

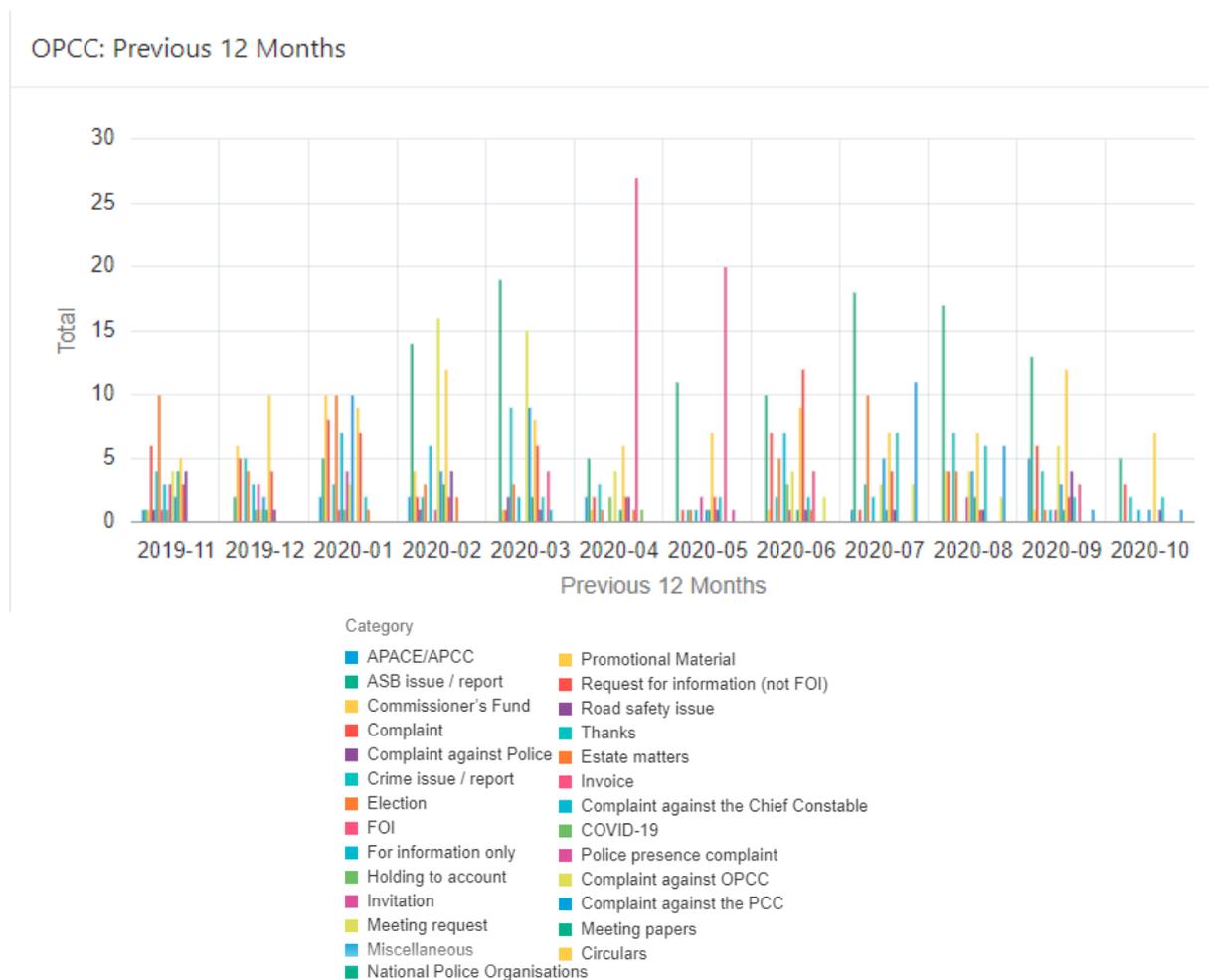
This is my report to the Police and Crime Panel on the activities of the Police and Crime Commissioner's Office. It is intended to assist the Panel in reviewing and scrutinising decisions made and actions taken by the Commissioner, in accordance with its statutory responsibilities.

