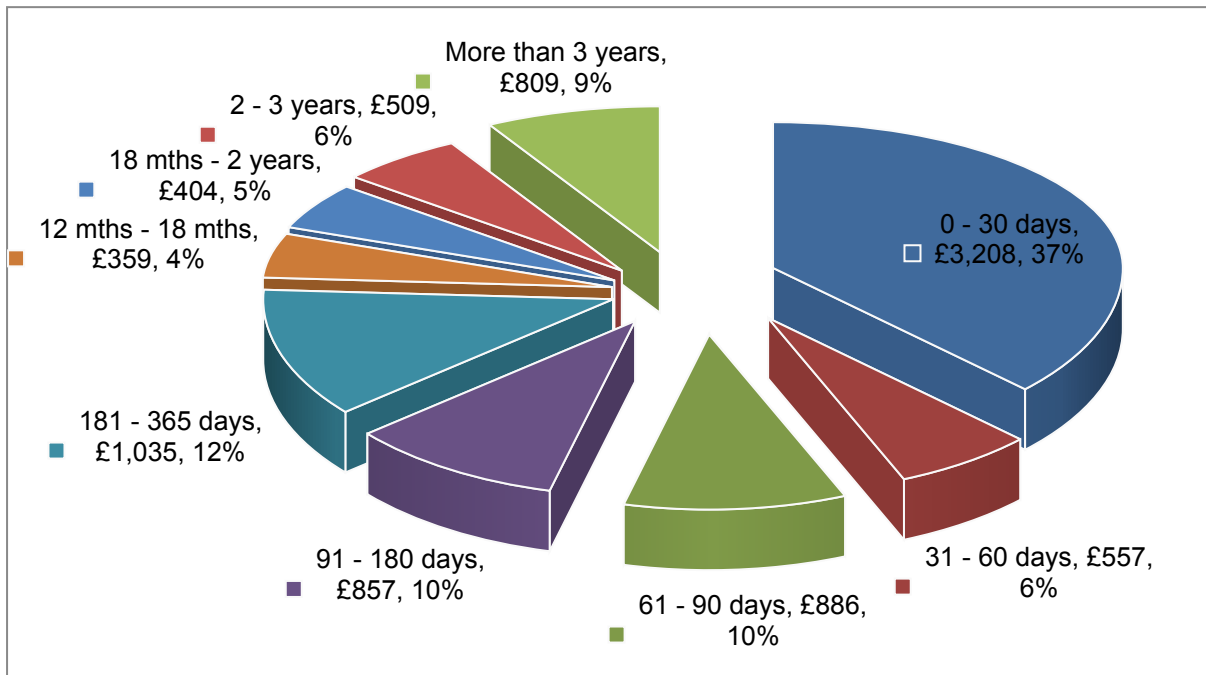


QUARTERLY DEBT UPDATE, 31/12/2018

<i>Insert Portfolio name here (e.g., Highways and Flood)</i>	Overview and Scrutiny Management Committee
Background Documents	GCC Aged Debt Reports as at 31/12/2018 and 30/09/2018 Aged Debt Trend Report
Officer	Paul Blacker, Acting Director of Finance (01452) 328999 paul.blacker@gloucestershire.gov.uk
Author	Andy Hammerton, Finance Manager (01452) 328909 andrew.hammerton@gloucestershire.gov.uk
Purpose of Report	Provide a comparison of the current aged debt position (31 st December 2018) with the debt position 3 months ago (30 th September 2018)
Appendices	None

