

PERFORMANCE DASHBOARD BY THEMATIC AREA

Significantly worse than target and/or off target for a significant period

Meeting or better than target
 Within tolerance of target
 Worse than target

	Measure	Killer KPIs	Performance Group	D.o.T.	Change Since Last Month	Distance from target	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Target	Tolerance Threshold	Comparator Average 2021/22
Response to Risk	% of Initial contact decisions made within 24 hours		Poor	↑	10.2%	-12.4%	67.4%	70.6%	72.0%	75.1%	65.4%	70.5%	69.3%	62.8%	72.1%	62.3%	70.3%	67.4%	77.6%	90%	85.5%	
	% of end-to-end contact decisions made within 48 hours		Poor	↑	6.6%	-15.6%	73.0%	68.0%	74.0%	76.0%	70.0%	72.0%	64.0%	69.0%	71.9%	63.3%	72.3%	67.9%	74.4%	90%	85.5%	
	% of initial decisions for Red rated contacts made within 4 hours		Fair	→	0.3%	-1.1%	72.1%	92.6%	79.0%	86.9%	82.2%	89.5%	87.0%	82.7%	97.1%	97.4%	87.3%	88.6%	88.9%	90%	85.5%	
	% of Initial visits that were within timescale (All)	ⓘ	Poor	↓	-4.4%	-20.7%	76.3%	76.1%	72.2%	71.8%	69.6%	72.3%	79.3%	94.7%	69.7%	70.1%	66.1%	68.7%	64.3%	85%	80.8%	
	% of Initial visits that were within 5 w.days of referral (S17)		Poor	↓	-5.6%	-23.0%	78.0%	76.0%	72.0%	73.0%	69.0%	72.0%	79.0%	70.3%	69.7%	68.6%	66.1%	67.6%	62.0%	85%	80.8%	
	% of Initial visits that were within 2 w.days of contact (S47)		Fair	↑	8.5%	0.7%	62.1%	74.0%	78.1%	62.0%	83.0%	74.4%	79.0%	68.7%	69.8%	88.0%	67.9%	77.2%	85.7%	85%	80.8%	
	% of Strategy Discussions that took place within 5 w.days		Poor	↓	-10.3%	-30.7%	91.4%	87.7%	83.3%	87.7%	76.2%	74.7%	71.4%	68.7%	68.4%	65.6%	61.2%	69.5%	59.3%	90%	85.5%	
	% of S47 enquiries that were completed within 15 w.days of start of enquiry		Poor	↓	-5.0%	-11.2%	85.6%	90.5%	85.1%	88.4%	89.2%	91.9%	85.1%	89.7%	81.8%	85.2%	84.7%	83.8%	78.8%	90%	85.5%	
	% of ICPCs that took place within 15 w.days of start fo S47 enquiry		Poor	↓	-22.1%	-23.5%	75.0%	77.0%	71.9%	68.9%	74.5%	76.6%	84.2%	82.6%	72.9%	75.6%	85.3%	83.6%	61.5%	85%	80.8%	82.1%
	% of missing episodes where there has been a return interview	ⓘ	Fair	↑	1.2%	-4.8%	80.6%	74.0%	81.2%	48.8%	49.3%	69.1%	55.0%	47.1%	69.2%	77.8%	74.8%	79.0%	80.2%	85%	80.8%	
	% of return interviews which took place with 72 hours of the missing episode		Poor	↑	8.3%	-15.1%	71.1%	58.4%	60.9%	78.0%	64.9%	52.3%	56.5%	73.6%	67.7%	64.8%	80.2%	56.6%	64.9%	80%	76.0%	
	% of children in care who have had a missing episode(s) in the last 12 months		Fair	→	0.2%	2.6%	16.0%	14.5%	14.4%	13.4%	13.3%	13.2%	13.5%	13.2%	12.7%	12.9%	12.3%	12.4%	12.6%	10%	10.5%	10.1%
