












The following scorecards are enclosed:

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This report has been prepared by the Challenge and Performance Team using data up to 30/06/2016

## Key to Symbols

Reporting Basis	
Year to Date	Performance accumulated over the year
Rolling Year	Average performance over a 12 month period
Annual	Performance measured once a year
Latest Quarter	Performance this quarter
Snapshot	Performance at a particular point in time
Forecast	Predicted position at the end of the year

	Performance better than tolerance
	Performance within tolerance
	Performance worse than tolerance
	No information
	Missing target
	No value
	Value Increasing (Smaller is Better)
	Value Decreasing (Smaller is Better)
	Value Increasing (Bigger is Better)
	Value Decreasing (Bigger is Better)
	No change
Bigger is better	A bigger value for this measure is good
Smaller is better	A smaller value for this measure is good
Plan is best	Where it is best for performance to be on target rather than above or below

## Key to Symbols - Risk

### The Gloucestershire Risk Matrix

Risk	Impact/Consequence				
	1 Insignificant	2 Minor	3 Moderate	4 Major	5 Critical
<b>Almost certain (5)</b>	5	10	15	20	25
<b>Likely (4)</b>	4	8	12	16	20
<b>Probable (3)</b>	3	6	9	12	15
<b>Possible (2)</b>	2	4	6	8	10
<b>Rare (1)</b>	1	2	3	4	5

**Risk Rating**  
(calculated by multiplying the Impact with the Likelihood of each risk)

Level of Risk	Score
Low	1 - 6
Moderate	7 - 12
High	13 - 25

# Adult Social Care Performance

## Self-directed Support

Quarterly Trend Analysis - Against a Target										
	Good Performance High/Low	Reporting Basis	Comparator Group 14/15	Q1 (2013/14)	Q1 (2014/15)	Q1 (2015/16)	Q1 (2016/17)	Target 2016/17		Comments Q1 (2016/17)
ASCOF 1C pt1 Social care clients receiving self directed support	Bigger is Better	Snapshot	83.0 %	80.9 %	90.7 %	92.3 %	94.1 %	90.0 %	★	

By Provider - Quarterly Trend Analysis - No Target										
	Good Performance High/Low	Reporting Basis	Q1 (2013/14)	Q1 (2014/15)	Q1 (2015/16)	Q1 (2016/17)	Comments Q1 (2016/17)			
ASCOF 1C pt1 - 2Gether (Mental Health)	Bigger is Better	Snapshot	19.3 %	21.9 %	97.8 %	97.0 %				
ASCOF 1C pt1 - GCC Learning Disabilities	Bigger is Better	Snapshot	63.0 %	84.0 %	94.0 %	98.0 %				
ASCOF 1C pt1 - GCC Older People	Bigger is Better	Snapshot	81.3 %	91.3 %	91.2 %	90.7 %				
ASCOF 1C pt1 - GCC Physical Disabilities	Bigger is Better	Snapshot	77.6 %	85.9 %	91.2 %	95.4 %				

Quarterly Trend Analysis - Against a Target										
	Good Performance High/Low	Reporting Basis	Comparator Group 14/15	Q1 (2013/14)	Q1 (2014/15)	Q1 (2015/16)	Q1 (2016/17)	Target 2016/17		Comments Q1 (2016/17)
ASCOF 1C pt2 People in receipt of direct payments	Bigger is Better	Snapshot	29.6 %	22.5 %	23.2 %	20.4 %	19.6 %	21.0 %	▲	We continue to be a high performer on personal budgets but to date this has not been translated into people choosing to take a direct payment, despite various approaches to promote this option, echoing experience in many other local authorities.

By Provider - Quarterly Trend Analysis - No Target										
	Good Performance High/Low	Reporting Basis	Q1 (2013/14)	Q1 (2014/15)	Q1 (2015/16)	Q1 (2016/17)	Comments Q1 (2016/17)			
ASCOF 1C pt2 - 2Gether (Mental Health)	Bigger is Better	Snapshot	17.0 %	19.5 %	19.1 %	18.7 %				
ASCOF 1C Pt2 - GCC Learning Disabilities	Bigger is Better	Snapshot	16.8 %	17.6 %	16.6 %	16.2 %				
ASCOF 1C pt2 - GCC Older People	Bigger is Better	Snapshot	16.1 %	15.2 %	13.7 %	12.7 %				
ASCOF 1C pt2 - GCC Physical Disabilities	Bigger is Better	Snapshot	42.5 %	42.8 %	42.5 %	43.5 %				

