

FLOODING EMERGENCY CONTACT LIST

Is a property imminently at risk of flooding internally and/ or likely to require evacuating due to flooding? Call Gloucestershire Fire and Rescue Service – 999

Is Main River flooding putting a property at imminent risk of flooding?

- Telephone: 0800 80 70 60 (Environment Agency incident hotline)

Is highway flooding putting a property at imminent risk of flooding?

- Telephone: 08000 514 514 (Gloucestershire Highways emergency line)

Is a sewer or water main putting a property at imminent risk of flooding?

- [Severn Trent Water](#) - 0800 783 4444 (emergency line)
 - [Thames Water](#) - 0800 714 614 (emergency line)
 - [Wessex Water](#) 0345 850 5959 (emergency line)
 - [Welsh Water](#) - 0800 085 3968 (emergency line)
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To report recent flooding events, use Gloucestershire County Council's [Flood Online Reporting tool](#)

To report highway drainage issues that aren't putting a property at imminent risk of flooding: [Report It](#)

District councils have local flood response plans and can be contacted regarding local flooding issues (links lead to flooding information pages):

- [Cheltenham Borough Council](#) - 01242 26 26 26
- [Cotswold District Council](#) - 01285 623 000
- [Forest of Dean District Council](#) - 01594 810 000
- [Gloucester City Council](#) - 01452 396 396
- [Stroud District Council](#) - 01453 766 321
- [Tewkesbury Borough Council](#) - 01684 295 010

Further information:

- [GCC Essential Flood Guide](#) - one-stop shop for information on how to prepare for, react to and recover from flooding
- [EA Flood Warnings](#) or 0345 988 1188
- [EA River Levels](#)
- [GCC Highways Closed Roads](#)
- [Highways England roads](#)
- [Lower Severn Internal Drainage Board](#) or 01454 413340

IF YOUR PROPERTY HAS FLOODED INTERNALLY OR IF YOU NEED ASSISTANCE WITH EVACUATION, CALL GLOUCESTERSHIRE FIRE AND RESCUE SERVICE – 999