

Quarter 2 2022/23

Purpose of the report







To provide a strategic overview of the Council's performance for Quarter 2 2022/23.

The following scorecards are enclosed:

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Key to Symbols

Reporting Basis	
Year to Date	Performance accumulated over the year
Rolling Year	Average performance over a 12 month period
Annual	Performance measured once a year
Latest Quarter	Performance this quarter
Snapshot	Performance at a particular point in time
Forecast	Predicted position at the end of the year

Measure Symbols	
	Performance Better than Target
	Performance Worse than Target
	Performance significantly worse than Target
	No information
	Missing Target
	No Value
Bigger is Better	A bigger value for this measure is good
Smaller is Better	A smaller value for this measure is good
Plan is best	Where it is better for performance to be on target rather than above or below

Risk Likelihood	Impact/Consequence				
	1 Insignificant	2 Minor	3 Moderate	4 Major	5 Critical
Almost certain (5)	5	10	15	20	25
Likely (4)	4	8	12	16	20
Probable (3)	3	6	9	12	15
Possible (2)	2	4	6	8	10
Rare (1)	1	2	3	4	5

Risk Rating
(calculated by multiplying the Impact with the Likelihood of each risk)

Risk Symbols	
	Risk Value Increasing
	Risk Value Decreasing
	No Change

Level of Risk	Score
Low	1 - 6
Moderate	7 - 12
High	13 - 25

Transforming Adult Social Care Delivery



Contact Activity

	Good Performance High/Low	Reporting Basis	Sep-21	Dec-21	Mar-22	Jun-22	Actual Sep-22	Target Sep-22		Comments	Comparator Group
% of all ASC Contacts with a decision within 1 working day	Bigger is Better	Latest Quarter	93.7%	96.7%				95.0%		We remain unable to report on this metric whilst this PowerBI dashboard remains unavailable	n/a
% of ASC contacts signposted or closed	Bigger is Better	Latest Quarter	35.6%	35.4%	34.7%	38.6%	36.6%	33.0%	★		n/a

Assessments

	Good Performance High/Low	Reporting Basis	Sep-21	Dec-21	Mar-22	Jun-22	Actual Sep-22	Target Sep-22		Comments	Comparator Group
% of Service Users who have had a review/ re-assessment of their needs within the last 12 months	Bigger is Better	Snapshot	52.1%	42.0%	50.7%	42.4%	44.8%	55.0%	▲	At the end of September 2022 there were 2,598 individuals overdue a Care Act Review which is a decrease of 323 compared to the position at the end of June 2022. This equates to 44.8% of the total long-term Social Care clients who have an up-to-date review.	n/a

	Good Performance High/Low	Reporting Basis	Sep-21	Dec-21	Mar-22	Jun-22	Actual Sep-22	Target Sep-22		Comments	Comparator Group
Average number of weeks people have been awaiting Brokerage	Smaller is Better	Snapshot				4.8		4.0		<ul style="list-style-type: none"> 70.2% (347 people) had been waiting for less than 1 month 18.2% (90 people) had been waiting for 1-2 months 7.1% (35 people) had been waiting for 2-3 months 4.5% (22 people) had been waiting for more than 3 months. 	n/a
% of FAB Assessments Open after 60 working days (as a proportion of all Open Assessments)	Smaller is Better	Latest Quarter				70.4%		71.1%		At the end of September 2022 there were 235 Open Assessments of which 167 had been open for 60 working days or longer. This includes 13 Assessments which were commenced in 2021.	n/a
% of FAB Assessments taking more than 19 working days to close (as a proportion of all closed Assessments)	Smaller is Better	Latest Quarter				87.4%		88.2%		There were 536 Assessments closed in the quarter of which 473 (88.2%) took more than 19 working days to complete.	n/a