1. Decisions

- 1.1 Decisions covering the period January – June 2020 can be found via the following link:
<https://www.gloucestershire-pcc.gov.uk/reports/#1553690542293-de831160-ec96>

2. Contact, complaints and Freedom of Information Act requests

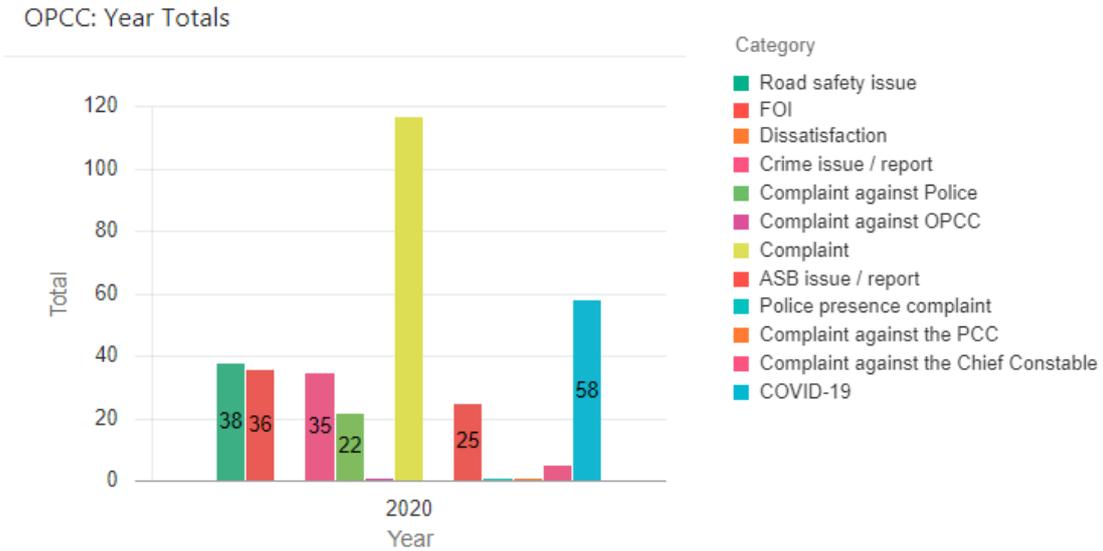
- 2.1 The chart below shows all correspondence received by the OPCC my month between 01/11/19 and 15/10/20:



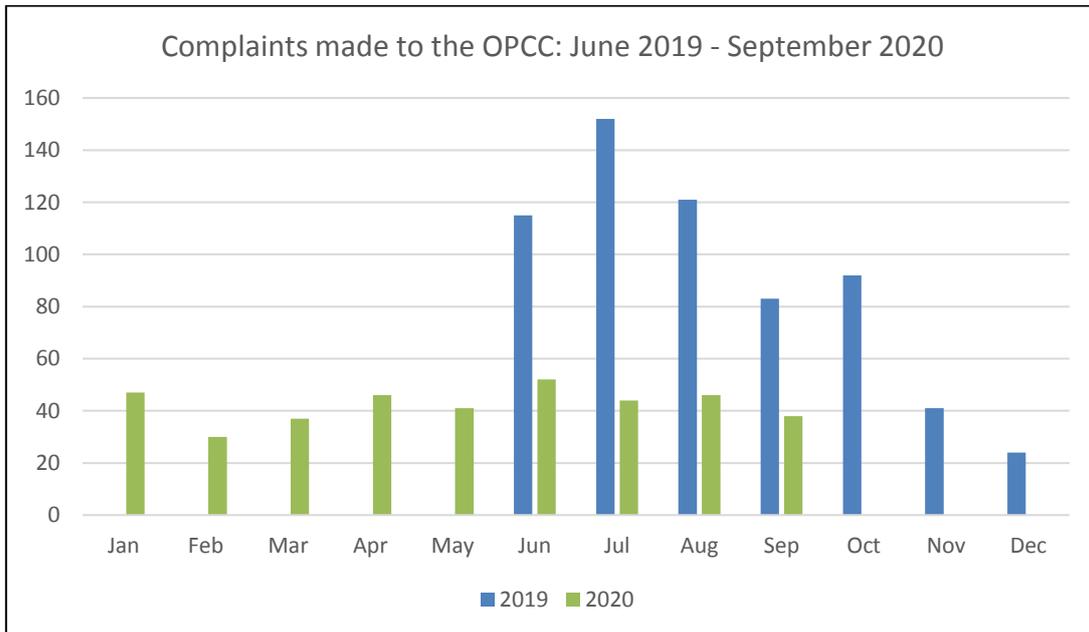
- 2.2 The chart above shows a reduction in contact received by the OPCC during lockdown and also shows the introduction of Covid-19 related correspondence. In many cases this was in relation to concerns from residents about others not adhering to the social distancing and

