

Care Leaving Service Action Plan:

Date: February 2019

Introduction:

In January 2019 Gloucestershire County Council completed an internal audit report detailing recommended actions to address areas where performance could be improved. The below action plan is in response to those recommendations.

Issue:	Action to address:	By when:	By Whom:	Evidence of success:
Inconsistent levels of information being recorded on Liquid Logic	<ol style="list-style-type: none"> Up to date training regarding LL to be provided to the Leaving Care workers A bespoke training package for Leaving Care workers to be developed and delivered which mirrors the essential training provided by GCC to social workers 	2.first session to commence in March 2019	2.Fiona Walker and Jane Willet-training and development team Prospects	Improved consistency of input as evidenced through audits and dip sampling
Cases closed within appropriate timescales	<ol style="list-style-type: none"> A bespoke training package for Leaving Care workers to be developed and delivered which mirrors the essential training provided by GCC to social workers Team Managers to proactively check cases are closed within supervision sessions. 	1.first session to commence in March 2019 2.Immediately	1.Fiona Walker and Jane Willet-training and development team Prospects 2.By TM's overseen by HOS	Dip sample identifies timeliness of case closure
Completion of Review Involvement forms	<ol style="list-style-type: none"> Up to date training regarding LL to be provided to the Leaving Care workers Team Managers checking completion in supervision sessions 	1.First session to commence March 2019 2. Immediately	1.Fiona Walker and Jane Willet 2.TM's overseen by HOS	Improved consistency of input as evidenced through audits and dip sampling
All Care Leavers to have in date Pathway Plans which are signed by both parties	<ol style="list-style-type: none"> Track pathway plan completion through performance surgeries TM's to track that the plans are signed by both parties 	1.Immediately 2.Immediately	1.Mark Bone and Vicki Butkler 2.TM's	Improved data for up to date Pathway plans Dip sample evidences increase in pathway Plans

				signed by both parties
Brightspots feedback proactively acted upon by Senior Management	1. Bespoke training package for leaving care workers	1.First session to commence March 2019	1. Fiona Walker and Jane Willet	Dip sample evidences improved young person involvement in Pathway planning
	2. Develop of Pathway planning practice standards	2.April 2019	2.Jane Willet	Practice standards in place
	3. Implementation of the Sufficiency Strategy	3.April 2019	3.GCC commissioning team	Increased availability of accommodation options for care leavers
	4. Development of a Care Leavers Protocol with the six District Councils in Gloucestershire	4.September 2019	4. Mark Bone	Joint protocol on working together to support care leavers signed by DCS and Chief Executives.
	5. Social Workers and Leaving Care Workers develop a one page profile about	5.This has been in place since September 2018	5.Kat Aukett	Young People's feedback process demonstrates a positive introduction to young people (this was already the case as a positive comment was made on MOMO about this)
	6. Clear communication with Care Leavers and encouragement to use MOMO to share their comments and views	6.Immediately	6.TM's, SW's and LCW's	Young People's feedback demonstrates positive comments