Hospital Discharge and Reablement

	Good Performance High/Low	Reporting Basis	Sep-21	Dec-21	Mar-22	Jun-22	Actual Sep-22	Target Sep-22		Comments	Comparator Group
% of clients who need no long term care after their period of reablement	Bigger is Better	Latest Quarter	89.5%	91.3%	89.4%	90.0%		85.0%		We are unable to report on this metric as this PowerBI dashboard has been unavailable since 15 June 2022	n/a

	Good Performance High/Low	Reporting Basis	Sep-21	Dec-21	Mar-22	Jun-22	Actual Sep-22	Target Sep-22		Comments	Comparator Group
Delayed transfers of care from hospital due to Adult Social Care per 100,000 population	Smaller is Better	Rolling Year						3.50		DTOC measures were suspended on 1st March 2020 There is no data available at present.	

Adult Safeguarding

	Good Performance High/Low	Reporting Basis	Sep-21	Dec-21	Mar-22	Jun-22	Actual Sep-22	Target Sep-22		Comments	Comparator Group
% of Section 42 enquiries this quarter where the risk was reduced or removed	Bigger is Better	Latest Quarter	85.3%	87.3%	81.8%	81.7%	82.6%	85.0%	●	There were 155 Section 42 closures during Quarter 2. Of these only 11 (7.1%) were closed with the Risk Remaining, however there were 16 closures (10.3%) where the outcome was 'Inconclusive'.	84.5%
% of S42 Enquiries open for more than 26 weeks	Smaller is Better	Latest Quarter	39.1%	26.2%	24.2%	17.7%	20.1%	25.0%	★	At the end of September 2022 there were 169 open Section 42 Enquiries (down by 6 from the end of Quarter 1 2022/23). Of these 34 (20.1%) had been open for more than 26 weeks.	n/a

Transforming Adult Social Care Commissioning



Quality Assurance

	Good Performance High/Low	Reporting Basis	Sep-21	Dec-21	Mar-22	Jun-22	Actual Sep-22	Target Sep-22		Comments	Comparator Group
% of GCC Commissioned Providers judged to be Good or Outstanding by CQC	Bigger is Better	Latest Quarter	92.3%	92.6%	91.2%	91.3%	90.2%	90.0%	★	Latest data from CQC (in relationship to 235 Social Care providers) indicates: <ul style="list-style-type: none"> 14 providers are rated as Outstanding - down from 18 at Quarter 1 2022/23 198 providers are rated as Good - down from 203 at Quarter 1 2022/23 23 providers are rated as Requires Improvement - up from 20 at Quarter 1 2022/23 There are no providers rated Inadequate - down from 1 at Quarter 1 2022/23 	n/a

Assessments

	Good Performance High/Low	Reporting Basis	Sep-21	Dec-21	Mar-22	Jun-22	Actual Sep-22	Target Sep-22		Comments	Comparator Group
Average waiting time for a Care Act Compliant Assessment (in working days)	Smaller is Better	Snapshot	17.0	17.0	17.0	6.0	6.0	30.0	★		n/a

Long Term Care

	Good Performance High/Low	Reporting Basis	Sep-21	Dec-21	Mar-22	Jun-22	Actual Sep-22	Target Sep-22		Comments	Comparator Group
Permanent admissions 18-64 to residential & nursing care homes per 100,000 population	Smaller is Better	Rolling Year	16.4	14.8	15.1	14.0	5.9	11.7	★	There were 22 permanent admissions in the 12 months to 30 September 2022. Admission rates for the previous 4 quarters have been refreshed to capture delays in data entry.	11.7
Permanent admissions aged 65+ to residential & nursing care homes per 100,000 population	Smaller is Better	Rolling Year	274.7	267.5	253.9	232.4	228.8	421.2	★	There were 319 permanent admissions in the 12 months to 30 September 2022. Admission rates for the previous 4 quarters have been refreshed to capture delays in data entry.	421.2