lockdown guidance. Covid-19 related contact was, in the main, referred to the Constabulary's Silver command team on accordance with agreed protocols.

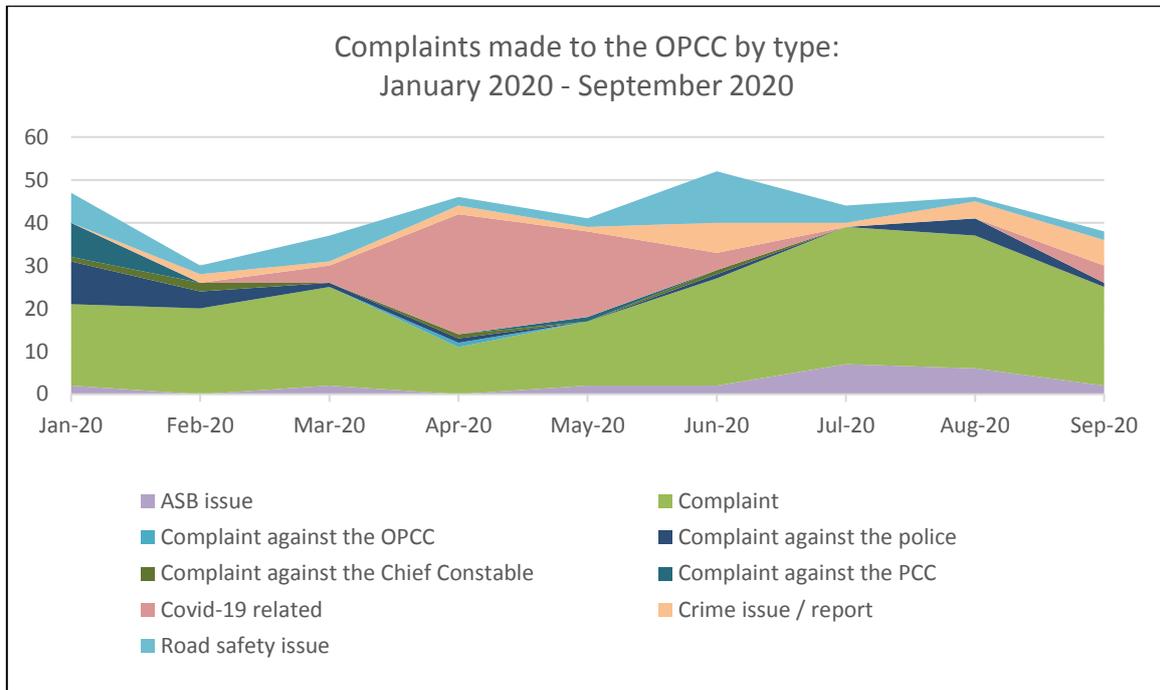
2.3 The chart below shows just complaints and FOIs received by the OPCC so far this year:



2.4 Following a request at the September 2020 meeting, further analysis of the complaints data is provided below. The correspondence application was introduced in May 2019 and fully embedded by June 2019. As such, the data below is for June 2019 to the last full month, September 2020.



2.5 The following 'stacked area' chart looks at complaint type for the calendar year 2020 to the end of September. This timeframe has been used to demonstrate the impact of the lockdown on complaints received by the OPCC:



2.6 There have been 30 FOI requests this calendar year and 25 this financial year. Of the 25 requests, two have been reallocated to the Constabulary, three are from companies regarding contract information, 20 are from private individuals and one is from a local council.