## Employment & Settled Accommodation

Quarterly Trend Analysis - Against a Target										
	Good Performance High/Low	Reporting Basis	Comparator Group 14/15	Q1 (2013/14)	Q1 (2014/15)	Q1 (2015/16)	Q1 (2016/17)	Target 2016/17		Comments Q1 (2016/17)
LPIAS322 Adults with learning disabilities in employment (Local Definition)	Bigger is Better	Snapshot	n/a	11.3 %	15.7 %	20.1 %	21.7 %	15.0 %	★	
ASCOF 1F Adults (aged 18-69) receiving secondary mental health services in employment	Bigger is Better	Snapshot	9.4 %	10.0 %	19.0 %	14.0 %	14.0 %	13.0 %	★	
ASCOF 1H Adults (18 - 69) contact with secondary mental health services in settled accommodation	Bigger is Better	Snapshot	56.8 %	73.0 %	80.0 %	86.0 %	87.0 %	80.0 %	★	
ASCOF 1G Adults with learning disabilities in settled accommodation	Bigger is Better	Snapshot	70.4 %	70.8 %	71.5 %	73.0 %	77.2 %	70.0 %	★	

## Reablement & Preventative

Quarterly Trend Analysis - No Target							
	Good Performance High/Low	Reporting Basis	Q1 (2013/14)	Q1 (2014/15)	Q1 (2015/16)	Q1 (2016/17)	Comments Q1 2016/17
BOC1 Number of Adults in Reablement/Enablement	Bigger is Better	Snapshot	571	562	388	367	
BOC5 Number of Adults in Other care (i.e Preventative)	Bigger is Better	Snapshot	462	328	263	359	
ASC2 Total number of Carers provided with support	Bigger is Better	Latest Quarter		6,527	8,235	8,853	

## Admissions & Transfers

Quarterly Trend Analysis - Against a Target										
	Good Performance High/Low	Reporting Basis	Comparator Group 14/15	Q1 (2013/14)	Q1 (2014/15)	Q1 (2015/16)	Q1 (2016/17)	Target 2016/17		Comments Q1 (2016/17)
ASCOF 2A pt1 Permanent admissions 18-64 to residential & nursing care homes per 100,000 pop	Smaller is Better	Rolling Year	14.10	17.40	17.92	19.80	17.87	12.75	▲	Work continues, overseen by the Physical Disabilities Partnership Board, to identify the need for and options for providing, a wider range of housing choices. This is considered essential if the step change in improvement is to be delivered although in the meantime work, based on the learning elsewhere, has seen some progress on individual cases.

Quarterly Trend Analysis - No Target							
	Good Performance High/Low	Reporting Basis	Q1 (2013/14)	Q1 (2014/15)	Q1 (2015/16)	Q1 (2016/17)	Comments Q1 (2016/17)
ASCOF 2A pt1 - 2Gether (Mental Health)	Smaller is Better	Rolling Year	2.21	1.65	2.20	1.37	
ASCOF 2A pt1 - GCC Learning Disabilities	Smaller is Better	Rolling Year	4.1	4.4	4.4	3.3	
ASCOF 2A pt1 - GCC Physical Disabilities	Smaller is Better	Rolling Year	18.75	11.86	13.20	13.20	

Quarterly Trend Analysis - Against a Target										
	Good Performance High/Low	Reporting Basis	Comparator Group 14/15	Q1 (2013/14)	Q1 (2014/15)	Q1 (2015/16)	Q1 (2016/17)	Target 2016/17		Comments Q1 (2016/17)
ASCOF 2A pt2 Permanent admissions aged 65+ to residential & nursing care homes per 100,000 pop	Smaller is Better	Rolling Year	623.00	942.25	836.32	774.64	815.03	517.00	▲	The underlying performance continues to improve as more people are supported to live independently but we're not yet at comparator best practice levels on which the target is based.

Quarterly Trend Analysis - No Target							
	Good Performance High/Low	Reporting Basis	Q1 (2013/14)	Q1 (2014/15)	Q1 (2015/16)	Q1 (2016/17)	Comments Q1 (2016/17)
ASCOF 2A pt2 - 2Gether (Mental Health)	Smaller is Better	Rolling Year	1.71	1.71	2.42	0.81	
ASCOF 2A pt2 - GCC Learning Disabilities	Smaller is Better	Rolling Year	1.7	0.9	1.6	0.8	
ASCOF 2A pt2 - GCC Older People	Smaller is Better	Rolling Year	942.25	833.76	770.60	813.42	