Seeing Children	% of Children in Need seen within the last 20 w.days	ⓘ	Fair	↑	1.3%	-9.2%	88.3%	87.2%	86.9%	86.1%	88.9%	86.8%	88.8%	89.7%	84.9%	84.5%	83.8%	82.5%	83.8%	93%	88.4%	
	% of children subject to a CPP seen within the last 10 w.days	ⓘ	Fair	↑	5.5%	-4.5%	88.2%	88.8%	90.3%	86.5%	84.8%	81.6%	89.1%	86.6%	84.3%	91.0%	89.9%	83.0%	88.5%	93%	88.4%	
	% of children in care with an up-to-date Statutory visit	ⓘ	Good	→	-0.2%	0.6%	93.8%	92.8%	95.1%	95.7%	93.2%	95.0%	93.8%	94.1%	94.9%	94.2%	94.2%	95.7%	95.6%	95%	90.3%	
	% of younger care experienced people seen within the last 2 months (16-20 years)		Poor	↑	5.9%	-12.0%	76.0%	77.5%	73.1%	76.0%	71.0%	73.2%	70.5%	72.0%	68.8%	66.4%	72.4%	72.1%	78.0%	90%	85.5%	
	% of older care experienced people seen within the last 6 months (21 years and over)		Good	→	-0.5%	2.4%	91.1%	91.7%	93.3%	96.4%	92.7%	93.1%	90.8%	90.5%	91.7%	89.5%	86.3%	92.9%	92.4%	90%	85.5%	
Child's Voice	% of children subject to CPP aged 5 and over seen alone within the last 20 w.days		Fair	→	-0.6%	-9.5%	83.7%	79.6%	80.0%	80.8%	83.2%	81.7%	87.9%	78.0%	78.3%	82.4%	87.5%	86.0%	85.5%	95%	90.3%	
	% of children in care aged 5-17 participation in their review		Good	↑	1.8%	1.4%	96.9%	99.2%	97.1%	97.2%	93.5%	95.2%	97.7%	96.5%	98.7%	95.0%	97.0%	97.5%	99.4%	98%	93.1%	
	% of children in care with an IRO casenote recorded in the last 6 months		Fair	↓	-4.1%	-6.6%	84.7%	83.9%	86.9%	88.5%	89.6%	89.1%	95.0%	97.9%	96.9%	95.3%	93.7%	92.5%	88.4%	95%	90.3%	
	% of children aged 5 years and over where their IRO has been in touch in the last 6 mths		Poor	↓	-2.7%	-10.9%	66.2%	68.1%	66.1%	65.5%	66.7%	65.3%	70.5%	79.0%	79.4%	79.8%	75.3%	71.8%	69.1%	80%	76.0%	
	% of children aged 5-11 years seen by their IRO in the last 6 months		Poor	↓	-1.9%	-10.0%	39.5%	41.4%	38.7%	42.9%	44.0%	43.4%	43.8%	51.9%	56.0%	55.2%	51.4%	51.9%	50.0%	60%	57.0%	

	Measure	Killer KPIs	Performance Group	D.o.T.	Change Since Last Month	Distance from target	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Target	Tolerance Threshold	Comparator Average 2021/22	
Assessment , Planning and Review	% of Single Assessments completed within 45 w.days	ⓘ	Poor	↓	-1.6%	-15.5%	79.5%	80.7%	72.4%	76.8%	81.6%	78.8%	81.4%	80.8%	87.0%	78.0%	76.2%	76.1%	74.5%	90%	85.5%	82.4%	
	% of Children in Need with a plan in place within 10 w.days of assessment completion or step down		Poor	↓	-4.7%	-62.4%	69.9%	68.7%	74.4%	60.0%	52.5%	66.0%	54.0%	61.5%	50.0%	44.1%	33.1%	37.4%	32.6%	95%	90.3%		
	% of children in care aged 16 years and 3 months or over with an up-to-date Pathway plan	ⓘ	Poor	↑	1.2%	-16.8%	77.0%	73.6%	71.7%	70.6%	73.1%	71.8%	67.0%	70.8%	72.1%	75.4%	75.4%	72.1%	73.2%	90%	85.5%		
