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22 March 2022

Chris Spencer
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Dear Chris Spencer

Final report: ILACS Standard Inspection Gloucestershire

Following our recent inspection, I am pleased to share with you the final inspection report. We will usually publish this eight working days from the date of this letter on the Ofsted reports website. Please also note, that if, after receiving the draft report, you alerted us to any factual inaccuracies or had any other comments about the inspection process and findings you wanted us to consider before the report was finalised, you will find our responses to these in a form attached to this letter. This form is for your information and will not be published by Ofsted.

Complaints

If you are dissatisfied with your inspection report or the inspection process, you may submit a formal complaint using the form on the [Ofsted website](#). You must submit any complaint by the end of the fifth working day from the date of this letter.

Pre-publication arrangements

We will share this pre-publication version of the report with:

- the DfE
- the Care Quality Commission
- Her Majesty's Inspectorate of Constabulary and Fire and Rescue Services
- Her Majesty's Inspectorate of Probation

- Her Majesty's Inspectorate of Prisons
- Her Majesty's Crown Prosecution Services Inspectorate

If you wish, you may share this report with others under embargo until 01 April 2022 at which time it can be publicly accessed on the Ofsted website.

Post-inspection action plan

Please send your action plan responding to this report to ProtectionofChildren@Ofsted.gov.uk by the 15 July 2022.

Summary for children and young people

I also attach a child-friendly summary. This informs children and young people about the inspection outcomes. We will not publish this summary but do ask that you support children and young people to understand the messages it contains.

Feedback survey

If you have not done so already, we would like to invite you to complete our online post-inspection survey via this link:

<https://ofsted.smartsurvey.co.uk/s/ilacs2122/10198397>

We value all survey responses - they help us review and improve the inspection process. We also use this feedback to help keep us informed about the quality and impact of inspections.

We would be grateful for your feedback by 25 May 2022.

If you have any queries please contact ProtectionOfChildren@ofsted.gov.uk

Yours sincerely
Jo Marshall

Inspection Support Administrator

Response to your factual accuracy comment on the draft report

Page or paragraph reference	Comments about factual accuracy	Ofsted response
[E.g. page 2, paragraph 3]	[Please write each comment in a row of this table]	
Para 10, final sentence	<p>Waiting lists are for health services including CAMHS. There are no waiting lists for in-house services. I ask therefore that you amend the final sentence slightly so that the final sentence ends:</p> <p>“...due to waiting lists for some health services”.</p>	I am happy to agree this and have amended the text as you suggest.
Para 16	<p>I acknowledge there has been a significant rise in the number of children EHE. While this was not in LA control, we identified and responded with pace and effectiveness to the increase. I ask therefore that you amend this paragraph so that the second sentence reads:</p> <p>“Senior leaders are aware of this rise and its causes, taking prompt and effective action to ensure children were seen and their alternative provision assessed.”</p>	<p>I agree with your point and have amended the text in line with your suggestion but with a minor change of tense to make it clear that the action is ongoing. The report will now read as follows,</p> <p>‘Senior leaders are aware of this rise and of its causes and have, taken prompt and effective action to ensure that children are seen and their alternative provision assessed.’</p>

Page or paragraph reference (if applicable)	Your comments about the inspection process and findings	Ofsted response
[E.g. page 2, paragraph 3]	[Please write each comment in a row of this table]	

<p>Para 30, third sentence</p>	<p>I do not recall feedback during the inspection about a lack of commitment by any of our staff. This sentence implies a lack of commitment by some. I believe this to be inaccurate. It is also at odds with your own comments in para 29 and in para 30 in the fourth sentence. I do acknowledge that there may have been occasions when visits were late or less effective than they should have been because of capacity. I ask therefore that you amend sentences three and four to read:</p> <p>“On occasion, the frequency and quality of visits to a small number of children have been restricted by social worker capacity. However, more recently, and through the COVID-19 pandemic...”.</p>	<p>There was no feedback during the inspection about a lack of commitment from staff nor any intention to imply this within the report. I am happy to change the wording in line with your suggestion if you feel that this revised wording more clearly illustrates that the issue is one of capacity rather than commitment.</p>
<p>Para 31, final sentence</p>	<p>I am pleased you have recognised that we take action to mitigate long waits for children to receive CAMHS support. I ask that you make it explicit that it is the LA that does this by amending the final sentence as follows:</p> <p>“The local authority ensures that most children with needs relating to their emotional wellbeing or mental health...”</p>	<p>The text has been changed in line with your suggestion to make it explicit that the action referred to is by the local authority.</p>
<p>Para 37, first sentence</p>	<p>It is not always the case that PAs are not allocated until the 18th birthday, though I acknowledge that it is sometimes the case. I ask you to amend this sentence by inserting the word “always”:</p> <p>“Personal advisers (PAs) are not always allocated...”</p>	<p>I have amended the text as you suggest.</p>
<p>Para 54</p>	<p>Typo (missing vowel). The sentence starting “This ongoing work...” lacks a main verb, so its meaning is obscured.</p>	<p>I have added the word, ‘places’, so that the text of the report now reads as follows,</p> <p>‘This ongoing work, undertaken with both health and other local authority partners, places a particular emphasis...’</p>
<p>Para 55, final sentence</p>	<p>This statement is true, and as we explained during the inspection there was a complex set of circumstances that led to it, and extensive</p>	<p>I am happy to accept your point and to amend the text accordingly. I have not completely adopted your text and</p>

	<p>mitigation. I ask therefore that you amend this para by adding a sentence at the end as follows.</p> <p>"...unregistered children's home. The local authority acknowledges this is not ideal but has taken extensive and appropriate actions to assess and mitigate risk and ensure the young person's experience is positive".</p>	<p>have made a few minor changes. I have used the word, 'child' rather than, 'young person' as it is Ofsted's policy to refer to all under 18's as children and have said, 'as positive <i>as possible</i>' at the end of the sentence to recognise that her experiences will not always be 100% positive. The report now reads as follows'</p> <p>'The local authority recognises that this is not ideal and has taken extensive and appropriate action to assess and mitigate risk and to ensure that the child's experience is as positive as possible.'</p>