

Health and Care Scrutiny Committee –

Report from Commissioning Director: Adults and DASS

National Social Worker of the Year Awards 2018

There are 16 categories in total across children's and adult services for individual social workers and social work teams from across England. Awards include Social Worker of the Year, Team of the Year, Team Leader of the Year and Newly Qualified Social Worker of the Year. There are also categories to recognise social work students, practice educators, mental health practitioners and qualified social workers not employed by a local authority.

We are pleased to say that four members of our Adult Social Care staff have been shortlisted for the National Social Worker of the Year Awards 2018 which takes place on 30th November.

Congratulations and good luck to ...

- Kelly-Ann Page: shortlisted for Team Leader of the Year (Adult Services)
- Rebecca Payne: short listed for Newly Qualified Adult Social Worker of the Year
- Jess Adams: short listed for Adult Social Worker of the Year
- Jo-Ann Doughty: short listed for Adult Social Worker of the Year

GIS (Healthcare)

GIS (Healthcare) deliver the Integrated Community Equipment Service in Gloucestershire and following a recent audit have successfully retained the Community Equipment Code of Practice Standards (CECOPS) Award and passed with distinction.

Adult Care Single Programme of Change

The overall programme to modernise and transform Adult Social Care continues at pace. The programme which consists of over 80 projects is still on track to deliver a modern Adult Social Care fit for the next ten years. The focus is on managing demand and this is being achieved through a culture change away from automatically providing services to a model that **prevents** people entering care unnecessarily, **reduces** dependency and **delays** people entering into social care sooner than is necessary. The approach is based on the new duties for local authorities described in the Care Act 2014. The three tier conversations that front line staff have with people seeking help is now well embedded. Most staff that are

engaged in this work considers that it produces better outcomes for people because support is tailored more precisely to their needs than the previous deficit model. Staff satisfaction levels are also high. In the three innovation sites early indications are that the average number of completed assessments has doubled per week and the working days to complete an assessment have reduced by over 50%. Whilst these figures are extremely encouraging it must be noted that we are still in the early stages of this work and sample sizes are small.

Some two months ago Adult Care's delivery partner iMPower revised the way in which they work with the Council. This change resulted in the deployment of more senior iMPower staff members working to a narrower brief. It is now clear that this change is working well and having a much greater impact. The iMPower team is working with council's officers predominantly on the revised system for tier 2 short term services.

The annual Care Choices - Care and Support Guide is due for publication in mid November. This comprehensive directory of care home and domiciliary care providers is paid for by the Gloucestershire Care Providers Association. However Gloucestershire County Council is allowed to describe within the Directory the function and role of Adult Social Care along with an introduction by Cllr Kathy Williams. These pages provide an opportunity to communicate Adult Social Care's continuing move towards asset based 3 tier conversations. The Care and Support Guide has a wide distribution and constitutes another plank in the management of demand at the front door.