	% of care experienced people with an up-to-date Pathway plan	ⓘ	Fair	↑	2.3%	-5.7%	88.4%	86.0%	87.3%	91.2%	91.2%	86.1%	85.2%	85.4%	81.9%	79.7%	79.3%	82.1%	84.3%	90%	85.5%		
	% of Children in Need with an up-to-date review (snapshot, overall)		Poor	↑	1.6%	-21.8%	76.7%	66.3%	68.8%	72.7%	72.6%	71.7%	74.1%	73.5%	72.4%	66.8%	68.8%	66.6%	68.2%	90%	85.5%		
	% of Children in Need whose Initial CiN Review completed in-month was timely		Poor	↓	-21.9%	-41.2%	77.6%	71.0%	54.5%	77.5%	68.8%	83.5%	58.7%	78.8%	69.9%	80.9%	60.3%	70.7%	48.8%	90%	85.5%		
	% of Children in Need whose subsequent CiN Review completed in-month was timely		Good	→	-0.6%	3.1%	96.9%	97.2%	94.4%	93.8%	91.3%	95.4%	91.4%	96.3%	93.3%	89.4%	85.5%	93.7%	93.1%	90%	85.5%		
	% of children subject to a protection plan with an up-to-date review		Good	↑	4.4%	1.3%	100.0%	100.0%	97.3%	99.6%	95.5%	93.2%	97.8%	91.0%	97.9%	96.0%	90.3%	94.0%	98.3%	97%	92.2%		
	% of children in care reviews in timescale	ⓘ	Good	↓	-1.2%	-5.8%	98.0%	97.0%	94.4%	97.8%	99.5%	92.6%	92.9%	98.9%	92.9%	98.7%	97.0%	95.4%	94.2%	100%	95.0%		
	% of Children in Need on a plan for less than 12 months (excl CIN on short breaks)		Good	→	0.2%	0.5%	95.9%	96.2%	96.4%	96.3%	95.8%	95.2%	95.7%	95.8%	95.2%	94.7%	95.2%	95.3%	95.5%	95%	90.3%		
	% of children subject to a CPP for more than 1 year		Poor	↑	1.1%	11.9%	15.2%	13.7%	16.0%	16.5%	14.2%	14.1%	13.5%	18.1%	19.6%	20.4%	18.7%	20.7%	21.9%	10%	9.5%		
	% of children subject to a CPP for more than 2 years	ⓘ	Good	→	-0.6%	-0.1%	2.1%	2.4%	3.9%	4.0%	3.3%	3.3%	2.9%	3.4%	3.9%	3.2%	3.1%	2.6%	1.9%	2%	2.1%	1.6%	
Repeat Work	Repeat referrals in-month (previous referral start within 12-mths of current referral start)	ⓘ	Poor	↑	4.8%	6.7%	22.7%	25.7%	23.2%	30.5%	23.4%	22.3%	23.7%	26.7%	25.3%	24.6%	28.5%	23.4%	28.2%	21.5%	22.6%	20.1%	
	% of CP plans starting in month that are second/subsequent plans	ⓘ	Good	↓	-6.9%	-4.3%	27.0%	23.9%	41.5%	24.7%	27.1%	31.8%	14.0%	26.5%	43.3%	48.9%	33.3%	26.1%	19.2%	23.5%	24.7%	25.3%	
	% of children entering care who have been in care previously within the last 12 months		Good	↓	-14.3%	-3.9%	5.7%	9.4%	14.7%	7.4%	7.7%	12.5%	11.8%	18.2%	7.4%	2.9%	4.3%	17.4%	3.1%	7.0%	7.4%	11.4% (England Mar-20)	
Health and Wellbeing	% children in care with an up-to-date health assessment (snapshot, overall)		Fair	↑	1.6%	-7.5%	87.1%	84.4%	84.7%	85.2%	86.2%	88.7%	89.3%	87.1%	84.9%	87.0%	84.3%	85.8%	87.5%	95%	90.3%	83.2%	
	% children in care with an up-to-date health assessment - (snapshot, 0-4 years)		Poor	↑	1.6%	-22.0%	84.4%	80.0%	80.3%	87.3%	88.5%	87.7%	88.1%	84.8%	81.7%	80.6%	71.3%	71.4%	73.0%	95%	90.3%		
