

Health Overview & Scrutiny Committee

Tuesday 14 March 2023 at 10.00 am

Council Chamber - Shire Hall, Gloucester



AGENDA

4 Public Representations (Pages 1 - 2)

At each meeting of the Health Overview and Scrutiny Committee, there shall be up to 20 minutes set aside for members of the public, (including non-committee members), to make representation at the meeting. The process for submitting a representation follows Gloucestershire County Council Constitution rules for making representation at public meetings.

The Council's Constitution states that 'any person who lives or works in the county, or is affected by the work of the County Council, may make written representation on any matter which relates to an item on the agenda for that meeting'.

For meetings of the Health, Overview and Scrutiny Committee, notification of the intention to make representation is required three clear working days before the date of the meeting, (excluding the day of the meeting). Where the person making the representation attends the meeting in person, that individual will be invited to address the committee, (3 minutes per representative), to respond to the information provided in the written response to the original representation.

Representations for the committee meeting on 14 March 2023 needed to be submitted jo.moore@gloucestershire.gov.uk before 4.00 pm on Wednesday 8 March 2023.

Two representations were submitted for consideration at the meeting. Please see attached for details.

Cllr Andrew Gravells MBE

Membership – Cllr Andrew Gravells MBE (Chair), Cllr David Brown, Cllr Linda Cohen, Cllr David Drew (Vice-Chair), Cllr Stephan Fifield, Cllr Tim Harman, Cllr Stephen Hirst, Cllr Paul Hodgkinson and Cllr Alan Preest

Co-opted Members - Cllr Stephen Andrews, Cllr Adrian Bamford, Cllr Helen Molyneux, Cllr



- (a) **DECLARATIONS OF INTEREST** – Please declare any disclosable pecuniary interests or personal interests that you may have relating to specific matters which may be discussed at this meeting, by signing the form that will be available in the Council Chamber. Completing this list is acceptable as a declaration, but does not, of course, prevent members from declaring an interest orally in relation to individual agenda items. The list will be available for public inspection.

Members requiring advice or clarification about whether to make a declaration of interest are invited to contact Rob Ayliffe; Monitoring Officer/Head of Strategic Planning, Performance & Change. ☎ 01452 328506 e-mail: rob.ayliffe@gloucestershire.gov.uk prior to the meeting.

- (b) **INSPECTION OF PAPERS AND GENERAL QUERIES** - If you wish to inspect minutes or reports relating to any item on this agenda or have any other general queries about the meeting, please contact: Jo Moore, Senior Democratic Services Adviser ☎:01452 324196/fax: 425240/e-mail: jo.moore@gloucestershire.gov.uk

(c) **GENERAL ARRANGEMENTS**

- 1 Substitution arrangements are in place for scrutiny meetings (please refer to the Gloucestershire County Council Constitution for details).
2. Please note that photography, filming and audio recording of Council meetings is permitted subject to the Local Government Access to Information provisions. Please contact Democratic Services (Tel 01452 324203) to make the necessary arrangements ahead of the meeting. If you are a member of the public and do not wish to be photographed or filmed please inform the Democratic Services Officer on duty at the meeting.

EVACUATION PROCEDURE - in the event of the fire alarms sounding during the meeting please leave as directed in a calm and orderly manner and go to the assembly point. Please remain there and await further instructions.



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Name	Representation	Response
<p>Keith Smith</p> <p>14 March 2023</p>	<p>Agenda item 5: Out of Hours (Practice Plus Group) Service</p> <p>In view of the sustained and significant flaws the Care Quality Commission has identified in Practice Plus Group's operation of 'Out of Hours' GP services throughout the county, does the Health Overview and Scrutiny Committee share my own views? That:</p> <p style="padding-left: 40px;">a) Those at NHS Gloucestershire, the contractor - be it those on its CMB (Contract Management Board), charged with a tactical role of governance, but apparently oblivious to performance indicators; or those with strategic oversight, of sufficiency, safety and cost-effectiveness of our healthcare provision, on its ICB (Integrated Care Board) - have shown themselves incapable of bringing a solution to bear. And should either be reconsidering their positions - or having them reconsidered for them.</p> <p style="padding-left: 40px;">b) NHS Gloucestershire's extended, benign tolerance of a private partner (the aforesaid PPG) whose level of performance (in terms, for example, of staffing levels) has been not just below standard, but legal requirements, also, should forthwith give way to cancellation of the contract, and transfer to a different service provider</p>	

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	c) Somewhere here there is a case for referral of the Practice Plus Group to Health and Safety. Who will act?	
Name	Representation	Response
Ela Pathak-Sen 14 March 2023	<p>Agenda item 5: Out of Hours (Practice Plus Group) Service</p> <p>Given the most recent CQC report on the Gloucestershire Out of Hours service, how aware were the commissioners and Health Overview and Scrutiny Committee about the issues identified by the CQC, especially since similar issues were raised in the 2021 inspection? What actions were taken?</p> <p>Is it time for the Out of Hours service to come back under the direct management of the NHS and truly integrate with all out of hours urgent and emergency services across the county?</p>	

13 March 2023