

Quarter 4 2023/24

Purpose of the report

To provide a strategic overview of the Council's performance for Quarter 4 2023/24.







The following scorecards are enclosed:

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Prepared by the Performance and Improvement Team




Key to Symbols

Reporting Basis	
Year to Date	Performance accumulated over the year
Rolling Year	Average performance over a 12 month period
Annual	Performance measured once a year
Latest Quarter	Performance this quarter
Snapshot	Performance at a particular point in time
Forecast	Predicted position at the end of the year

Measure Symbols	
	Performance Better than Target
	Performance Worse than Target
	Performance significantly worse than Target
	No information
	Missing Target
	No Value
Bigger is Better	A bigger value for this measure is good
Smaller is Better	A smaller value for this measure is good
Plan is best	Where it is better for performance to be on target rather than above or below

Risk	Impact/Consequence				
	1 Insignificant	2 Minor	3 Moderate	4 Major	5 Critical
Highly Likely (5)	5	10	15	20	25
Likely (4)	4	8	12	16	20
Possible (3)	3	6	9	12	15
Unlikely (2)	2	4	6	8	10
Remote (1)	1	2	3	4	5

Risk Rating
(calculated by multiplying the Impact with the Likelihood of each risk)

Risk Symbols	
	Risk Value Increasing
	Risk Value Decreasing
	No Change

Level of Risk	Score
Low	1 - 6
Moderate	7 - 12
High	13 - 25

Transforming Children's Services

Children's Social Care



Quality Assurance

	Good Performance High/Low	Reporting Basis	Mar-23	Jun-23	Sep-23	Dec-23	Actual Mar-24	Target Mar-24		Comments	Comparator Group
% Children open to Social Care with 1-2 Social Workers in 6 mths	Bigger is Better	Snapshot	86.5%	87.3%	86.4%	89.6%	86.5%	90.0%	●		n/a
% of audits judged as good or better	Bigger is Better	Latest Quarter	53.0%	48.0%	56.0%	53.0%	50.0%	65.0%	▲		n/a

Contact Activity

	Good Performance High/Low	Reporting Basis	Mar-23	Jun-23	Sep-23	Dec-23	Actual Mar-24	Target Mar-24		Comments	Comparator Group
% re-referrals to Social Care within 12 months	Smaller is Better	Latest Quarter	28.6%	26.0%	23.3%	18.3%	19.8%	21.5%	★		20.8%
% Initial visits in time	Bigger is Better	Latest Quarter	75.9%	77.3%	74.7%	70.5%	74.4%	85.0%	▲		n/a
% of final decisions made within time for all contacts	Bigger is Better	Latest Quarter		66.9%	69.0%	60.9%	68.4%	90.0%	▲		n/a

Children in Need of Help & Protection

	Good Performance High/Low	Reporting Basis	Mar-23	Jun-23	Sep-23	Dec-23	Actual Mar-24	Target Mar-24		Comments	Comparator Group
% of Single Assessments completed within 45 working days	Bigger is Better	Latest Quarter	70.1%	80.3%	78.0%	73.0%	74.0%	85.0%	▲		81.1%
% of children with a second or subsequent Child Protection Plan	Smaller is Better	Latest Quarter	22.4%	31.7%	34.9%	31.8%	37.9%	25.0%	▲		24.0%
% of Child Protection Plans lasting 2 years or more	Smaller is Better	Snapshot	1.8%	3.9%	0.8%	0.8%	2.2%	1.6%	▲		2.3%
% Strategy discussions took place in 5 working days	Bigger is Better	Quarterly	89.2%	93.0%	92.6%	96.3%	95.9%	90.0%	★		n/a

Children in Care

	Good Performance High/Low	Reporting Basis	Mar-23	Jun-23	Sep-23	Dec-23	Actual Mar-24	Target Mar-24		Comments	Comparator Group
% of Children who are fostered with in-house fostering	Bigger is Better	Snapshot	68.0%	68.0%	69.0%	68.0%	69.0%	70.0%	●		n/a
% Children in Care over 2.5 yrs, same placement for 2 or more yrs	Bigger is Better	Snapshot	66.1%	63.8%	62.8%	66.9%	64.9%	68.0%	●		69.9%
% Children in Care (CIC) reviewed in timescales	Bigger is Better	Latest Quarter	98.0%	97.0%	97.6%	95.0%	95.8%	95.0%	★		n/a
% of Children in Care with 3 or more placements in 12 months	Smaller is Better	Snapshot	14.8%	14.6%	13.7%	14.5%	14.0%	12.0%	▲		9.6%
% Children in Care persistently absent	Smaller is Better	Snapshot	25.1%	27.9%	16.2%	24.0%	25.6%	15.0%	▲		20.8%
% of children who have been admitted to care within 12 months of previously being in care	Smaller is Better	Latest Quarter	11.5%	3.4%	3.3%	5.2%	6.8%	7.0%	★		

Care Experienced Young People

	Good Performance High/Low	Reporting Basis	Mar-23	Jun-23	Sep-23	Dec-23	Actual Mar-24	Target Mar-24		Comments	Comparator Group
% in care aged 16, now aged 19-21 yrs in suitable accommodation	Bigger is Better	Snapshot	91.1%	94.1%	91.3%	91.5%	93.5%	95.0%	●		87.3%
% in care at 16, now aged 19-21 in employment/education/training	Bigger is Better	Snapshot	58.5%	52.0%	46.1%	48.8%	53.4%	75.0%	▲		54.1%

Transforming Children's Services

Education



Education

	Good Performance High/Low	Reporting Basis	Mar-23	Jun-23	Sep-23	Dec-23	Actual Mar-24	Target Mar-24		Comments	Comparator Group
Number of Suspensions (All Pupils)	Smaller is Better	Quarterly	2,720	2,220	1,385	2,788	2,157	1,375	▲		n/a
Number of pupils permanently excluded (all pupils)	Smaller is Better	Latest Quarter	46	34	31	43	47	31	▲		n/a
% of pupils attending good or outstanding Secondary Schools	Bigger is Better	Snapshot	89.0%	88.9%	88.9%	91.9%	91.9%	85.0%	★		
% of pupils attending good or outstanding Primary Schools	Bigger is Better	Snapshot	89.4%	86.7%	89.3%	89.1%	91.5%	88.0%	★		
% of good or outstanding Early Years Settings	Bigger is Better	Snapshot	89.8%	89.5%	89.2%	91.1%	91.4%	92.0%	●		

	Good Performance High/Low	Reporting Basis	Mar-23	Jun-23	Sep-23	Dec-23	Actual Mar-24		Comments	Comparator Group
Number of Children with an EHCP	Plan is Best	Snapshot	5,400	5,576	5,696	5,866		6,056		n/a
Number of Children with an EHCP in progress	Smaller is Better	Snapshot	490	498	557	556		616		n/a
% of notifications to assess within 6 weeks of the date of request	Bigger is Better	Quarterly	98.6%	96.1%	97.7%	97.5%		95.6%		n/a
% of draft EHCPs issued within 16 weeks of the date of request	Bigger is Better	Latest Quarter	42.9%	42.5%	36.1%	22.3%		30.1%		n/a
% of EHCPs issued within 20 weeks of the date of request	Bigger is Better	Latest Quarter	43.9%	40.4%	40.0%	26.7%		22.9%		n/a
% of pupils persistently absent	Smaller is Better	Latest Quarter				19.7%		18.6%		n/a
Rate per 1,000 of children with an Education Health and Care Plan	Plan is Best	Latest Quarter	30.7	31.7	32.7	33.7		34.8		