	% children in care with an up-to-date health assessment - (snapshot, 5 years+)		Good	↑	1.7%	-3.9%	87.6%	85.5%	85.7%	84.7%	85.7%	88.9%	89.6%	87.7%	85.7%	88.6%	87.5%	89.5%	91.1%	95%	90.3%		
	% of timely of IHAs - in-month		Poor	↑	5.0%	-33.7%	60.0%	77.8%	41.7%	52.2%	64.5%	94.1%	62.5%	77.3%	58.3%	63.6%	51.9%	56.3%	61.3%	95%	90.3%		
	% of timely of RHAs - in-month		Poor	↓	-10.2%	-70.0%	57.1%	42.9%	22.6%	20.9%	42.6%	46.3%	60.3%	42.5%	44.0%	33.8%	41.2%	35.2%	25.0%	95%	90.3%		
	% of children in care with and up-to-date dental check (2 years and over)		Poor	↓	-4.0%	-10.0%	79.9%	78.8%	81.3%	77.7%	78.0%	76.1%	76.8%	75.7%	77.0%	78.0%	79.0%	79.0%	75.0%	85%	80.8%	59.6%	
	% of children in care with an up-to-date SDQ		Fair	↓	-1.1%	-0.2%	78.2%	80.1%	80.5%	84.0%	81.7%	82.4%	81.5%	83.8%	84.8%	86.1%	87.7%	86.0%	84.8%	85%	80.8%		
Stability and Permanence	% of children in care Out-of-County more than 20 miles from home		Fair	→	0.7%	3.7%	19.8%	19.7%	19.7%	20.0%	20.3%	20.9%	21.3%	21.8%	22.5%	22.0%	22.7%	23.0%	23.7%	20.0%	21.0%	22.4%	
	% of children in care accommodated under S20		Fair	→	-0.9%	0.7%	21.4%	19.8%	20.2%	20.3%	20.3%	20.8%	20.9%	20.6%	20.6%	20.8%	21.1%	20.6%	19.7%	19%	20.0%	17% (England)	
	Utilisation of available in-house Foster placement capacity		Fair	↓	-4.9%	-3.0%	96.5%	99.3%	100.4%	100.4%	96.2%	96.8%	96.0%	95.3%	94.2%	93.0%	90.4%	91.9%	87.0%	90%	85.5%		
	% of children in care experiencing 3 or more placements in 12 months (All PoCs)		Poor	→	0.1%	2.4%	14.8%	13.2%	12.9%	12.9%	12.5%	12.6%	12.6%	12.3%	12.5%	12.1%	14.1%	14.3%	14.4%	12%	12.6%	9.7%	
	% of children aged under 16 in care for at least 2.5 yrs who have been in the same placement for at least 2 yrs	ⓘ	Poor	→	0.1%	-4.9%	66.5%	65.6%	64.5%	65.0%	65.9%	65.5%	64.8%	64.0%	63.2%	62.7%	63.0%	62.9%	63.1%	68%	64.6%	71.1%	
	% of care experienced people in suitable accommodation		Good	→	0.3%	-3.9%	90.6%	88.6%	88.6%	92.5%	93.1%	89.8%	89.3%	91.6%	90.0%	88.2%	87.7%	90.7%	91.1%	95%	90.3%		
	% of care experienced people in suitable accommodation - (19-21 years)		Good	→	0.7%	-4.0%	92.3%	90.4%	92.6%	94.1%	93.8%	94.2%	93.2%	94.0%	91.0%	90.0%	90.7%	90.3%	91.0%	95%	90.3%	86.1%	
	% of children with 2 or fewer Social Workers in 6 months		Fair	→	-0.3%	-4.4%	84.0%	84.4%	84.1%	83.2%	84.2%	85.7%	85.9%	87.0%	87.1%	87.1%	86.5%	85.9%	85.6%	90%	85.5%		
	% of children in care with 2 or fewer Social Workers in 12 months		Poor	↑	2.9%		57.6%	56.8%	57.8%	58.5%	58.0%	57.5%	57.6%	59.6%	62.7%	64.8%	63.9%	65.6%	68.4%			RI - 2 in 3 (66%) G/O - 3 in 4 (75%) (Stability Index 2020)	