Mental Health

	Good Performance High/Low	Reporting Basis	Sep-21	Dec-21	Mar-22	Jun-22	Actual Sep-22	Target Sep-22		Comments	Comparator Group
% of referrals for an AMHP assessment that led to support or protection being put in place	Bigger is Better	Latest Quarter	60.9%	60.5%	57.4%	56.0%	62.0%	60.0%	★	There were 350 AMHP Assessments completed in the quarter (up by 10.8% from Quarter 1). The outcome from 217 Assessments (62%) was detention or other support being put in place.	n/a
% of Adults receiving secondary Mental Health services in settled accommodation	Bigger is Better	Snapshot	88.0%	89.0%	89.0%	89.0%	88.0%	85.0%	★	August 2022 figure as supplied by GHC	55.0%

Learning Disability

	Good Performance High/Low	Reporting Basis	Sep-21	Dec-21	Mar-22	Jun-22	Actual Sep-22	Target Sep-22		Comments	Comparator Group
% of Adults with Learning Disabilities in settled accommodation	Bigger is Better	Snapshot	79.1%	78.6%	78.6%	78.6%	78.6%	78.0%	★		73.8%
Total number of people in Employment with a Disability (or work limiting health condition) supported by GCC Forward Services	Bigger is Better	Latest Quarter				547	558	560	●		n/a
	Good Performance High/Low	Reporting Basis	Mar-18	Mar-19	Mar-20	Mar-21	Actual Mar-22			Comments	Comparator Group
% of Adults with Learning Disabilities in Employment	Bigger is Better	Annual	6.4%	3.1%	0.8%	2.7%				Update for 2021/22 due in Autumn 2022, however at the end of September 2022 there were 48 individuals (known to Adult Social Care) supported via the Forwards programme	n/a

Levelling Up Our Communities



Addressing Public Health Inequalities

	Good Performance High/Low	Reporting Basis	Jun-21	Sep-21	Dec-21	Mar-22	Actual Jun-22	Target Jun-22		Comments	Comparator Group
Proportion of all Opiate Users in treatment, who successfully completed treatment and did not represent within 6 months of completion	Bigger is Better	Quarter in Arrears	4.4%	3.8%	4.1%	4.3%	4.3%	6.3%	▲	The Q1 performance is 4.3% (57/1,325), which is the same as the previous quarter. Projecting forward by 6 months we are anticipating that this performance will slowly increase recovering to around 5%. There are multiple reasons for this low performance including the halt on discharges and enhanced risk-management brought about by the pandemic which still affects this metric. This is also affected by the relative size of the opiate caseload and that there are a cohort of entrenched opiate users who are resistant to moving through treatment, and work is underway to improve progress within this cohort. It would require 30 further completions to bring this into the LA family comparator top quartile	5.7%
Proportion of all Non-Opiate Users in treatment, not representing 6 months after completion	Bigger is Better	Quarter in Arrears	21.3%	18.3%	20.3%	23.7%	26.4%	33.2%	▲	The Q1 performance is 26.4% (181/684), this is an increase from last quarter. Projecting forward 6 months from this point we are anticipating that the performance will continue to slowly improve recovering to around 29%. There are multiple reasons for this low performance including the halt on discharges and enhanced risk-management brought about by the pandemic which still affects this metric. 73 further completions would be required to bring this to LA family comparator top quartile.	33.2%
Proportion of adult alcohol misusers who successfully completed treatment and did not represent within 6 months of completion	Bigger is Better	Quarter in Arrears	25.9%	23.3%	26.7%	29.5%	35.6%	35.0%	★	The Q1 performance is 35.6% (291/817), this is an increase from the last quarter and now above target. Projecting forward 6 months we are anticipating that the performance will continue to increase to around 38%. 49 further completions would be required to bring this to LA family comparator top quartile.	36.9%
% of pregnant smokers achieving a 4 week quit	Bigger is Better	Quarter in Arrears	82.0%	80.0%	67.0%	80.0%	66.0%	70.0%	▲	The service continues to achieve good outcomes with 66% of pregnant women achieving a 4-week quit in Q1. This is lower than the Q4 figure (80%) but still significantly higher than the latest national data (20/21) figure of 48%. The target for this indicator is 70% - the service has achieved 42/64 4 week quits which is 3 quits short of achieving the 70% target. The service is aware that the 66% is lower than their usual rate and a case review has identified that improvements are required to the induction of new staff, which the provider is addressing.	n/a
% of HLS customers that achieve a significant risk factor improvement	Bigger is Better	Quarter in Arrears	63.6%	62.0%	67.3%	68.4%	71.0%	65.0%	★	The number of people engaging with the service and achieving an improvement has increased to 1168/1644 compared to 649/949 in Q4. The percentage achieving improvement has also increased to 71% compared to 68.4% in Q4. The increase is largely due to a significant increase in those attending Slimming World in the 3 months post-Christmas and who then achieved a 5% improvement.	n/a