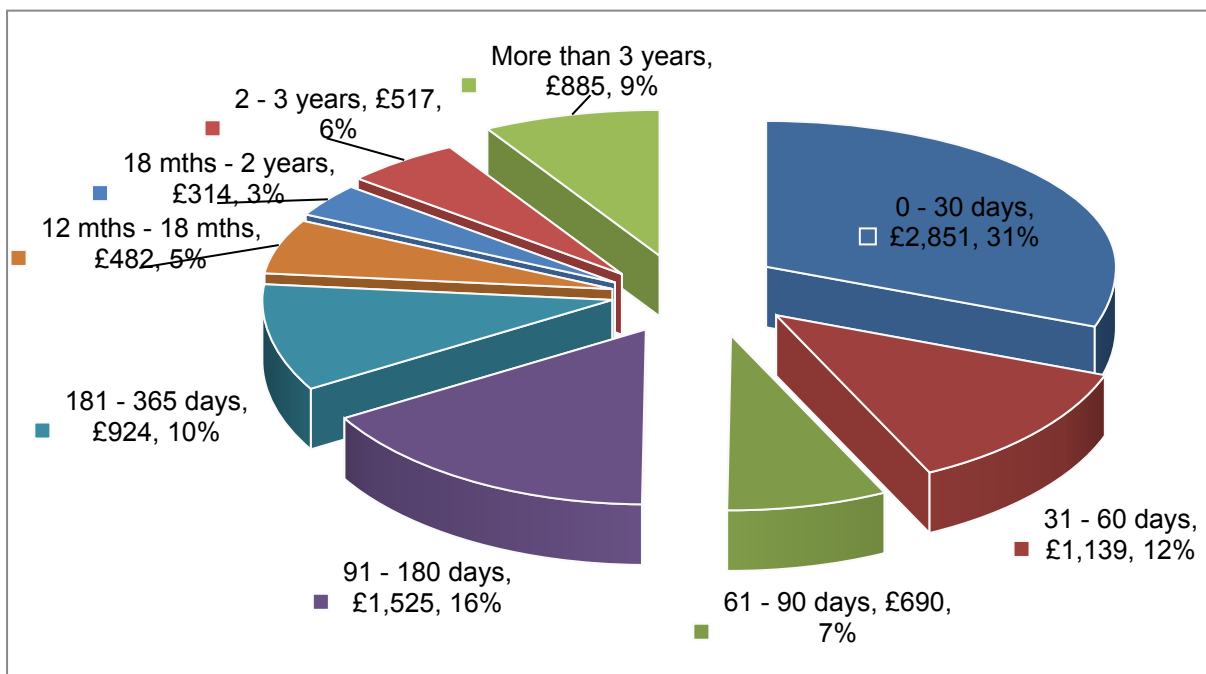
Age Profile of Outstanding Debt as at 30th September 2018 and 31st December 2018

30th September 2018, total £8.6m



(all chart figures in £000)

31st December, total £9.3m



(all chart figures in £000)

Age Profile of Debt – Last 5 Year Ends, 30th September 2018 and 31st December 2018

Total Debt

Date	Total £000	0 – 30 £000	31 – 60 £000	61 – 90 £000	91 – 180 £000	181 – 365 £000	More than 365 £000	Total O/S Debt excl 0- 30 days £000
31/03/14	10,916	5,284	2,006	576	712	674	1,663	5,632
31/03/15	10,546	4,539	1,527	530	1,027	929	1,995	6,007
31/03/16	14,999	7,580	2,245	309	1,465	1,051	2,349	7,418
31/03/17	10,527	4,916	317	432	692	795	3,375	5,612
31/03/18	9,354	4,593	851	243	933	546	2,188	4,761
30/09/18	8,625	3,208	557	886	857	1,035	2,081	5,417
31/12/18	9,328	2,851	1,139	690	1,525	924	2,198	6,477

Non-Social Care

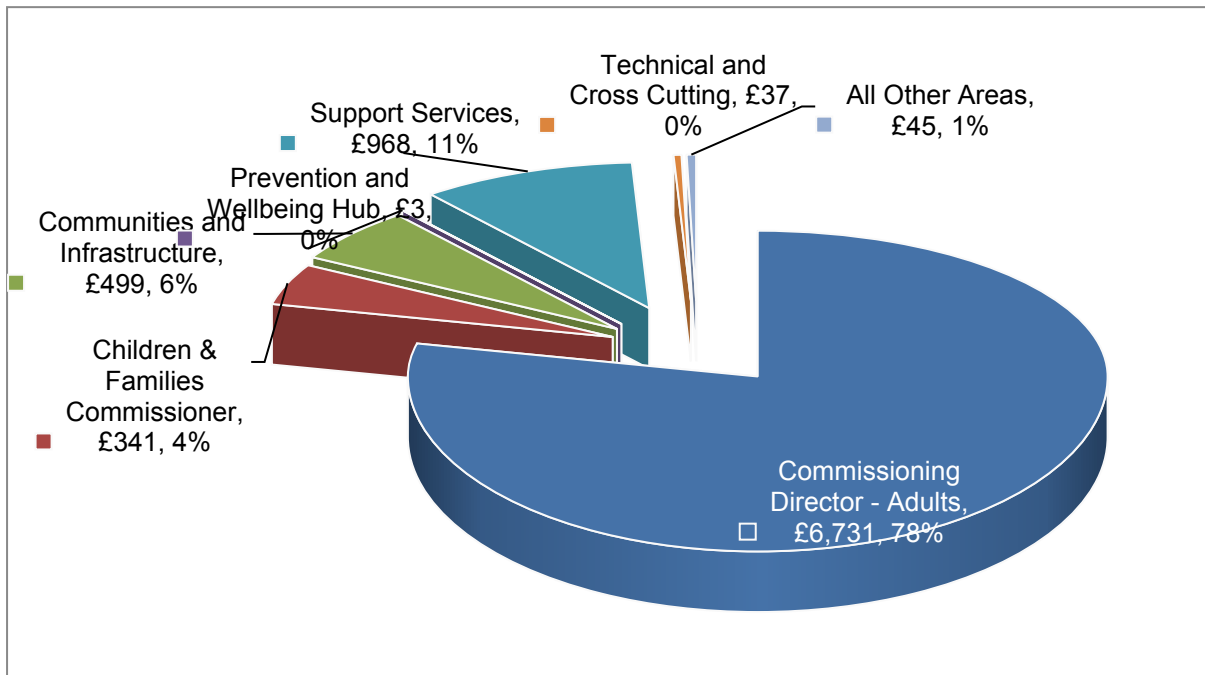
Date	Total £000	0 – 30 £000	31 – 60 £000	61 – 90 £000	91 – 180 £000	181 – 365 £000	More than 365 £000	Total O/S Debt excl 0- 30 days £000
31/03/14	7,860	4,798	1,850	436	253	245	277	3,062
31/03/15	7,114	4,038	1,285	389	585	340	477	3,076
31/03/16	11,715	7,105	2,078	126	1,000	598	807	4,610
31/03/17	7,045	4,199	181	264	272	239	1,889	2,846
31/03/18	5,485	4,004	470	119	462	80	350	1,480
30/09/18	3,787	1,808	285	630	421	337	305	1,979
31/12/18	4,538	1,848	896	474	823	197	300	2,690

