

## Quarter 1 2021/22

### Purpose of the report







To provide a strategic overview of the Council's performance for Quarter 1 2021/22.

### The following scorecards are enclosed:

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# Key to Symbols

Reporting Basis	
Year to Date	Performance accumulated over the year
Rolling Year	Average performance over a 12 month period
Annual	Performance measured once a year
Latest Quarter	Performance this quarter
Snapshot	Performance at a particular point in time
Forecast	Predicted position at the end of the year

Measure Symbols	
	Performance Better than Target
	Performance Worse than Target
	Performance significantly worse than Target
	No information
	Missing Target
	No Value
Bigger is Better	A bigger value for this measure is good
Smaller is Better	A smaller value for this measure is good
Plan is best	Where it is better for performance to be on target rather than above or below

Risk Likelihood	Impact/Consequence				
	1 Insignificant	2 Minor	3 Moderate	4 Major	5 Critical
Almost certain (5)	5	10	15	20	25
Likely (4)	4	8	12	16	20
Probable (3)	3	6	9	12	15
Possible (2)	2	4	6	8	10
Rare (1)	1	2	3	4	5

**Risk Rating**  
(calculated by multiplying the Impact with the Likelihood of each risk)

Risk Symbols	
	Risk Value Increasing
	Risk Value Decreasing
	No Change

Level of Risk	Score
Low	1 - 6
Moderate	7 - 12
High	13 - 25

# Highways

## Cllr Vernon Smith

### Highways

	Good Performance High/Low	Reporting Basis	Jun-20	Sep-20	Dec-20	Mar-21	Actual Jun-21	Target Jun-21		Comments	Comparator Group
% of 2 hour emergency repairs made on time	Bigger is Better	Latest Quarter	98.0%	99.0%	98.0%	98.0%	100.0%	96.0%	★		n/a
% of 24 hour defects repaired on time	Bigger is Better	Latest Quarter	99.0%	99.0%	100.0%	100.0%	99.0%	96.0%	★		n/a
% of 28 day defects repaired or made safe in time	Bigger is Better	Latest Quarter	98.0%	99.0%	100.0%	95.0%	96.0%	95.0%	★		n/a
% of structural maintenance programme delivered	Bigger is Better	Latest Quarter	44.0%	73.0%	87.0%	99.0%	32.0%	25.0%	★		n/a

	Good Performance High/Low	Reporting Basis	Dec-16	Dec-17	Dec-18	Dec-19	Actual Dec-20	Target Dec-20		Comments	Comparator Group
Overall resident satisfaction with Highways network	Bigger is Better	Annual	53.0%	52.0%	51.0%	52.0%	52.0%	52.0%	★		n/a

	Good Performance High/Low	Reporting Basis	Mar-20	Mar-20	Mar-20	Mar-21	Actual Mar-21	Target Mar-21		Comments	Comparator Group
% of principal roads where maintenance should be considered	Smaller is Better	Annual	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	★		2.0%
% of the Non-principal classified roads where maintenance should be considered	Smaller is Better	Annual	6.0%	6.0%	6.0%	5.0%	5.0%	5.0%	★		5.0%

### Floods

	Good Performance High/Low	Reporting Basis	Jun-20	Sep-20	Dec-20	Mar-21	Actual Jun-21	Target Jun-21		Comments	Comparator Group
% delivery of the annual gully emptying programme (as published on the website)	Bigger is Better	Latest Quarter	48.0%	81.0%	97.0%	100.0%	32.0%	25.0%	★		n/a

# Environment and Planning

## Cllr David Gray

### Climate Change

	Good Performance High/Low	Reporting Basis	Mar-20	Jun-20	Sep-20	Dec-20	Actual Mar-21	Target Mar-21		Comments	Comparator Group
Council Carbon Emissions, buildings & transport (exc schools) Tonnes of CO2e	Smaller is Better	Year to Date	7,704.79	1,118.52	2,192.78	4,228.60	6,442.05	7,249.00	★		n/a
	Good Performance High/Low	Reporting Basis	Mar-20	Jun-20	Sep-20	Dec-20	Actual Mar-21	Target Mar-21		Comments	Comparator Group
Renewable energy generation (kWh) from the Councils Estate (exc schools)	Bigger is Better	Year to Date	28,054,687	13,692,113	29,818,032	44,700,725		62,550,827			n/a

### Waste

	Good Performance High/Low	Reporting Basis	Jun-20	Sep-20	Dec-20	Mar-21	Actual Jun-21	Target Jun-21		Comments	Comparator Group
Residual household waste per household (Kgs)	Smaller is Better	Forecast	440	446	464	451	461	479	★		
% of household waste sent for reuse, recycling and composting	Bigger is Better	Forecast	52.7%	52.7%	52.0%	50.9%	50.7%	51.0%	●		
% of waste diverted from landfill	Bigger is Better	Forecast	97.4%	97.1%	97.2%	97.1%	97.4%	92.8%	★		n/a

# Strategic Risk

## Strategic Risk Register

Strategic Risk 12: Climate Change										
		Risk Owner	Inherent Risk	Jun-20	Sep-20	Dec-20	Mar-21	Actual Jun-21	DoT Jun-21	Comments
⊕ SR12.1	Failure to deliver the county council's climate change strategy, impacting our ability to deliver our organisation, partnership and community activities, and to mitigate the impacts of a changing climate on Gloucestershire's natural environment, communities, business and visitors.	Chick, Colin	High 25	Moderate 10	Moderate 10	Moderate 10	High 15	High 15	→	▲ In 2019 the council declared a Climate Emergency and Cabinet approved a Climate Change Strategy with a five year rolling action plan. This was reviewed by Cabinet in December 2020 and officers are progressing the delivery of individual actions. This is on the Environment Scrutiny Committee work plan and the next annual review will be considered by Cabinet in December 2021.

Strategic Risk 14: Community Infrastructure Levy										
		Risk Owner	Inherent Risk	Jun-20	Sep-20	Dec-20	Mar-21	Actual Jun-21	DoT Jun-21	Comments
⊕ SR14.1	Emergence of Community Infrastructure Levy (CIL)	Chick, Colin	High 16	Moderate 9	High 16	High 16	High 16	High 16	→	▲ CIL continues to be a major concern for GCC. We continue to monitor all 5 of the District Councils who have implemented CIL. The JCS CIL is currently in the process of being reviewed. GCC produces an Infrastructure Funding Statement each December outlining our receipts and expenditure. This issue will be considered at GCC's Environment Scrutiny Committee on 14th July 2021.