Quarterly Trend Analysis - Against a Target (In Arrears)									
	Good Performance High/Low	Reporting Basis	Comparator Group 14/15	2013/14	2014/15	2015/16	Target 2015/16		Comments 2015/16
ASCOF 2C pt 1 Delayed transfers of care per 100,000 pop	Smaller is Better	Rolling Year	13.00	3.40	3.11	3.91	10.00	★	
ASCOF 2C pt 2 Delayed transfers of care from hospital due to Adult Social Care per 100,000 pop	Smaller is Better	Rolling Year	4.20	1.28	0.91	1.04	4.00	★	

## Long Term Care

Quarterly Trend Analysis - No Target								
	Good Performance High/Low	Reporting Basis	Q1 (2013/14)	Q1 (2014/15)	Q1 (2015/16)	Q1 (2016/17)	Comments Q1 2015/16	
BOC2 Number of Adults in Community Care	Plan is Best	Snapshot	3,697	3,799	3,464	3,431		
BOC3 Number of Adults in Residential Care	Smaller is Better	Snapshot	1,616	1,564	1,459	1,434		
BOC4 Number of Adults in Nursing Care	Smaller is Better	Snapshot	961	923	853	708		
Quarterly Trend Analysis - Against a Target								
	Good Performance High/Low	Reporting Basis	Q1 (2014/15)	Q1 (2015/16)	Q1 (2016/17)	Target 2016/17		Comments 2016/17
ASC16a % of service users who have been asked at their last assessment whether they have carer	Bigger is Better	Snapshot	99.7 %	99.7 %	99.7 %	100.0 %	●	
ASC16b % of carers identified who were then offered a carers assessment	Bigger is Better	Snapshot	100.0 %	100.0 %	100.0 %	100.0 %	●	
ASC16c % of carers offered a carers assessment who accepted the offer	Bigger is Better	Snapshot	100.0 %	100.0 %	100.0 %	80.0 %	★	
Quarterly Trend Analysis - Against a Target								
	Good Performance High/Low	Reporting Basis	Q1 (2013/14)	Q1 (2014/15)	Q1 (2015/16)	Q1 (2016/17)	Target 2016/17	Comments 2016/17
ASC1% of ongoing service users who have had a full re-assessment of their needs in the last 12months	Bigger is Better	Snapshot	87.3 %	89.7 %	91.1 %	74.3 %	90.0 %	▲ Recruitment into Learning Disabilities Operations Teams has started to address the backlog and similar improvement in Older People's services is expected following their recruitment initiative; although at present the concentration here continues to be on hospital discharge and related activity.
ASC1a - 2Gether (Mental Health) % Breakdown	Bigger is Better	Snapshot	82.8 %	53.7 %	93.9 %	97.0 %	90.0 %	★
ASC1b - GCC Learning Disabilities % Breakdown	Bigger is Better	Snapshot	93.7 %	79.8 %	97.1 %	83.9 %	90.0 %	▲
ASC1c - GCS Older People % Breakdown	Bigger is Better	Snapshot	93.8 %	94.3 %	87.5 %	66.4 %	90.0 %	▲
ASC1d - GCS Physical Disabilities % Breakdown	Bigger is Better	Snapshot	92.9 %	91.6 %	92.7 %	75.3 %	90.0 %	▲

## Safeguarding Adults

Quarterly Trend Analysis - No Target							
	Good Performance High/Low	Reporting Basis	Q1 (2013/14)	Q1 (2014/15)	Q1 (2015/16)	Q1 (2016/17)	Comments Q1 2016/17
CDS SAR01 No. of Safeguarding adults concerns raised	Bigger is Better	Year to Date	891	914	996	474	" decrease due to the clarity that the Care Act 2014 brought in relation to cases that go through formal safeguarding procedures and continued work and advice carried out in educating providers of appropriate cases to raise a concern. A further significant impact was the introduction of self neglect as a category of abuse and further understanding , support and advice given out has resulted in a firmer understanding of the reasons behind which particular few self neglect cases should be considered as a safeguarding concern so has decreased inappropriate concerns being raised"
CDS SAR02 No. of concerns that led to a safeguarding (S42) Care Act enquiry	Smaller is Better	Year to Date	388	295	332	177	
CDS SAR03 % of total concerns that progressed to a safeguarding enquiry	Smaller is Better	Year to Date	43.5 %	32.3 %	33.3 %	37.3 %	
CDS SAR05 % of enquiries where the risk was removed	Bigger is Better	Year to Date			10.0 %	11.8 %	
CDS SAR06 % of enquiries where the risk was reduced	Bigger is Better	Year to Date			1.1 %	5.3 %	
CDS SAR07 % of enquiries where the risk remains	Smaller is Better	Year to Date			26.2 %	23.1 %	