Social Care

Date	Total £000	0 – 30 £000	31 – 60 £000	61 – 90 £000	91 – 180 £000	181 – 365 £000	More than 365 £000	Total O/S Debt excl 0- 30 days £000
31/03/14	3,055	485	155	140	459	429	1,386	2,570
31/03/15	3,432	501	242	141	442	589	1,518	2,931
31/03/16	3,284	475	166	183	465	453	1,542	2,809
31/03/17	3,482	717	136	169	420	556	1,485	2,765
31/03/18	3,869	589	381	124	472	466	1,838	3,280
30/09/18	4,838	1,399	272	257	436	698	1,776	3,439
31/12/18	4,789	1,002	243	216	703	727	1,898	3,787

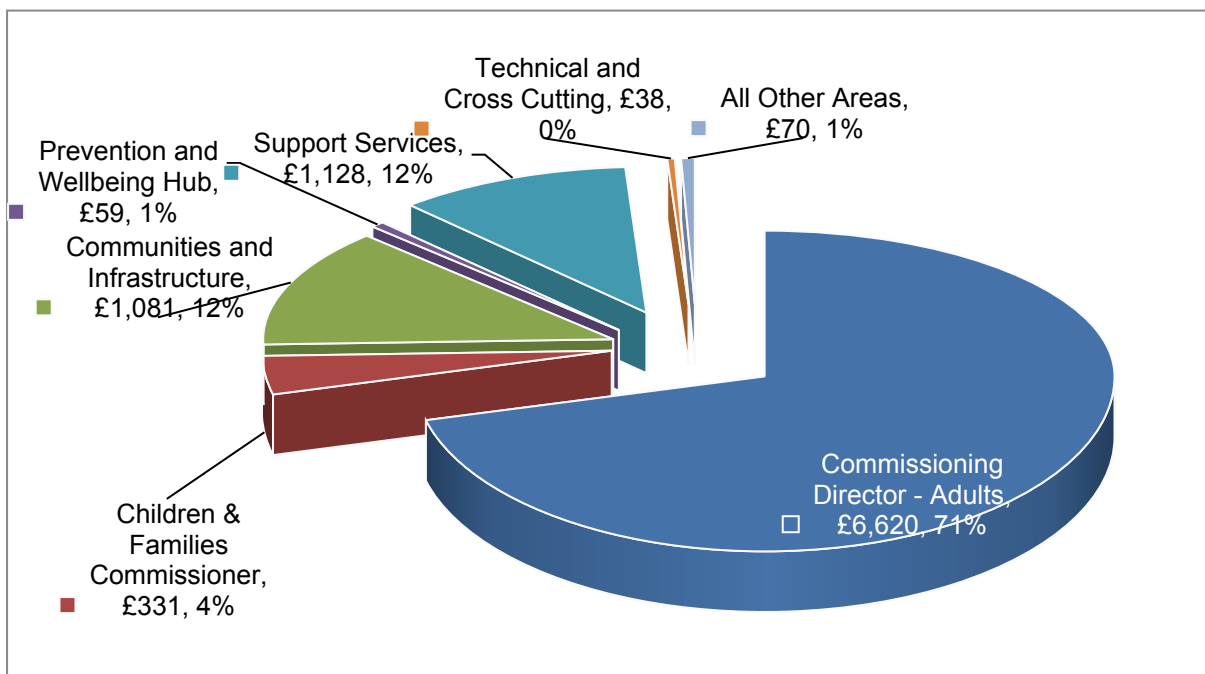
Outstanding Debt per Service Area as at 30th September 2018 and 31st December 2018

