

Children and Families Scrutiny Committee

Report Title	Gloucestershire Children and Family Centre Performance Reports
Purpose of Report	Each report is an evaluation of a range of key areas of children and family centre activity during the year 2017-2018, the first year of delivery for the Targeted Family Support Service. There are 6 reports, 1 per locality and an overall County report.
Is this for information or decision?	Information only.
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Organisation	Gloucestershire County Council – Children’s and Families Commissioning
Key Issues:	
<p>The Children and Family Centres proportion of the troubled family target was 456 families for Year 1. The service has supported 1,009 families in 17/18 as part of the targeted family support service. This exceeded the target set.</p> <p>Year 2 of the contract will start to show a true reflection of the work being undertaken by the targeted support service and the outcomes achieved by families as there was no comparable data for the new targeted service.</p> <p>Children and family centres were also introduced at the mid point of year 1 to the validation and closing of cases using the outcomes spreadsheet. The data shown only reflects the opened and closed cases measured against these new criteria.</p> <ul style="list-style-type: none"> • Children & Family Centres went from delivering a 0-5 service to a 0-11 integrated service which has meant additional staff training has been undertaken to meet the holistic needs of whole family working. • The service is supporting a high number of children in need. • The service is providing packages of support to children on child protection plans where the long term plan is for the child to stay within the family home. <p>Risks</p> <p>The first year of delivery of the targeted support service has been difficult to record and evidence accurately due to the late implementation of the liquid logic IT system. Liquid Logic to date is still not able to run reports to make data collection comparable. Universal services are now being run in communities by the voluntary sector. These are now differing locality to locality making the step down of cases to universal services more challenging.</p>	

Recommendations to the Committee:

A review of the Year 2 service will start to show outcomes and impact of the targeted support service.

Financial/Resource Implications:

Funding is agreed in the contract price until March 2022 with a break clause in March 2020.