

One Gloucestershire People's Panel Working with People & Communities

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Get Involved in Gloucestershire

Involving you

Opportunities for people from across Gloucestershire to be listened to and involved.

[Find out more](#)

Tackling inequality

Ensure our work with people and communities will make a difference in reducing health inequalities...

[Find out more](#)

Local partners

Collaborative approach to working with Healthwatch Gloucestershire and VCS partners to reach more...

[Find out more](#)

Sharing Information

Listen and take account of people's communication needs.

[Find out more](#)

Involving you example: One Gloucestershire People's Panel

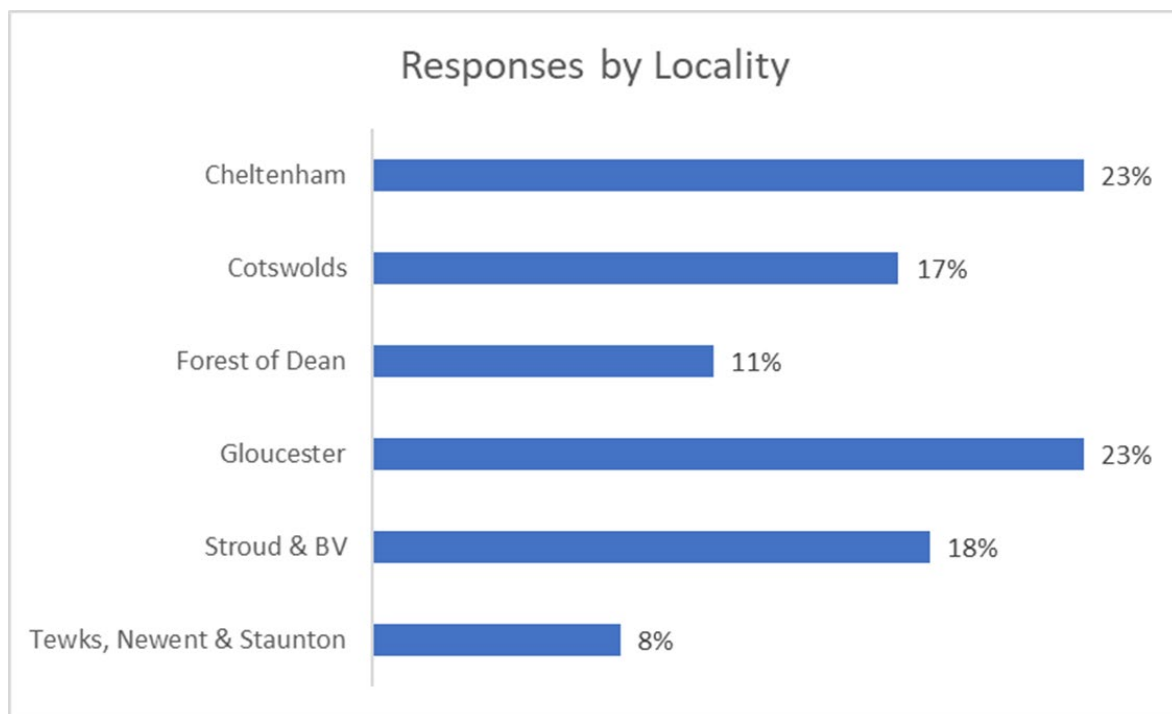
- Approx 1100 members, independently recruited
- Representative of the Gloucestershire population
- Recruitment targeted in Core 20 Plus areas
- Up to 4 surveys per year
- Details of how information is used is shared with panellists:
<https://www.nhsglos.nhs.uk/about-us/how-we-meet-our-duties/using-your-information/>
- Others offered the opportunity to respond to the People's Panel surveys to provide opportunity for comparison e.g. Get Involved in Gloucestershire members
<https://getinvolved.glos.nhs.uk/> and Patient Participation Groups

First People's Panel Survey: Winter 2023/24

First survey focused on:

- Digital & Information Sharing
- Virtual Wards
- NHS 111

Total number
of responses - 462
Response rate - 40+%



Next People's Panel Survey: Summer 2024

The next Survey asks panellists views on non-medical support for health and wellbeing. Example questions include:

- What do you do, or would like to do in the future, to help maintain your personal health and wellbeing?
- Which of the following can make it difficult for you to maintain your personal health and wellbeing?
- If you were finding life difficult and felt you needed some help, where would you go for support?
- Have you heard of the term "Social Prescribing" ?