# Public Health Performance

## Drugs & Alcohol

Quarterly Trend Analysis - Against a Target								
	Good Performance High/Low	Reporting Basis	Q1 (2013/14)	Q1 (2014/15)	Q1 (2015/16)	Q1 (2016/17)	Target 2016/17	Comments Q1 2016/17
PH4 Proportion of all Opiate Users left treatment successfully not representing in six months	Bigger is Better	Latest Quarter	10.7 %	5.5 %	5.6 %	8.7 %	11.5 %	●
PH46 Proportion of all Non-Opiate Users in treatment, not representing 6 months after completion	Bigger is Better	Latest Quarter	33.5 %	22.2 %	31.0 %	33.9 %	37.4 %	●
PH58 Number of adults receiving alcohol brief interventions	Bigger is Better	Year to Date		244	201	733	244	★
PH59 Number of adult alcohol misusers receiving community detoxification	Bigger is Better	Year to Date		14	7	17	65	▲
PH78 Effective engagement rate of Opiate Users	Bigger is Better	Latest Quarter			94.0 %	94.9 %	85.0 %	★
PH79 Effective engagement of Non-Opiate Users	Bigger is Better	Latest Quarter			88.0 %	87.3 %	55.0 %	★
PH80 Percentage of clients waiting under 3 weeks for drug treatment intervention	Bigger is Better	Latest Quarter			99.0 %	98.8 %	90.0 %	★
PH81 Percentage of clients waiting under 3 weeks for alcohol treatment intervention	Bigger is Better	Latest Quarter			99.0 %	99.3 %	90.0 %	★

## Health Checks

Quarterly Trend Analysis - Against a Target								
	Good Performance High/Low	Reporting Basis	Q1 (2013/14)	Q1 (2014/15)	Q1 (2015/16)	Q1 (2016/17)	Target 2016/17	Comments Q1 2016/17
PH3 The percentage of eligible patients offered a NHS health check	Bigger is Better	Latest Quarter	4.9 %	5.1 %	2.9 %	3.3 %	5.0 %	▲
PH48 Percentage of uptake of health checks	Bigger is Better	Latest Quarter	38.6 %	38.8 %	54.5 %	58.4 %	66.0 %	▲

## Smoking

Yearly Trend Analysis - Against a Target (1 Quarter in Arrears)								
	Good Performance High/Low	Reporting Basis	2013/14	2014/15	2015/16	Target 2015/16	Comments 2015/16	
PH1 Total number of pregnant smokers that have achieved a successful 4 week quit	Bigger is Better	Year to Date		122	127	123	120	★
PH2 Total number of smokers that have achieved a successful 4 week quit	Bigger is Better	Year to Date		3,302	2,471	2,134	2,332	▲
PH49 Total no of smokers (mental health) achieving successful 4 week quit	Bigger is Better	Year to Date		101	113	139	100	★
PH50 Total no of smokers in deprived areas &/or routine/manual jobs achieving successful 4 week quit	Bigger is Better	Year to Date		2,698	2,046	1,830	1,500	★

## Obesity

Quarterly Trend Analysis - No Target						
	Good Performance High/Low	Reporting Basis	Q1 (2014/15)	Q1 (2015/16)	Q1 (2016/17)	Comments Q1 2016/17
PH10 Number of eligible adults who take up a weight management referral	Bigger is Better	Latest Quarter	1,597	1,180	930	

## Health Trainers

Quarterly Trend Analysis - Against a Target									
	Good Performance High/Low	Reporting Basis	Q1 (2013/14)	Q1 (2014/15)	Q1 (2015/16)	Q1 (2016/17)	Target 2016/17		Comments Q1 2016/17
PH53 No of clients completing full health trainer pathway	Bigger is Better	Year to Date	85	80	73	106	112	▲	Just below target due to staff turnover
PH54a % of clients who self report they have achieved or part achieved Personal Health Plan goals	Bigger is Better	Year to Date	75.0 %	88.5 %	91.0 %	84.0 %	80.0 %	★	

## Strategic Risk Summary - Adult Social Care & Public Health

Strategic Risk 7: Safeguarding Children & Young People and Adults									
Ref.	Risk	Owner	Inherent Risk	Residual Risk Q2 15/16	Residual Risk Q3 15/16	Residual Risk Q4 15/16	Residual Risk Q1 16/17	Direction of Travel	Mitigating Actions for High or Changed Residual Risks
SR7.1	Failure to protect vulnerable adults in Gloucestershire from abuse neglect in situations that potentially could have been predicted and prevented.	Willcox, Margaret	High 20	Moderate 10	Moderate 10	Moderate 10	Moderate 10	→	