	Good Performance High/Low	Reporting Basis	Sep-17	Sep-18	Sep-19	Sep-20	Actual Sep-21	Comments	Comparator Group
% Reception Children with obesity (including severe obesity)	Smaller is Better	Academic Year	9.0%	9.8%	9.1%	10.0%	13.6%	In 2020/21, Gloucestershire saw an increase in reception-age children with obesity or severe obesity compared with pre-pandemic levels. Data for Reception has not been published at local authority level, we have therefore been unable to benchmark our performance against peer comparators. However, the increase in prevalence of obesity or severe obesity in Gloucestershire has been reflected at both a regional and national level.	n/a
% Year 6 Children with obesity (including severe obesity)	Smaller is Better	Academic Year	16.2%	16.3%	18.3%	18.4%	21.6%	In 2020/21, Gloucestershire saw an increase in Year 6 children who have obesity or severe obesity compared with pre-pandemic levels. However it should be noted that this was based upon a 10% sample, so performance should be seen as an estimation. Data for Year 6 has not been published at local authority level, we have therefore been unable to benchmark our performance against peer comparators. However, the increase in prevalence of obesity or severe obesity in Gloucestershire has been reflected at both a regional and national level.	n/a
Reception: Inequality in the prevalence of obesity (including severe obesity)	Smaller is Better	Academic Year	7.3%	7.4%	6.8%	5.3%	8.5%	The Slope Index of Inequality (SII) is a measure of the social gradient in child obesity, i.e. how much child obesity varies with deprivation. Gloucestershire saw an increase in the SII for Reception-age children compared to pre-pandemic figures. SII data has not yet been released at a regional or national level for 2020/21.	n/a
Year 6: Inequality in the prevalence of obesity (including severe obesity)	Smaller is Better	Academic Year	13.1%	12.2%	16.7%	18.0%	16.3%	The Slope Index of Inequality (SII) is a measure of the social gradient in child obesity, i.e. how much child obesity varies with deprivation. The estimated figures for Year 6-age children in Gloucestershire appears to have remained constant compared to pre-pandemic figures. SII data has not yet been released at a regional or national level for 2020/21.	n/a

	Good Performance High/Low	Reporting Basis	Dec-17	Dec-18	Dec-19	Dec-20	Actual Dec-21	Target Dec-21	Comments	Comparator Group
Suicide rate per 100,000 Population	Smaller is Better	3-Year Average	9.8	10.4	10.2	11.0	11.3	11.4	★ The suicide rate in Gloucestershire for the three year period 2019-2021 is 11.3 per 100,000 of the population. This is a very slight increase from the rate in the previous three year period (11.0 in 2018-20). Whilst the National rate has remained constant (10.4), the Regional rate has too seen a slight increase since 2018-2020 (from 11.6 to 12), resulting in Gloucestershire remaining above the national average rate and below the rate for the South West. The number of suicide deaths in 2021 registered also remains in line with the average number of deaths per year from suicide over the last 10 years in Gloucestershire. The Gloucestershire Suicide Prevention Partnership continues to monitor deaths from suicide in the county as part of the ongoing delivery of the countywide suicide prevention strategy and action plan.	