

Quarter 2 2022/23

Purpose of the report







To provide a strategic overview of the Council's performance for Quarter 2 2022/23.

The following scorecards are enclosed:

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Key to Symbols

Reporting Basis	
Year to Date	Performance accumulated over the year
Rolling Year	Average performance over a 12 month period
Annual	Performance measured once a year
Latest Quarter	Performance this quarter
Snapshot	Performance at a particular point in time
Forecast	Predicted position at the end of the year

Measure Symbols	
	Performance Better than Target
	Performance Worse than Target
	Performance significantly worse than Target
	No information
	Missing Target
	No Value
Bigger is Better	A bigger value for this measure is good
Smaller is Better	A smaller value for this measure is good
Plan is best	Where it is better for performance to be on target rather than above or below

Risk Likelihood	Impact/Consequence				
	1 Insignificant	2 Minor	3 Moderate	4 Major	5 Critical
Almost certain (5)	5	10	15	20	25
Likely (4)	4	8	12	16	20
Probable (3)	3	6	9	12	15
Possible (2)	2	4	6	8	10
Rare (1)	1	2	3	4	5

Risk Rating
(calculated by multiplying the Impact with the Likelihood of each risk)

Risk Symbols	
	Risk Value Increasing
	Risk Value Decreasing
	No Change

Level of Risk	Score
Low	1 - 6
Moderate	7 - 12
High	13 - 25

Transforming Gloucestershire Fire and Rescue Service



Response

	Good Performance High/Low	Reporting Basis	Sep-21	Dec-21	Mar-22	Jun-22	Actual Sep-22	Target Sep-22		Comments	Comparator Group
Average Response times to dwelling fires	Smaller is Better	Latest Quarter	9.29	7.03	9.14	9.17	9.17	9.00	●		8.37

Prevention

	Good Performance High/Low	Reporting Basis	Sep-21	Dec-21	Mar-22	Jun-22	Actual Sep-22	Target Sep-22		Comments	Comparator Group
% of Safe and Well visits undertaken to those in high risk groups	Bigger is Better	Latest Quarter	83.0%	78.4%	79.0%	80.0%	82.0%	75.0%	★		68.0%
Rate of Safe and Well visits undertaken per 1,000 population	Bigger is Better	Latest Quarter	0.83	0.89	0.89	0.94	0.93	2.35	▲	performance continues to be significantly below target and comparable group. 597 Safe and wells were completed and 241 HFSC in Q2 down on Q1. There have been a number of staff sicknesses within the prevention team which has had a knock-on effect on performance.	1.50
Number of Accidental Dwelling Fires	Smaller is Better	Latest Quarter	63	74	60	68	73	57	▲	A review of Accidental dwelling fires has identified that most fires occur in the kitchen due to a cooking appliance, between 4pm and 8pm with a high proportion started by adults over the age of 18. Work is underway to assess and reduce these numbers through community events and groups, continued media coverage and investment into more tools and staff to reach and target the areas where most fires occur.	103

Protection

	Good Performance High/Low	Reporting Basis	Sep-21	Dec-21	Mar-22	Jun-22	Actual Sep-22	Target Sep-22		Comments	Comparator Group
% of 7.2d premises within required frequency	Bigger is Better	Latest Quarter	87.5%	68.8%	88.9%	93.0%	75.0%	100.0%	▲	Performance has dipped due to a system issue which staff were not aware of and had meant that some visits were not showing as complete on the actual visit date, therefore performance should be 100%.	n/a
% of Annual Risk Based Inspection Plan Programme of work completed within timeframes	Bigger is Better	Latest Quarter	?	?	?	19.0%	37.0%	50.0%	▲	This indicator has been amended to reflect the RBIP, the annual inspection program of premises deemed the highest risk. The RBIP equates to 1452 inspections to be complete in 2022/23. This will therefore break down to 363 per quarter as a percentage growing 25% every quarter to 100% by Q4 end.	n/a