

## Quarter 1 2022/23

### **Purpose of the report**

To provide a strategic overview of the Council's performance for Quarter 1 2022/23.

### **The following scorecards are enclosed:**

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# Key to Symbols

Reporting Basis	
Year to Date	Performance accumulated over the year
Rolling Year	Average performance over a 12 month period
Annual	Performance measured once a year
Latest Quarter	Performance this quarter
Snapshot	Performance at a particular point in time
Forecast	Predicted position at the end of the year

Measure Symbols	
	Performance Better than Target
	Performance Worse than Target
	Performance significantly worse than Target
	No information
	Missing Target
	No Value
Bigger is Better	A bigger value for this measure is good
Smaller is Better	A smaller value for this measure is good
Plan is best	Where it is better for performance to be on target rather than above or below

Risk Likelihood	Impact/Consequence				
	1 Insignificant	2 Minor	3 Moderate	4 Major	5 Critical
Almost certain (5)	5	10	15	20	25
Likely (4)	4	8	12	16	20
Probable (3)	3	6	9	12	15
Possible (2)	2	4	6	8	10
Rare (1)	1	2	3	4	5

**Risk Rating**  
(calculated by multiplying the Impact with the Likelihood of each risk)

Risk Symbols	
	Risk Value Increasing
	Risk Value Decreasing
	No Change

Level of Risk	Score
Low	1 - 6
Moderate	7 - 12
High	13 - 25

# Transforming Gloucestershire Fire and Rescue Service



## Response

	Good Performance High/Low	Reporting Basis	Jun-21	Sep-21	Dec-21	Mar-22	Actual Jun-22	Target Jun-22		Comments	Comparator Group
Average Response times to dwelling fires	Smaller is Better	Latest Quarter	8.39	9.29	7.03	9.14	9.17	9.00	●		

## Prevention

	Good Performance High/Low	Reporting Basis	Jun-21	Sep-21	Dec-21	Mar-22	Actual Jun-22	Target Jun-22		Comments	Comparator Group
% of Safe and Well visits undertaken to those in high risk groups	Bigger is Better	Latest Quarter	83.4%	83.0%	78.4%	79.0%	80.0%	75.0%	★		68.0%
Rate of Safe and Well visits undertaken per 1,000 population	Bigger is Better	Latest Quarter	0.78	0.83	0.89	0.89	0.94	2.35	▲		2.04
Number of Accidental Dwelling Fires	Smaller is Better	Latest Quarter	75	63	74	60	68	55	▲		103

## Protection

	Good Performance High/Low	Reporting Basis	Jun-21	Sep-21	Dec-21	Mar-22	Actual Jun-22	Target Jun-22		Comments	Comparator Group
% of 7.2d premises within required frequency	Bigger is Better	Latest Quarter	67.9%	87.5%	68.8%	88.9%	93.0%	100.0%	▲		n/a
% of higher risk premises inspected within required time frame	Bigger is Better	Latest Quarter	94.7%	72.0%	63.4%	50.0%	50.0%	100.0%	▲		n/a

# Strategic Risk

## Strategic Risk Register

Strategic Risk 10: Emergency Response & Business Continuity Threats																			
		Risk Owner	Inherent Risk	Jun-21	Sep-21	Dec-21	Mar-22	Actual Jun-22	DoT Jun-22	Mitigating Actions									
⊕ SR10.4	Due to insufficient business continuity management arrangements failure of the Council or a key partner to effectively deliver their statutory services, resulting in community disruption and failure of corporate objectives.	Preece, Mark	High 16	Moderate 12	Moderate 12	Moderate 12	Moderate 12	Moderate 12	→	<p>The overall assessment for this quarter is unchanged from the previous quarter and reflects the following:-</p> <p>Work continues to take place to ensure that all service areas have an up-to-date business continuity plan in place which addresses an agreed range of significant disruption scenarios. In line with best practice, business impact analyses (BIAs) need to be conducted before business continuity plans (BCPs) are developed / updated. BIA sessions therefore continue to be rolled out to plan owners with a revised target date of BIA completion by end June 2022 (and BCPs by end of December 2022). The end of June deadline has not been met by plan owners. Although reasonable progress has been made (see below) this has still not been at the pace required. Non-compliance with business continuity policy and options for escalation will be a matter for further discussion at the next meeting of the corporate BCM Assurance Board. Work to update the Corporate Recovery Plan, the final strand of planned activity, has commenced but will require BIAs to be materially completed.</p> <table border="1"> <thead> <tr> <th>% up-to-date</th> <th>BIAs</th> <th>BCPs</th> </tr> </thead> <tbody> <tr> <td>End Q4 2021-2022</td> <td>52%</td> <td>26%</td> </tr> <tr> <td>End Q1 2022-2023</td> <td>65%</td> <td>46%</td> </tr> </tbody> </table>	% up-to-date	BIAs	BCPs	End Q4 2021-2022	52%	26%	End Q1 2022-2023	65%	46%
% up-to-date	BIAs	BCPs																	
End Q4 2021-2022	52%	26%																	
End Q1 2022-2023	65%	46%																	
⊕ SR10.6	Insufficient workforce capacity and capability adversely impacting the pace and sustainability of improvement that will potentially contribute to an increased risk to firefighter safety, failure to meet our statutory obligations and/ or capability to deliver emergency services to the community.	Preece, Mark	High 20	Moderate 8	Moderate 12	Moderate 12	Moderate 12	Moderate 12	→	<p>Recruitment and selection processes have been carried out to backfill substantive posts, although there is success in recruiting to grey book posts there continues to be a struggle to fill and retain green book posts. Additional funding will help to provide the finance needed for additional resource and training, however effects of this will only be seen once posts are filled. It is still recognised that there are many work pressures on staff and this Risk has been identified by the recent HMICFRS Inspection Report, therefore work to address the risk of having insufficient capacity and capability within the workforce continues.</p>									