Opportunities for the Health and Wellbeing Partnership to Get Involved

Current process for identifying Survey topics:

- Asking the panellists what they are interested in
- Suggestions from ICS colleagues
- Suggestions from Health and Wellbeing Partnership?
- Discussion at ICS Programme Development Group
- ICS Strategic Executives – final decision

Current process for receiving and acting on Survey results:

- Survey data shared with relevant programmes and projects for comment
- Output Report prepared, including response to feedback
- Report, published on <https://getinvolved.glos.nhs.uk/> and shared with:
 - Panellists
 - One Gloucestershire Bulletin
 - ICB Board
 - Health and Wellbeing Partnership?









Appendices









Highlight results from People's Panel Survey #1
Digital & Information Sharing / Virtual Wards / NHS 111



Appendix: Panel Highlights: Digital








What concerns might you have about using digital technology to support your health and wellbeing? (Please tick all that apply)








People's Panel				
1	Knowing who can see my information		49.55%	220
2	Knowing how my information is being shared		40.32%	179
3	How much it might cost		10.14%	45
4	My information might not be kept secure		52.93%	235
5	Lack of personal contact and support		59.23%	263
6	Confidence that the information will be monitored		33.78%	150
7	Confidence that appropriate action will be taken		50.45%	224
8	Other (please specify):		7.88%	35
			answered	444

Existing self-selecting				
1	Knowing who can see my information		52.17%	72
2	Knowing how my information is being shared		48.55%	67
3	How much it might cost		5.80%	8
4	My information might not be kept secure		51.45%	71
5	Lack of personal contact and support		58.70%	81
6	Confidence that the information will be monitored		44.20%	61
7	Confidence that appropriate action will be taken		59.42%	82
8	Other (please specify):		15.94%	22
			answered	138

Appendix: Panel Highlights: Virtual Ward










If someone you care for was given the opportunity to receive treatment on a Virtual Ward, as an alternative to hospital care, what concerns might you have? (Please tick all that apply)










People's Panel			
1	Knowing what to do if their symptoms or condition suddenly changed		82.39% 365
2	Knowing how to contact a health care professional quickly		77.65% 344
3	Confidence with using monitoring equipment		52.60% 233
4	Reliable phone or internet access to support their care		37.02% 164
5	Their home environment may not be suitable		47.86% 212
6	Being able to cope with the level of support they might need		69.30% 307
7	Other (please specify):		7.22% 32
			answered 443

Existing self-selecting			
1	Knowing what to do if their symptoms or condition suddenly changed		83.33% 115
2	Knowing how to contact a health care professional quickly		81.16% 112
3	Confidence with using monitoring equipment		43.48% 60
4	Reliable phone or internet access to support their care		44.93% 62
5	Their home environment may not be suitable		42.75% 59
6	Being able to cope with the level of support they might need		66.67% 92
7	Other (please specify):		10.14% 14
			answered 138

Appendix: Panel Highlights: NHS 111

What would influence whether you accept the advice or support offered by NHS 111?
(Please tick all that apply)

People's Panel				
1	The type of health problem		78.46%	346
2	Convenience		18.82%	83
3	Reliable phone or internet access		14.74%	65
4	Distance I have to travel for an appointment		22.90%	101
5	Access to transport		19.27%	85
6	Waiting times		48.07%	212
7	The intensity of the health problem (how much pain, irritation)		69.84%	308
8	The sensitive nature of the health problem (e.g. perhaps prefer to speak to a male or female health professional)		22.22%	98
9	Other (please specify):		6.80%	30
			answered	441

Existing self-selecting				
1	The type of health problem		75.91%	104
2	Convenience		18.25%	25
3	Reliable phone or internet access		12.41%	17
4	Distance I have to travel for an appointment		28.47%	39
5	Access to transport		19.71%	27
6	Waiting times		41.61%	57
7	The intensity of the health problem (how much pain, irritation)		76.64%	105
8	The sensitive nature of the health problem (e.g. perhaps prefer to speak to a male or female health professional)		18.98%	26
9	Other (please specify):		24.82%	34
			answered	137