30th September 2018, total £8.6m



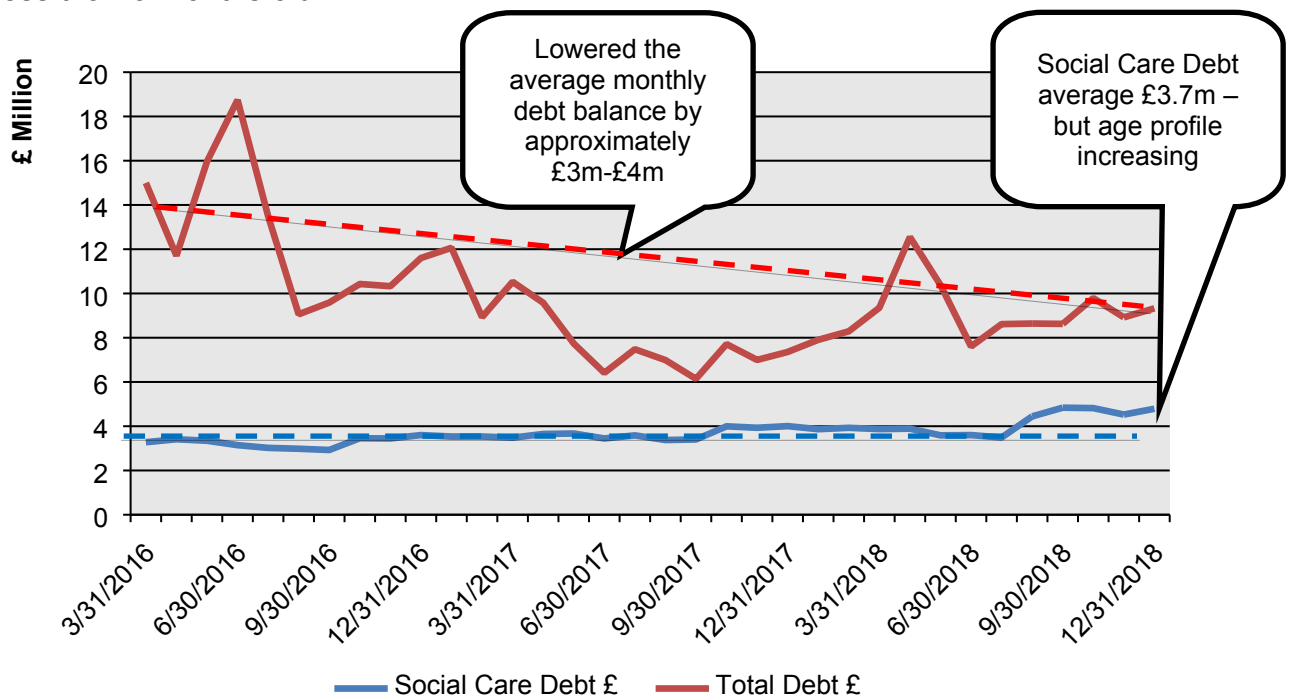
(all chart figures in £000)

31st December, total £9.3m



(all chart figures in £000)

Since the introduction of a dedicated credit control resource to the authority, debt has reduced from an average of £11-£12 million to approx. £8-£9 million. The vast majority of this improvement has been seen in the non social care element of our debt which currently equates to a balance of £4.5m. Most of this outstanding debt is less than 3 months old.



(Difference between solid red and solid blue lines = non-social care debt)

The overall debt figure is higher than the previous quarter due to some significant invoicing by Communities and Infrastructure in November (approx. £400k raised to Highways England for works carried out in the County on their behalf) and a further £350k of invoicing in December. However, at the time of writing, payments in January 2019 for this area amount to over £400k so this debt figure will reduce.

The Social Care debt balance has remained relatively stable during the period but the aging profile of social care debt is still an area for concern. There is a project initiative between Strategic Finance and all parties involved in Adult social care debt creation and recovery. This initiative is to review business processes in an effort to streamline and coordinate all activity which impacts customers and their outstanding debt. The overall objective is to provide prompt uncomplicated invoices to customers which should be easier to collect.

Progress is being made on this and now that a full compliment of social care debt recovery officers is in place, we anticipate that further improvements can be achieved.

We scrutinise older balances in the ledger on a frequent basis and regularly liaise with budget holders regarding the status of their outstanding debt. These communications may result in the establishment of bad debt provisions or in more serious instances where debt recovery activity appears to have no chance of a successful outcome, a recommendation for write off. All requests for write off have to be fully authorised by the budget holder and depending on value will also require sign off by the Director of Strategic Finance and Portfolio Holder.