	% of children for whom pre-proceedings are ongoing within 16 weeks (snapshot)		Poor	↓	-20.6%		45.5%	41.7%	53.4%	64.6%	65.9%	67.8%	62.1%	56.0%	53.5%	51.5%	50.5%	55.9%	35.3%				
	% of children for whom court proceedings are ongoing within 26 weeks (snapshot)		Poor	↑	2.1%		53.1%	36.4%	51.1%	59.1%	64.2%	59.0%	59.6%	52.3%	48.1%	51.5%	51.0%	42.8%	44.9%				
	% of children for whom pre-proceedings were completed within 16 weeks (Rolling Year)	ⓘ	Poor	↓	-1.4%	-52.4%												28.3%	29.0%	27.6%	80%	76.0%	
	% of children for whom court proceedings were completed within 26 weeks (Rolling Year)		Poor	↓	-1.2%	-43.9%	26.9%	27.0%	30.6%	30.8%	28.2%	30.8%	27.7%	28.6%	24.4%	18.8%	15.8%	17.2%	16.1%	60%	57.0%	23% (England 2021)	

	Measure	Killer KPIs	Performance Group	D.o.T.	Change Since Last Month	Distance from target	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Target	Tolerance Threshold	Comparator Average 2021/22
Education - Children in Care/ Care Experienced People	% of school aged children in care with an education placement		Good	→	0.4%	-4.0%	97.2%	96.4%	96.3%	95.9%	95.7%	95.7%	94.7%	93.9%	97.4%		95.0%	95.6%	96.0%	100%	95.0%	
	% of school aged children in care whose school place is out-of-County		Poor	→	0.9%	8.9%	24.0%	23.8%	24.5%	24.8%	25.7%	27.6%	26.6%	29.1%	27.9%		27.4%	28.0%	28.9%	20%	21.0%	
	% of school aged children in care suspended		Fair	↑	1.5%	-3.4%	6.1%	7.4%	8.6%	9.6%	11.2%	11.6%	13.7%	14.9%	14.1%		2.8%	5.1%	6.6%	10%	10.5%	10.1% (Jul-20)
	% of school aged children in care with good attendance (90% or more school days attended)		Poor	→	-0.6%	-16.9%	77.6%	77.5%	76.5%	76.8%	76.1%	76.7%	76.4%	75.5%	79.9%		83.6%	78.7%	78.1%	95%	90.3%	68.4% (Jul-21)
	% of school aged children in care experiencing a school move		Good	↑	2.0%	-12.0%	9.6%	11.2%	14.2%	14.5%	15.8%	16.6%	17.0%	17.6%	21.4%		1.0%	3.0%	5.0%	17%	17.9%	17% (Stability Index 2020)
	% of care experienced people in education, employment or training		Poor	↓	-1.2%	-17.9%	53.7%	57.0%	54.9%	56.4%	58.4%	55.8%	56.6%	57.5%	59.1%	57.6%	56.5%	58.3%	57.1%	75%	71.3%	52.9%
	% of care experienced people in education, employment or training - (19-21 years)		Poor	→	0.0%	-20.0%	51.5%	55.1%	53.7%	51.7%	54.9%	53.6%	55.8%	56.7%	57.2%	57.0%	55.0%	55.0%	55.0%	75%	71.3%	
% of care experienced people in Higher Education		Good	→	-0.2%	-0.1%	4.5%	4.9%	5.2%	5.1%	5.0%	5.0%	4.9%	4.7%	5.3%	5.0%	6.0%	6.0%	5.9%	6%	5.7%	5.0%	
Management Oversight	% of Foster Carers with an up-to-date annual review (Excl.s Reg 24 under assessment)		Fair	→	-0.7%	-8.0%	90.4%	90.9%	91.6%	88.7%	91.7%	91.8%	91.7%	93.2%	92.3%	92.7%	89.0%	85.7%	85.0%	93%	88.4%	
