

## Pension Board – 7<sup>th</sup> March 2019

Additional Information in relation to the performance information reported to the October 2018 meeting of the Pension Board in relation to 2018/19 performance

<b>Payment Type</b>	<b>Period</b>	<b>Description</b>	<b>Target Days</b>	<b>Avg Days Taken</b>	<b>Min Days Taken</b>	<b>Max Days Taken</b>	<b>Total Cases Processed</b>	<b>Number Under Target Days</b>	<b>Number On Target Days</b>	<b>Number Over Target Days</b>	<b>Average Days Of Cases Over Target ONLY</b>
Death Grant	01/04/2018 - 30/09/2018	Death Grants paid within 8 working days	8	7.04	1	17	47	31	8	8	13
Lump Sum Retiring Allowance	01/04/2018 - 30/09/2018	Lump Sum Retiring Allowance paid within 15 working days	15	12.62	1	27	375	231	39	105	17.7
Refund	01/04/2018 - 30/09/2018	Refunds paid within 15 working days	15	7.47	1	45	267	260	1	6	24.33
Transfer Out	01/04/2018 - 30/09/2018	Transfer Out paid within 15 working days	15	5.34	1	16	65	64	0	1	16