3. Holding to account

3.1 At the last Panel meeting, details relating to webcast meetings between the Chief Constable and the PCC were provided. The table below provides an overview of topics raised under the formal Holding to Account (HTA) policy since the last meeting (September 2020). Please note that many other HTA issues are discussed in the weekly PCC and Chief Constable meetings, the subject below only relates issues raised under the formal HTA policy:

HTA Ref	Subject	Background	Outcome	Status
11	Contracts	<p>The Constabulary hold a variety of contracts procured by SWPPD or individual departments. These contracts vary in length and value and should provide value for money, a quality service and/ or provision of goods.</p> <p>The purpose of this HTA is to confirm the total amount of contracts in existence, details of ownership and responsible officers, contract periods and, to seek assurance that such contracts have effective oversight and are providing value for money.</p>	Effective understanding and management of all contracts	Independent report due at Finance Panel 29.10.20

4. Commissioner's Fund

- 4.1 We are pleased to announce that our application process has now reopened for bidding for the year 2021/22.
- 4.2 The Commissioner's Fund supports activity towards the delivery of the Police & Crime Plan priorities, in the knowledge that the Police cannot bring about the change we need on their own. More widely, the Police & Crime Plan values better connected communities where people utilise our collective assets and can act together to make life better. We are pleased to invite community groups, voluntary and public sector organisations to apply for small grants (up to £1,000) to support neighbourhoods working with the Police, to encourage a feeling of safety and to regenerate communities after Covid-19 in order to make Gloucestershire an even better and safer place to live, work and visit.
- 4.3 For more information: <https://www.gloucestershire-pcc.gov.uk/the-commissioners-fund-2021-22/> or email Commissioners.Fund@gloucestershire.pnn.police.uk

5. OPCC Staff update

- 5.1 I am very happy to report that since the last meeting we have been joined by our new intern, Annabelle White. Anabelle studied at the University of Gloucestershire, for a Master's (MSc) in Criminology which included a module on public protection. She has also held the position of Vice-President of University of the West of England's Nightline.
- 5.2 As part of her studies, Annabelle has written a report on the variations of conviction rates for rape across police force areas for the Somerset and Avon Rape and Sexual Assault Service (SARSAS). She has also supported writing a report for Gloucestershire Rape and Sexual Assault Centre (GRASAC) and is a member of their volunteering team.
- 5.3 Members may remember that each year the OPCC offers a 12 month internship with the Office for a student or recent graduate. This scheme has proved highly popular and successful with previous interns securing posts within the OPCC and Constabulary. One of our precious interns now lectures at the University of Gloucestershire whilst studying for her PhD.

6. Estate

- 6.1 The Police and Crime Plan identifies the need to redevelop the site at Bamfurlong both to improve working conditions in keeping with our wellbeing programme and to maximise the strategic importance of the site. It was a commitment made prior to the last PCC election and since then a great deal of detailed preparatory work has been carried out, as befits what will be a more modern and better equipped operational base.
- 6.2 Alongside this, Highways England are planning major road improvement works around junction 11 of the M5 which are scheduled for September 2020. This will include the closure of bridges over the M5 at junction 11 and work to the A40 (between junction 11 and the Arle Court roundabout) in Cheltenham.
- 6.3 Artist's impression images of the site were made available to view to give the public the chance to share their views about the application and help shape the final application to be made to Cheltenham Borough Council later this year. The consultation deadline was 25 September 2020.
- 6.4 The new Operations Centre will help ensure that Gloucestershire Constabulary delivers an enhanced service to local communities as it keeps them safe from harm. It will enable the Force to meet the OPCC's commitment to providing an effective estate and the

Government's expectation that the Constabulary makes the relevant infrastructure improvements needed to recruit officers, as part of its national uplift programme.

6.5 Despite being an extensive redevelopment project, the PCC has saved more than £10 million compared to initial plans, to maintain a level of affordability. Estimated costs currently sit at £12 million, with savings achieved through a decision to modernise a structurally sound vehicle workshop on the site rather than demolish it.

6.6 A selection of images from the consultation are shared below:





Richard Bradley

Chief Executive

Office of the Police and Crime Commissioner for Gloucestershire

October 2020