	% of Foster Carers with an up-to-date DBS check (Main Carer, excl.s Reg 24 under assessment)		Good	↓	-1.9%	-5.7%	97.9%	97.1%	96.4%	96.3%	95.9%	96.3%	96.1%	95.4%	96.1%	95.7%	97.2%	96.2%	94.3%	100%	95.0%	
	% of Foster Carers with an up-to-date medical check (Main Carer, excl.s Reg 24 under assessment)		Fair	→	0.1%	-10.3%	95.5%	95.4%	94.5%	93.3%	94.0%	93.3%	97.0%	92.3%	91.3%	97.0%	86.2%	86.6%	86.7%	97%	92.2%	
	% of Foster Households who have had an unannounced visit within timescale		Good	↑	3.4%	-1.7%	88.7%	90.2%	92.0%	90.9%	90.8%	90.5%	95.0%	88.8%	90.6%	88.9%	89.2%	89.9%	93.3%	95%	90.3%	
	% of Foster Carers with a supervision within timescale		Good	↑	2.6%	-2.7%						87.2%	88.4%	90.4%	91.2%	91.6%	88.4%	89.1%	89.7%	92.3%	95%	90.3%
	% of children open to Social Care who have an up-to-date case supervision	ⓘ	Fair	↑	1.3%	-8.9%	83.7%	81.2%	82.9%	84.9%	80.6%	81.6%	85.9%	86.5%	82.8%	82.2%	83.4%	84.8%	86.1%	95%	90.3%	
	% of children who have had activity recorded on their case file in a timely way		Good	→	0.7%	-0.3%	99.6%	99.4%	99.0%	99.8%	99.2%	98.6%	99.6%	99.5%	99.4%	99.3%	99.1%	99.0%	99.7%	100%	95.0%	
	% of Social Workers with 18 or fewer Children		Poor	↓	-4.4%	-33.6%	60.7%	60.4%	64.4%	67.9%	66.1%	68.5%	67.1%	68.0%	63.0%	64.9%	62.7%	65.8%	61.4%	95%	90.3%	
	% of Social Workers with 23 or fewer Children		Good	→	0.2%	-7.6%	87.8%	88.1%	88.1%	88.1%	89.5%	91.7%	92.8%	90.4%	89.6%	92.6%	91.9%	90.2%	90.4%	98%	93.1%	
% of children allocated in timescale (1 w.day)		Good	→	0.6%	3.2%	99.2%	99.0%	99.3%	99.0%	98.7%	98.6%	99.1%	98.9%	99.0%	98.1%	97.4%	97.6%	98.2%	95%	90.3%		
Quality Assurance	% of Children's Services Audits rated R.I. or better							80.0%			92.0%			85.0%			93.0%			91%	86.5%	
	% of Children's Services Audits rated Good or better							31.0%			37.0%			40.0%			34.0%			50.0%	47.5%	
	% of cases judged as Inadequate			↓	-6.0%	-2.0%						17%	15%	16%	9%	6%	7%	13%	7%	9%		
	% of cases judged as Good or better			↑	16.0%	0.0%						33%	37%	39%	20%	42%	39%	34%	50%	50%		
	% of audit actions from previous month within timescale			↑	9.0%	-55.0%						35%	25%	15%	23%	25%	25%	16%	25%	80%		
	Quality of assessment – rated as a % of assessments evaluated as 'Good' or better.			↑	1.0%	-2.0%						29%	39%	50%	43%	42%	57%	47%	48%	50%		
	SMART planning – rated as a % of plans evaluated as 'Good' or better.			↑	7.0%	-15.0%						29%	38%	50%	29%	36%	36%	28%	35%	50%		
	Management oversight – rated as a % of management oversight and supervision evaluated as 'Good' or better.			↑	27.0%	2.0%						35%	40%	43%	31%	50%	46%	25%	52%	50%		
Number of audits completed to accepted standard and uploaded			↓	-100.0%	100.0%						52	40	44	35	36	28	47	46	45			