	43.3%	45.0%	43.6%	25.0%	▲		47.1%

Transforming Children's Services

Education



Education

	Good Performance High/Low	Reporting Basis	Dec-21	Mar-22	Jun-22	Sep-22	Actual Dec-22	Target Dec-22		Comments	Comparator Group
Number of Suspensions (All Pupils)	Smaller is Better	Quarterly	1,459	1,603	1,423	800	1,621	1,696	★		n/a
Number of pupils permanently excluded (all pupils)	Smaller is Better	Latest Quarter	35	40	21	9	33	42	★		n/a
% of pupils attending good or outstanding Secondary Schools	Bigger is Better	Snapshot	85.0%	91.0%	93.0%	94.4%	94.4%	85.0%	★		n/a
% of pupils attending good or outstanding Primary Schools	Bigger is Better	Snapshot	87.0%	86.0%	87.0%	87.8%	88.6%	88.0%	★		n/a
% of good or outstanding Early Years Settings	Bigger is Better	Snapshot	90.9%	91.1%	90.4%	90.5%	90.9%	92.0%	●		n/a
	Good Performance High/Low	Reporting Basis	Dec-21	Mar-22	Jun-22	Sep-22	Actual Dec-22		Comments	Comparator Group	
% of pupils Persistently absent	Smaller is Better	Latest Quarter		21.0%					The latest published data is for Autumn & Spring term 2021/22. All schools are expected to sign up to the DfE data sharing system by September 2023. Currently about 80% of schools are sending pupil attendance data daily via school management information systems, consequently this measure will be reported from Q3 2023/24 when all schools have signed up.	n/a	
Rate per 1,000 of children with an Education Health and Care Plan	Plan is Best	Latest Quarter	27.6	28.0	29.2	30.3	30.0				
	Good Performance High/Low	Reporting Basis	Academic Year Ending 2018	Academic Year Ending 2019	Academic Year Ending 2020	Academic Year Ending 2021	Academic Year Ending 2022		Comments	Comparator Group	
% of pupils achieving grades 9-5 in English and Maths	Bigger is Better	Academic Year	47.3%	47.8%	54.9%	57.3%	55.8%				